



June 20, 2025

Company	Vision Inc.
Representative	Kenichi Sano, Chairman and CEO Tokyo Stock Exchange Prime Market Stock Code: 9416
Contact	Shinichi Nakamoto, Director and CFO (Tel. +81 3 (5287) 3110)

**“GLOBAL WiFi®” introduces “Cancellation Compensation”  
to cover last-minute overseas travel cancellations.**

Vision Inc. (Headquarters: Shinjuku-ku, Tokyo; President, Representative Director and COO: Kenji Ota, hereinafter Vision) has introduced a “Cancellation Compensation” option for its overseas Wi-Fi rental service, “GLOBAL WiFi®,” which continues to evolve in response to customer needs. This option provides a full refund of the application fee (\*1) in the event of a last-minute cancellation before departure.



Even with thorough preparations for overseas travel, unexpected changes in plans or flight cancellations may sometimes make it impossible to go abroad at the last minute. The “Cancellation Compensation” option we have introduced will help you prepare for such unforeseen situations.

By paying a “Cancellation Compensation” fee equivalent to 10% of the application amount (excluding tax) when applying for “GLOBAL WiFi®,” customers become eligible for compensation. If the reservation is canceled up to the day of departure, the full application amount (\*1) will be refunded.

We will continue to enhance our services that consider the convenience and security of travelers, so that our customers can use “GLOBAL WiFi®” with greater peace of mind.

(\*1) Cancellation Compensation fee is NOT included.

**“Cancellation Compensation” service overview**

Eligibility : Available to all customers who reserve a “GLOBAL WiFi®” device (optional selection during booking)

How to Apply : Select this option when making a “GLOBAL WiFi®” reservation

Fee : 10% of the reservation amount (excluding tax)

Coverage Details : If selected, this option waives cancellation fees (liquidated damages) for cancellations made within three days prior to the scheduled departure date.

If you cancel at least 4 days before your departure date, you can do so free of charge through My Page.

Website : <https://townwifi.com/price/option/cancelhosho/>

### “Cancellation Compensation” application conditions and precautions

- You can select “Cancellation Compensation” option when applying. It cannot be added or removed after application has been submitted. If you wish to apply, please be sure to select “Cancellation Compensation” in STEP 1 of the application form.
- The “Cancellation Compensation” fee is 10% of the application amount (excluding tax). If your rental fee changes due to modifications to your schedule or plan after your initial application, the “Cancellation Compensation” fee will also be recalculated based on the updated amount.
- Even if you have selected the “Cancellation Compensation” option, please make sure to notify us of any cancellations by the scheduled departure date. If we don’t receive your cancellation notice by the date, the full application amount will be charged as a cancellation fee.
- The “Cancellation Compensation” option is not eligible for any discounts.

### ■ Outline of the GLOBAL WiFi® service



- Service details : Mobile Wi-Fi router rental service for overseas use
- Rental fees : As low as JPY300 per day
- Service area : More than 200 countries and regions worldwide
- Application methods : Website ( <https://townwifi.com/> ), airport service counters, telephone call
- Receiving / returning router devices : Possible in Japan through our service counters at 20 domestic airports, our facilities, home delivery services, or convenience stores (receiving only); possible overseas through our business locations
- Provider : Vision Inc.
- Receiving / returning airport counter
  - Application on the day of departure :  
Narita airport [\*1], Haneda airport, Kansai airport, Itami airport, Chubu airport, Fukuoka airport, Naha airport [\*1], Oita airport [\*2], Kagoshima airport [\*5], New Chitose airport, Shizuoka airport [\*6], Hiroshima airport [\*6], Miyazaki airport, Sendai airport [\*6], Kumamoto airport [\*6], Kita-kyushu airport [\*6], Miyako Shimojishima airport [\*6], Komatsu airport [\*6], Niigata airport [\*6]
  - Receiving / returning :  
Narita airport [\*3], Haneda airport, Kansai airport, Itami airport, Chubu airport, Shizuoka airport [\*6], Fukuoka airport, New Chitose airport, Komatsu airport, Naha airport [\*4], Asahikawa airport [\*2], Miyazaki airport [\*6], Niigata airport [\*6], Sendai airport [\*6], Hiroshima airport [\*6], Oita airport [\*2], Kagoshima airport [\*5], Kita-kyushu airport [\*6], Miyako Shimojishima airport [\*6], Kumamoto airport [\*6]
  - Facilities : SHIBUYA “CHIKAMICHI” [\*7], JR Miyazaki station [\*5], Tokyo Monorail Haneda Airport Terminal 3 Station [\*6], GRANDUO Kamata [\*6]
  - Overseas : Our business locations in Hawaii and South Korea

[\*1] This is a contract with “J WiFi & Mobile.”

[\*2] At the “Tourist Information Center.”

[\*3] At the “J WiFi & Mobile” counter.

[\*4] At the “J WiFi & Mobile” counter next to the Information Center in the arrival lobby on the 1st floor of the international terminal.

[\*5] At the “Multifunctional Service Counter.”

[\*6] By unmanned pick-up locker “Smart Pickup” and “Return Box.”

[\*7] Only receiving is available.

## ■ Vision Inc. Company Profile



With the corporate philosophy of “To contribute to the global information and communications revolution” and slogan of “More vision, more success,” Vision provides services primarily in the information and communications field and makes decisions with a clear vision to help customers achieve greater success.

- Trade Name : Vision Inc.
- Prime Market of the Tokyo Stock Exchange (Code : 9416)
- Representative : President, Representative Director and COO Kenji Ota
- Headquarters : Shinjuku East Side Square 8F, 6-27-30 Shinjuku, Shinjuku-ku, Tokyo  
160-0022, Japan
- Incorporated : December 2001 (Established June 1995)
- Capital : 2,764,000,000 yen
- Homepage : <https://www.vision-net.co.jp/en/>
- IR Information : [https://www.vision-net.co.jp/en/ir\\_information.html/](https://www.vision-net.co.jp/en/ir_information.html/)
- Businesses :
  1. GLOBAL WiFi  
International / Domestic (Japan)
  2. Information and Communications Service  
Fixed-line telecommunications service / Mobile communications service / Broadband service  
Office automation equipment service / Internet media services
  3. Glamping and Tourism
  4. Others