



July 30, 2026

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Regarding the Explosion at AEON Mall Kumamoto

We would like to express our heartfelt sympathies to all those affected by the Reiwa 8 Kumamoto Earthquake.

We would like to express our deepest condolences to those who tragically lost their lives in the explosion at AEON Mall Kumamoto. We also extend our deepest sympathies to the bereaved families and to those who were injured.

Immediately following the earthquake, our first priority was to guide customers to safety. Employees of the 204 specialty stores operating at AEON Mall Kumamoto, as well as AEON Group employees, subsequently evacuated the premises.

Following the explosion, we made every effort to confirm the safety of approximately 2,700 specialty store employees and AEON Group employees through the AEON Group Safety Confirmation System.

We will continue to devote our utmost efforts to ongoing response and search activities under the guidance of the relevant authorities, including police and fire departments.

1. Overview of the Incident

At approximately 4:27 p.m. on July 28, a major earthquake measuring a maximum seismic intensity of 7 on the Japanese scale struck with its epicenter in the Kumamoto region of Kumamoto Prefecture. Immediately after the earthquake, we began implementing measures to ensure customer safety through in-store announcements and on-site patrols, and customers were guided outdoors in stages.

Subsequently, after the evacuation had been completed, an explosion occurred. Details of the incident, including its cause, are currently under investigation. Following the earthquake, we promptly contacted the police, fire departments and other relevant authorities and have been responding under their direction.

2. Human Casualties (as confirmed by the Company)

Fatalities: 7

3. Damage to Buildings and Facilities (Currently Identified)

Partial ceiling collapse
Partial collapse of exterior walls
Activation of sprinkler systems

4. Company Response

The Company is providing sincere and dedicated support to the families of those who lost their lives and to those who were injured. At the same time, we are working closely with the police, fire departments and other relevant authorities and are fully cooperating in securing the site and investigating the cause of the incident. Internally, the Company established the Kumamoto Earthquake Emergency Response Headquarters at 4:40 p.m. on July 28 to consolidate information on the damage and confirm response policies going forward. Operations at AEON Mall Kumamoto have also been suspended.

5. Future Actions

We are continuing to investigate the cause of the explosion and the full extent of the damage under the guidance of the relevant authorities. Any confirmed facts will be disclosed promptly. In addition, we will thoroughly implement all necessary measures to prevent a recurrence of such an incident.

6. Impact on Financial Results

We are currently assessing the impact of this incident on our consolidated financial results. If any material impact on our financial results is identified, or if any matter requiring disclosure arises, we will promptly announce it.

Timeline

Date/Time	Event
Jul 28, approx. 4:27 p.m.	An earthquake registering the maximum intensity of 7 on Japan's seismic intensity scale.
From approx. 4:27 p.m.	Customer safety measures initiated through in-store announcements and patrols; evacuation guidance to outdoor areas commenced. Safety confirmation conducted for specialty store employees and AEON Group employees.
4:40 p.m.	Kumamoto Earthquake Emergency Response Headquarters established.
4:40 p.m.	Police, fire departments and other authorities notified.
5:00 p.m.	Customer evacuation completed; all customers, specialty store employees, and AEON Group employees confirmed to have evacuated outdoors.
After evacuation	Facility damage confirmed, including ceiling collapse, partial exterior wall collapse and sprinkler activation.
After evacuation	Injured individuals identified; four individuals at AEON Mall Kumamoto were treated and transported.
After evacuation	Operations at AEON Mall Kumamoto suspended.
5:50 p.m.	Explosion occurred in the AEON Mall Kumamoto.
After explosion / 6:00 p.m.	Safety confirmation process restarted.
Approx. 6:10 p.m.	All tsunami advisories lifted.
Jul 29, 8:00 a.m.	Deaths of two individuals found within AEON Mall Kumamoto confirmed.
Jul 29, 2:45 p.m.	Death of one additional individual subsequently found confirmed.
Jul 30, 1:00 p.m.	Deaths of four additional individuals have been confirmed.

END