



September 5, 2025

Company name: FP Partner Inc.

Name of representative: Tsutomu Kuroki, Representative Director  
and President

(Securities code: 7388; Tokyo Stock Exchange Prime Market)

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## **Revocation of Business Quality Evaluation Certification, Etc. By the Life Insurance Association of Japan**

On September 4 2025, as a result of deliberations by the Agency Business Quality Review Board (hereinafter referred to as the “Review Board”) of the Life Insurance Association of Japan (hereinafter referred to as the “Life Insurance Association”), the Life insurance multi-company agency: Service quality evaluation that our company had been certified for in February 2024 was revoked, among other measures. As a result of this case, we deeply apologize for the significant concern this situation may have caused our customers and other stakeholders.

We take this matter seriously and will promptly review and improve our internal procedures. We will also do our utmost to restore trust through transparent information disclosure and honest responses.

### **[Background and details of this disciplinary action]**

Based on the “Agency Service Quality Evaluation Business Regulations (hereinafter referred to as the “Business Regulations”)” established by the Life Insurance Association, the Company has been subject to a suspension of evaluation results since April 1, 2025. Subsequently, at the review committee meeting, based on the content of the administrative disposition announced by our company on August 6, 2025, and pursuant to Article 31 of the Business Regulations, this disposition was decided. As a result, our company will lose its status as a certified agency as of April 1, 2025, and it has been confirmed that we will be unable to apply for inspection until the first inspection of the fiscal year following the period designated by the review committee.

### **[Expected impact on earnings forecasts from this fiscal year onwards]**

This matter will have a certain impact on the business quality support fee of our net sales. The business quality support fee rate is determined based on a matrix of “business quality assessment” and “quantitative assessment,” and this affects the “business quality assessment” of some of our life insurance company clients. Furthermore, the impact of the suspension of evaluation results has already materialized since April, when action was taken, and this has been incorporated into the earnings forecast (downward revision) announced on July 15, 2025.

“Notice Regarding Differences Between the Earnings Forecast and Actual Results for the First Half (Interim Period), Revision of Full-Year Earnings Forecasts and Maintenance of Year-End Dividend Forecast”

<https://pdf.irpocket.com/C7388/WzNT/pncD/vXfd.pdf>

### **[Future response]**

This disciplinary action was determined based on the Life Insurance Association's operational regulations. We recognize it as a serious criticism of our internal systems and business operations, and we will sincerely implement the necessary corrective measures. Going forward, we will work as one company to rebuild our compliance framework and aim for the early reacquisition of certification.

We will also strive to enhance the quality of our services so that we can respond promptly and appropriately to future laws and regulations scheduled to take effect, thereby meeting our customers' trust. Regarding administrative sanctions, we will promptly formulate and implement a business improvement plan, and will disclose its progress on our company website in a timely manner.

[Reference: About the Life Insurance Association and agency service quality evaluation management]

The Life Insurance Association is an industry association of life insurance companies in Japan, and its purpose is to promote the healthy development of the entire industry and to protect the interests of policyholders and the public.

For more information on the agency service quality evaluation management, please visit the Life Insurance Association website below.

<https://www.seiho.or.jp/quality/>

[Contact information]

In order to ensure fairness to everyone, we will accept inquiries regarding this matter in writing (email or inquiry form). We appreciate your understanding.

Contact by email: [ir\\_report@fpp.jp](mailto:ir_report@fpp.jp)

Contact form: [https://fpp.jp/ir\\_inquiry/](https://fpp.jp/ir_inquiry/)

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