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> (Securities Code 7164) May 29, 2019

To Shareholders with Voting Rights:

Eiji Ishikawa President & Representative Director ZENKOKU HOSHO Co., Ltd. 2-1-1 Otemachi, Chiyoda-ku, Tokyo, Japan

NOTICE OF CONVOCATION OF THE 39TH ANNUAL GENERAL MEETING OF SHAREHOLDERS

Dear Shareholders:

You are cordially invited to attend the 39th Annual General Meeting of Shareholders of ZENKOKU HOSHO Co., Ltd. (the "Company"). The meeting will be held for the purposes as described below.

If you are unable to attend the meeting, you can exercise your voting rights in writing by submitting the Voting Rights Exercise Form, or via electromagnetic method (the Internet, etc.). Please review the Reference Documents for the General Meeting of Shareholders (described hereinafter), and cast your vote by 5 p.m. on Thursday, June 13, 2019 Japan time.

1.	Date and Time:	Friday, June 14, 2019 at 10 a.m. Japan time (reception will open at 9 a.m.)
2.	Place:	JP Tower Hall and Conference, Fourth floor of JP Tower, located at 2-7-2 Marunouchi, Chiyoda-ku, Tokyo, Japan
3.	Meeting Agenda: Matters to be reported:	The Business Report and Financial Statements for the Company's 39th Fiscal Year (April 1, 2018 - March 31, 2019)

Proposals to be resolved: Proposal: Distribution of Surplus

4. Matters concerning the convocation

- (1) If there is no indication for or against proposal on the Voting Rights Exercise Form, the vote will be deemed to be for a proposal.
- (2) In the event that voting rights are exercised multiple times via the Voting Rights Exercise Form, the most recent one to arrive will be deemed valid.
- (3) In the event that voting rights are exercised multiple times via the Internet, etc., the most recent one to arrive will be deemed valid.
- (4) In the event that voting rights are exercised both via the Voting Rights Exercise Form and the Internet, etc., the vote via the Internet, etc., will be deemed valid.
- When attending the meeting, please submit the enclosed Voting Rights Exercise Form at the reception desk. To save resources, please bring this "Notice of Convocation" with you.
- If exercising voting rights via proxy, you may designate one (1) other shareholder with voting rights to act as your proxy and exercise your voting rights. However, please understand that documentation proving agency privileges will be required to be submitted.
- O Any updates to the Reference Documents for the General Meeting of Shareholders, Business Report, or Financial Statements will be posted on the Company's website (<u>http://www.zenkoku.co.jp/</u>).
- On the day of the meeting, as a method to conserve electricity, employees will be wearing light clothing ("Cool Biz"). We ask that shareholders attend in light clothing as well.

(Appendix)

Business Report

(April 1, 2018 - March 31, 2019)

I Overview of the Company

1. Business Progress and Results

(1) Economic Environment and Business Environment

During the fiscal year ended March 31, 2019, despite a standstill in improvements in corporate earnings as the outlook for overseas economies grew increasingly uncertain, the Japanese economy continued its moderate recovery due to sustained improvements in employment and income conditions, as well as a recovery in consumer spending.

In the housing market, the number of new housing remained at the same level as in the previous fiscal year, with the continuation of government policies designed to support housing acquisitions and home loan interest rates at low levels. In the housing loan market, as refinancing remained weak, financial institutions continued to provide and promote various products and services to acquire loan guarantees for new and secondhand housing.

(2) Business Summary

In such a business environment, entering the second year of the medium-term management plan "Best route to 2020," we have implemented various measures with the focus on "expansion of the business scale," "enhancement of the corporate value" and "expansion of business domains."

For the expansion of the business scale, we have exerted our efforts to strengthen relationships with the existing partnering financial institutions, and to increase the number of new contracts with prospective partnering financial institutions. As for the strengthening of relationships with the existing partnering financial institutions, we made efforts to propose an application data linkage system and an application scheme using the Internet and also continued to hold presentation sessions on our credit guarantee products and undertake visiting activities to the sales branches in order to deepen relationships. Furthermore, in order to support sales efforts to acquire housing loans, we again implemented our reputed campaign. As for increasing the number of new contracts with prospective partnering financial institutions, we continuously performed marketing activities, and as a result, signed new contracts with ten financial institutions, including three banks, one credit union and six JA cooperatives during the fiscal year ended March 31, 2019.

For the enhancement of the corporate value, we worked on developing a vigorous corporate culture such as by advancing the reform of working styles and introducing and promoting a new personnel system and a new evaluation system. In addition, we worked to improve operational efficiency by promoting a shift to paperless operations for internal operations, and by utilizing RPA (Robotic Process Automation).

For the expansion of business domains, we commenced research on a new screening method using AI and blockchain technology with two startup companies in addition to making a credit collection agency our subsidiary through stock acquisition.

As a result of such efforts, we recorded operating revenue of $\frac{43,204}{100}$ million (up 9.1% year-on-year), operating income of $\frac{434,229}{100}$ million (up 9.8% year-on-year), ordinary income of $\frac{435,169}{100}$ million (up 10.0% year-on-year), and net income of $\frac{424,134}{100}$ million (up 9.4% year-on-year), thus achieving growth in both revenue and profits.

	-	(Amounts: institutions, guarantees, million yen)			
Item	The 36th fiscal year ended March 31, 2016	The 37th fiscal year ended March 31, 2017	The 38th fiscal year ended March 31, 2018	The 39th fiscal year ended March 31, 2019	
Number of partnering financial institutions	726	738	746	750	
Number of new guarantees granted	64,228	71,777	68,073	68,311	
Amount of new guarantees granted	1,501,805	1,689,725	1,666,315	1,722,629	
Outstanding guarantee exposure at the end of the period	10,000,122	10,890,638	11,789,304	12,717,625	

Additionally, results of guarantees for the 39th fiscal year were as follows.

(Note) Figures for the number of new guarantees granted and the amount of new guarantees are results of housing loans extended by private financial institutions.

2. Status of Capital Investments

Not applicable.

3. Status of Financing, etc.

Not applicable.

4. Status of Business Transfers, etc.

- (1) Status of Business Transfers, Absorption-type Splits, or Incorporation-type Splits Not applicable.
- (2) Status of Acception of Business Transfers From Other Companies Not applicable.
- (3) Status of Continuation of Rights Obligations Regarding Business of Other Companies due to Absorption-type Mergers or Absorption-type Splits Not applicable.
- (4) Status of Acquisition or Disposal of Stock, Other Equity, or Stock Acquisition Rights, etc., of Other Companies
 The Companies

The Company acquired all shares of AKEBONO Servicer Co., Ltd. on December 27, 2018.

5. Trends in Assets and Income

		(Amc	ount: million yen)	
	The 36th fiscal	The 37th fiscal	The 38th fiscal	The 39th fiscal
Item	year ended	year ended	year ended	year ended
	March 31, 2016	March 31, 2017	March 31, 2018	March 31, 2019
Operating revenue	31,918	35,918	39,599	43,204
Ordinary income	26,303	29,001	31,974	35,169
Net income	17,204	19,530	22,052	24,134
Net income per share	250.20 yen	284.04 yen	320.71 yen	350.92 yen
Net assets	74,112	90,149	108,127	126,998
Total assets	235,520	263,352	294,137	321,232

(Note) Net income per share is calculated using the average number of outstanding shares for the fiscal year, minus treasury shares.

6. Issues to be Addressed

(1) Basic Management Policies

Under our management philosophy, "Helping customers realize their dreams and happiness by offering the highest-quality guarantee instruments and services to all customers who need credit guarantees, and contributing to the development of regional communities through our credit guarantee service business," we aim to raising our corporate value and achieve long-term development and the growth of our business by implementing managerial measures from the standpoint of all stakeholders.

(2) Medium to long-term management strategies and issues

Regarding the environment surrounding the Company, the new housing market is expected to shrink on a long-term basis due to a decline in the population and the number of households in association with the falling birthrate and aging population. On a medium-term basis, however, we anticipate the number of new housing starts sustained at the current level and an invigorated secondhand housing/house renovation market.

Taking such a business environment into account, we have developed a medium-term management plan "Best route to 2020" for the three years from fiscal year 2017 to fiscal year 2019. With the slogan "Contribute to the development of communities and build up a leading position as a housing loan guarantee provider, by taking full advantage of the business foundation and networks established to date," we will implement various measures based on the three basic policies of i) expansion of the business scale, ii) enhancement of the corporate value and iii) expansion of business domains (long-term issue), under this medium-term management plan.

[Expansion of the business scale]

We recognize that, in order to expand our business scale continuously, it is essential to enhance the utilization rate of our credit guarantee products with the existing partnering financial institutions, which number 750, as well as increase the number of contracts with new partnering financial institutions. We will strive to further deepen relationships by providing unrivaled excellent service utilizing our nationwide network of 13 business bases and accelerating efforts that lead to increase added value when using our credit guarantee products, including the proposal on application data linkage system. In addition, in order to diversify housing loan acceptance channel, we will engage in expanding channel beyond industries and nature of businesses.

Furthermore, in order to deal with the increase in volume of operation, we will work to improve operational efficiency by reviewing the business processes and promoting the systematization.

[Enhancement of the corporate value]

Our outstanding balance of credit guarantees exceeds ¥12 trillion, and we recognize that our social responsibilities as a listed credit guarantee company are progressively increasing. We will continue to make efforts to establish a robust financial base as a credit guarantee company, improve shareholder returns, develop a vigorous corporate culture through effective use of management resources, and reinforce and enhance the functions of the internal control system, as well as improve operational efficiency through the systemization of operations, all of which are undertaken in order to increase the corporate value.

[Expansion of business domains (long-term issue)]

We believe that the housing loan guarantee business, which is our core business, is expected to continue to grow steadily; however, over the long term, the external environment surrounding the Company is expected to undergo changes such as declining population. We have already begun engaging in new businesses that generate synergetic effects with the housing loan guarantee business, and we recognize that continued consideration of such new businesses is essential going forward. We will consider new businesses that will leverage the Company's strengths such as a network of partnering financial institutions, an extensive database accumulated for more than 35 years, and operational expertise in housing loan credit evaluation and management.

The Company asks for the continued support of shareholders.

7. Principal Businesses

Business category	Category
	Housing loan guarantees
Cradit guarantaa huginaga	Education loan guarantees
Credit guarantee business	Apartment loan guarantees
	Card loan guarantees

8. Principal Business Locations

Category	Store name / Company name	Location	
	Headquarters	Chiyoda-ku, Tokyo	
	Sales Department I, Head Office	Chiyoda-ku, Tokyo	
	Sales Department II, Head Office	Chiyoda-ku, Tokyo	
	Sapporo Branch	Chuo-ku, Sapporo-shi, Hokkaido	
	Sendai Branch	Aoba-ku, Sendai-shi, Miyagi	
	Yokohama Branch	Nishi-ku, Yokohama-shi, Kanagawa	
The	Niigata Office	Chuo-ku, Niigata-shi, Niigata	
Company	Nagoya Branch	Naka-ku, Nagoya-shi, Aichi	
	Kanazawa Branch	Kanazawa-shi, Ishikawa	
	Osaka Branch	Chuo-ku, Osaka-shi, Osaka	
	Hiroshima Branch	Naka-ku, Hiroshima-shi, Hiroshima	
	Takamatsu Office	Takamatsu-shi, Kagawa	
	Fukuoka Branch	Hakata-ku, Fukuoka-shi, Fukuoka	
	Miyazaki Office	Miyazaki-shi, Miyazaki	
Subsidiaries	Zenkoku Business Partner, K.K.	Chuo-ku, Tokyo	
Subsidiaries	AKEBONO Servicer Co., Ltd.	Chiyoda-ku, Tokyo	

9. Status of Employees

Number of employees	Number of employees Increase or decrease from previous fiscal year-end		Average years of service
256 persons	4 persons (decrease)	35.9 years	8 years and 10 months

(Notes) 1. Employees refer to all full-time employees, including three Executive Officers and two persons seconded to the Company, and do not include 14 persons seconded to outside the Company.

2. Employees do not include 69 contract, part-time, and temporary employees.

10. Principal Counterparties to Borrowings and Amount of Borrowings Not applicable.

11. Status of Significant Parent Companies and Subsidiaries

- (1) Relationship with Parent Company Not applicable.
- (2) Status of Significant Subsidiaries

Company name	Capital	Ownership	Main businesses
Zenkoku Business Partner, K.K.	9 million yen	100%	Contract, entrustment, and agency of clerical operations
AKEBONO Servicer Co., Ltd	516 million yen	100%	Claim management and collection based on the Act on Special Measures Concerning Claim Management and Collection Business

(Note) The Company only has the two subsidiaries above, and they are not subject to consolidation.

(3) Status of Wholly-owned Specified Subsidiaries as of the end of the fiscal year Not applicable.

12. Other Significant Items Regarding Status of the Company Not applicable.

II Status of Shares (As of March 31, 2019)

- 1. Total number of shares authorized to be issued 160,000,000 shares
- 2. Total number of shares outstanding 68,871,790 shares
- **3.** Number of shareholders 24,458 persons
- 4. Major shareholders (Top 10)

Shareholder name	Number of shares held (shares)	Ownership ratio (%)
Fukoku Mutual Life Insurance Company	6,200,000	9.01
Meiji Yasuda Life Insurance Company	6,200,000	9.01
TAIYO LIFE INSURANCE COMPANY	4,271,000	6.20
The Master Trust Bank of Japan, Ltd. (Trust account)	2,682,800	3.90
Japan Trustee Services Bank, Ltd. (Trust account)	2,399,000	3.48
NORTHERN TRUST CO. (AVFC) SUB A/C USL NON-TREATY	1,540,900	2.24
MSCO CUSTOMER SECURITIES	1,466,300	2.13
SSBTC CLIENT OMNIBUS ACCOUNT	1,211,036	1.76
SMBC Nikko Securities Inc.	1,152,000	1.67
Japan Trustee Services Bank, Ltd. (Trust account 9)	1,108,900	1.61

(Note) The ownership ratio is calculated after eliminating 396 shares of treasury stock and 90,380 shares held by the Stock Granting Trust (J-ESOP), and fractional figures are rounded down.

5. Other Important Items Regarding Stock Not applicable.

III Matters Regarding Stock Acquisition Rights, etc., of the Company 1. Status of Stock Acquisition Rights, etc. Held by Officers of the Company as of the Fiscal Year-end

1. Status of Stock Acquisition Aights, etc. field by Officers of the Company as of the Fiscar fear-end					
	First Stock Compensation-type Stock Acquisition Rights	Second Stock Compensation-type Stock Acquisition Rights	Third Stock Compensation-type Stock Acquisition Rights		
Date of resolution for issuance	June 20, 2014	June 19, 2015	June 17, 2016		
Status of holdings of officers	687 (two persons)	521 (three persons)	671 (three persons)		
Directors (excluding Outside Directors)	687 (two persons)	521 (three persons)	671 (three persons)		
Outside Directors	_	_	_		
Audit & Supervisory Board Members	—	_	—		
Type and number of stock for stock acquisition rights	6,870 shares of common stock	5,210 shares of common stock	6,710 shares of common stock		
Amounts to be paid to exercise stock acquisition rights	1 yen per stock	1 yen per stock	1 yen per stock		
Exercise period for stock acquisition rights	From July 24, 2014 to July 23, 2044	From July 23, 2015 to July 22, 2045	From July 21, 2016 to July 20, 2046		
Conditions to exercise stock acquisition rights	(Note)	(Note)	(Note)		

	Fourth Stock Compensation-type Stock Acquisition Rights	Fifth Stock Compensation-type Stock Acquisition Rights
Date of resolution for issuance	June 16, 2017	June 15, 2018
Status of holdings of officers	542 (three persons)	674 (four persons)
Directors (excluding Outside Directors)	542 (three persons)	674 (four persons)
Outside Directors	—	—
Audit & Supervisory Board Members	—	—
Type and number of stock for stock acquisition rights	5,420 shares of common stock	6,740 shares of common stock
Amounts to be paid to exercise stock acquisition rights	1 yen per stock	1 yen per stock
Exercise period for stock acquisition rights	From July 20, 2017 to July 19, 2047	From July 19, 2018 to July 18, 2048
Conditions to exercise stock acquisition rights	(Note)	(Note)

(Notes)

Conditions to exercise stock acquisition rights

- (i) The holder of stock acquisition rights, limited to the period from the day after losing status as a Director
- (i) The holder of stock acquisition rights, infinited to the period nonin the day after losing status as a Director until the tenth day after the above date, exercise all stock acquisition rights at once.
 (ii) If the holder of stock acquisition rights dies, and only if the stock acquisition rights are inherited by only one of the original holder's legal heirs (hereinafter "inheritor"), the inheritor may, pursuant to the conditions in each of the following items, exercise stock acquisition rights. However, if it is determined that the person has previously committed a significant criminal offense, then that person may not become an inheritor.

a. If the inheritor dies, the heirs to the inheritor may not inherit stock acquisition rights.

- The inheritor must complete inheritance procedures, as defined by the Company, within 10 months b. and before the final date of the exercise period as defined in "Exercise period for stock acquisition rights" above.
- c. For a period that is within the "Exercise period for stock acquisition rights" above and within two months of completion of inheritance procedures, the inheritor must exercise all stock acquisition.
- 2. Status of Stock Acquisition Rights, etc., Granted to Employees, etc., During the Term Not applicable.
- 3. Other Significant Items Regarding Stock Acquisition Rights Not applicable.

IV. Company Officers

1. Status of Directors and Audit & Supervisory Board Members

(1) Directors and Audit & Supervisory Board Members

(1) Directors and Audit & Supervisory Board Members (As of March 31, 2019)					
Name	Position and areas of responsibility within the Company	Significant concurrent positions			
Eiji Ishikawa	President & Representative Director				
Takashi Yamaguchi	Senior Managing Director General Manager, Operations Headquarters	President & Representative Director, AKEBONO Servicer Co., Ltd.			
Yuichi Aoki	Managing Director General Manager, Management Headquarters General Manager, Corporate Planning Division	Audit & Supervisory Board Member, Zenkoku Business Partner, K.K.			
Keiichi Asada	Director General Manager, Sales Headquarters				
Masahito Kamijo	Director (Outside Director)	External Director, Hakuto Co., Ltd.			
Yoshiro Nagashima	Director (Outside Director)	Outside Director, KANADEN CORPORATION Audit & Supervisory Board Member, AKEBONO Servicer Co., Ltd.			
Mamoru Fujino	Full-time Audit & Supervisory Board Member				
Masaharu Hino	Audit & Supervisory Board Member (Outside Audit & Supervisory Board Member)	Attorney			
Yasushi Haneda	Audit & Supervisory Board Member (Outside Audit & Supervisory Board Member)				
Kenichi Meguro	Audit & Supervisory Board Member				

(Notes) 1. Both Directors Masahito Kamijo and Yoshiro Nagashima are Outside Directors.

2. Both Audit & Supervisory Board Members Masaharu Hino and Yasushi Haneda are Outside Audit & Supervisory Board Members.

- 3. Directors Keiichi Asada, Masahito Kamijo, and Yoshiro Nagashima were newly elected as Directors and assumed their offices at the 38th Annual General Meeting of Shareholders held on June 15, 2018.
- 4. Directors Tsutomu Matsuda, Masayuki Kojima, and Eiichiro Kobayashi retired at the conclusion of the 38th Annual General Meeting of Shareholders held on June 15, 2018 due to the expiration of their terms of office.
- 5. Audit & Supervisory Board Member Kenichi Meguro has many years of experience at the Ministry of Finance and Financial Services Agency and has knowledge of finance and accounting.
- Directors Masahito Kamijo and Yoshiro Nagashima and Audit & Supervisory Board Member Masaharu Hino have been registered as Independent Directors/Auditors as stipulated by the Tokyo Stock Exchange.

ſ		p Total	Amount of compensation, etc., by type		
Category	Persons compensation, etc.	Basic compensation	Bonuses	Stock options	
Directors (Of which, Outside Directors)	9 persons (4 persons)	195 million yen (17 million yen)	136 million yen (14 million yen)	28 million yen (3 million yen)	30 million yen (—)
Audit & Supervisory Board Members (Of which, Outside Audit & Supervisory Board Members)	4 persons (2 persons)	46 million yen (14 million yen)	38 million yen (12 million yen)	8 million yen (2 million yen)	(—)
Total (Of which, Outside Officers)	13 persons (6 persons)	242 million yen (32 million yen)	175 million yen (26 million yen)	36 million yen (5 million yen)	30 million yen (—)

(2) Status of Compensation to Directors and Audit & Supervisory Board Members

(Notes) 1. At the 26th Annual General Meeting of Shareholders on June 28, 2006, a resolution was adopted to establish an upper limit on compensation to Directors of 50 million yen per month as a fixed compensation limit (excluding compensation as employees concurrently serving as Director), and this amount includes bonuses.

- 2. At the 26th Annual General Meeting of Shareholders on June 28, 2006, a resolution was adopted to establish an upper limit on compensation to Audit & Supervisory Board Members of 20 million yen per month as a fixed compensation limit, and this amount includes bonuses.
- 3. At the 34th Annual General Meeting of Shareholders on June 20, 2014, a resolution was adopted to establish an upper limit on compensation in the form of stock options to Directors of 92 million yen per year (excluding compensation as employees concurrently serving as Director).
- 4. Amounts for stock options are the amounts recorded as expenses for the fiscal year in which the stock acquisition rights were issued.
- 5. The number of persons as of March 31, 2019 is six Directors and four Audit & Supervisory Board Members. The disparity in this number of Directors and the number listed above is due to the inclusion of three Directors who retired as of the conclusion of the 38th Annual General Meeting of Shareholders held on June 15, 2018.
- 6. In addition to the above, the amount of compensation Outside Officers received from subsidiaries of the Company as Officers was 930 thousand yen.

2. Matters Regarding Outside Officers

(1) Status of Significant Concurrent Positions of Outside Officers

Name	Position	Status of Significant Concurrent Positions
Masahito Kamijo	Outside Director	External Director, Hakuto Co., Ltd.
Yoshiro Nagashima	Outside Director	Outside Director, KANADEN CORPORATION Audit & Supervisory Board Member, AKEBONO Servicer Co., Ltd.

Notes: 1. AKEBONO Servicer Co., Ltd. is a wholly-owned subsidiary of the Company.

2. There are no significant transactions or other relationships between the Company and other companies at which concurrent positions are held.

(2) Principal Activities of Outside Officers During the Fiscal Year Under Review

Name	Position	Status of Comments
Masahito Kamijo	Outside Director	Attended all 10 Board of Directors meetings during the period after assuming office, and primarily utilizing his wealth of experience and high level of knowledge in finance and corporate management, actively asked questions at the Board of Directors meetings, and provided suggestions from a specialist perspective, adequately fulfilling corporate supervision functions.
Yoshiro Nagashima	Outside Director	Attended all 10 Board of Directors meetings during the period after assuming office, and primarily utilizing his wealth of experience and high level of knowledge in corporate management, actively asked questions at the Board of Directors meetings, and provided suggestions from a specialist perspective, adequately fulfilling corporate supervision functions.
Masaharu Hino	Outside Audit & Supervisory Board Member	Attended all 15 Board of Directors meetings and all 13 Audit & Supervisory Board meetings during the fiscal year under review. At meetings of the Board of Directors and the Audit & Supervisory Board, he made appropriate comments based on his specialized knowledge and experience primarily in judicial affairs. Furthermore, under the audit policies defined by the Audit & Supervisory Board, he conducted audits, etc., of each department, adequately fulfilling audit functions as an Audit & Supervisory Board Member.
Yasushi Haneda	Outside Audit & Supervisory Board Member	Attended all 15 Board of Directors meetings and all 13 Audit & Supervisory Board meetings during the fiscal year under review. At meetings of the Board of Directors and the Audit & Supervisory Board, he made appropriate comments based on his specialized knowledge and experience primarily through his dealings with financial institutions. Furthermore, under the audit policies defined by the Audit & Supervisory Board, he conducted audits, etc., of each department, adequately fulfilling audit functions as an Audit & Supervisory Board Member.

(3) Conflicts of Interest with Outside Officers

The Company does not have any conflicts of interest with Outside Officers concerning personal relationships, capital relationships, transaction relationships, or other relationships. Furthermore, the Company, persons involved in business execution at designated related parties, or Officers (excluding persons involved in business execution) do not have family relationships, transaction relationships, or other relationships that constitute conflicts of interest with Outside Officers.

3. Summary of Liability Limitation Agreements Concluded with Officers

The Company's Articles of Incorporation allows for the limitation of liability of Article 423, Paragraph 1 of the Companies Act, for its Directors and Audit & Supervisory Board Members excluding Executive Directors as stipulated by Article 427, Paragraph 1 of the same Act, and the Company has concluded liability limitation agreements with Messrs. Masahito Kamijo, Yoshiro Nagashima, Masaharu Hino, Yasushi Haneda, and Kenichi Meguro.

The limit of liability for Directors and Audit & Supervisory Board Members under the liability limitation agreement is 2 million yen or the lower liability limit stipulated in laws and regulations, whichever is higher.

4. Other Information Regarding Independence of Outside Officers

Concerning criteria for assessing independence of Outside Directors, the Company determines, under the Basic Policy on Corporate Governance, that an Outside Directors is independent when he or she does not contravene the requirements of the Independence Standard stipulated by the Tokyo Stock Exchange.

V. Accounting Auditor

1. Accounting Auditor's Name Grant Thornton Taiyo LLC

2. Accounting Auditor's Compensation, etc.

	Amount paid
Compensation, etc., for the Accounting Auditor for the fiscal year under review	30 million yen
Total cash and other profits payable by the Company to Accounting Auditor	30 million yen

- (Notes) 1. As a result of confirmation and assessment of the contents of the audit plan for the Accounting Auditor, their performance of duties, and calculation of remuneration estimates, the Audit & Supervisory Board agreed to compensation, etc., for the Accounting Auditor based on their judgment that is reasonable and appropriate in order to maintain and improve audit quality.
 - 2. Under the audit agreement between the Company and its Accounting Auditor, compensation for audits pursuant to the Companies Act and audits pursuant to the Financial Instruments and Exchange Act are not strictly separated, and otherwise cannot be separated. Consequently, the above amount reflects total compensation.
 - **3. Description of Non-Audit Services** Not applicable.
 - 4. Policy Regarding Determination of Termination or Nonrenewal of Appointment of Accounting Auditors

In the event that significant doubt is cast upon the ability of the Accounting Auditor to continue to perform its duties, the Company's policy is for a resolution of the Audit & Supervisory Board to present a proposal to a General Meeting of Shareholders to either terminate or not renew the agreement.

5. Liability Limitation Agreement Not applicable.

VI. Company's Systems and Policies

1. System to ensure proper execution of business

At a meeting held on May 1, 2006, the Board of Directors decided upon a basic policy toward creating systems to ensure proper execution of business, based on Article 362, Paragraph 4, Item 6 of the Companies Act and Article 100, Paragraph 1 and Paragraph 3 of the Ordinance for Enforcement of the Companies Act, and most recently, partially revised the basic policy at a meeting held on February 5, 2018.

The contents are as follows.

- (1) System to ensure that Directors' and employees' execution of duties complies with law and regulations and the Articles of Incorporation
 - The Board of Directors and Directors recognize and practice compliance with laws and regulations as a basic principle of all corporate actions based on the Corporate Code of Ethics and Code of Conduct with the basic philosophy of the core principle of compliance with laws and regulations, and ensure officers and employees have a thorough awareness of compliance so that it is established as the corporate culture.
 - 2) The Board of Directors and Directors, in accordance with Compliance Regulations, establish and reinforce compliance systems by means such as the establishment of the General Compliance Department and General Manager in charge of Compliance, and a Compliance Committee, which is a monitoring institution.
 - 3) The Board of Directors and Directors, in accordance with Compliance Regulations, develop a compliance program for each fiscal year, which is a specific implementation plan. In addition, General Compliance Department prepares manuals, etc. for compliance, and enhance effectiveness of compliance by fostering awareness through training, etc.
 - 4) The Board of Directors and Directors, in accordance with the Whistle-blower Regulations, assign third parties as external contact points, in addition to internal contact points. If officers and employees identified material facts concerning compliance, those officers and employees shall take appropriate measures using these contact points.
- (2) System for storage and management of information related to Directors' execution of duties
 - 1) In line with Regulations on the Storage of Documents and related detailed regulations, etc., the Company will record information relating to Directors' execution of duties in document form or as electronic media, and store, manage, and utilize such information in an appropriate manner.
 - 2) Directors and Audit & Supervisory Board Members may consult these records in the form of documents and electronic media at any time.
- (3) Regulations or any other systems for management of risk of loss (risk management)
 - 1) The Board of Directors and Directors, under Risk Management Regulations, establish and reinforce risk management systems by means such as the General Risk Department and General Manager in Charge of Risk Management, and the establishment of a Risk Management Committee, which is a monitoring institution.
 - 2) In order to address each risk intrinsic to our business operation, the Board of Directors and Directors, striking an appropriate balance with return, etc., conduct risk management by quantifying and integrating credit risks, market risks and operational risks (system risk and administrative risk) to compare them with the operational capacity (risk capital) of the Company.
 - 3) Based on the "Regulations for Crisis Management" and "Regulations for Business Continuity," the Company will strive to strengthen and enrich its crisis management structure by thorough implementation of crisis control and efforts to maintain external credit by early recovery of business operations in case of business interruption.
- (4) System to ensure that Directors' execution of duties is efficient
 - 1) In order to establish company-wide targets shared by Directors and employees, the Company clarifies management issues in light of changes in the external and internal environments, and formulates a Medium-term Management Plan for a period of three fiscal years.
 - 2) Based on the Medium-term Management Plan, the Board of Directors and Directors set business results targets and efficient budgets for each business division (branch office) every

fiscal year, and in order to make functional a PDCA cycle to advance and achieve these goals, appropriate distribution of management resources will be made to each business division according to the basic risks and profitability of operation.

- 3) The status of business execution at each business department (branch office) is reported regularly to the Board of Directors, deliberations are held, and measures are taken as necessary.
- 4) Regarding monthly business performance, performance against targets is reported to the Board of Directors each month, and in the event that the result differs from the target figure, the reason for the difference is reported and measures to ensure the achievement of targets are discussed.
- 5) The Director in charge of each business division (branch office) will maintain regulations regarding division of operations and delegation of duties, and while cooperating with each business division (branch office), implement efficient operational management such that control functions are effectively exhibited.
- (5) System to ensure proper business execution within the Company group
 - The Company establishes a system concerning reporting to the Company of matters regarding execution of duties by Directors of subsidiaries. Particularly, the Company takes measures to increase the effectiveness of internal control systems at subsidiaries and provides the necessary guidance and support that enable reporting the result of these efforts to the Parent.
 - 2) The Company establishes regulations or any other systems for management of risk of loss at subsidiaries.
 - 3) The Company establishes a system that ensures efficient execution of duties by Directors, etc. of its subsidiaries.
 - 4) The Company establishes a system that ensures execution of duties by Directors, etc. and employees of subsidiaries is in compliance with laws and regulations and the Articles of Incorporations.
- (6) Matters relating to employees assigned to assist Audit & Supervisory Board Members in their duties, in the event that Audit & Supervisory Board Members have requested such employees
 - 1) Directors appoint Audit & Supervisory Board Member staff whose duty is to assist Audit & Supervisory Board Members with audits.
 - 2) Employees appointed as Audit & Supervisory Board Member staff focus solely on their duty to assist Audit & Supervisory Board Members with audits.
- (7) Matters relating to the independence of employees assigned to assist Audit & Supervisory Board Members from Directors, and matters relating to ensuring effectiveness of directions to employees assigned to assist Audit & Supervisory Board Members
 - 1) Concerning personnel transfers, etc. regarding Audit & Supervisory Board Member staff, the Company hears and respects views of Audit and Supervisory Board Members, and ensure independence from Directors.
 - 2) Audit & Supervisory Board Member staff shall carry out their duties under the direction of Audit & Supervisory Board Member, and do not receive directions from Directors, etc.
- (8) Systems described below and other systems related to reports to Audit & Supervisory Board Members of the Company
 - The Company establishes systems to allow Directors and employees to report to Audit & Supervisory Board Members. Especially, a system shall be established that allows matters that have a significant impact on the Company or its subsidiaries and the status of matters that raise suspicions related to compliance to be quickly reported to Audit & Supervisory Board Members.
 - 2) The Company establishes systems to allow Directors, Audit & Supervisory Board Members and employees of subsidiaries or persons that receive reports therefrom to report to Audit & Supervisory Board Members. Especially, a system shall be established that allows Directors or employees of subsidiaries to quickly report to Audit & Supervisory Board Members matters that have a significant impact on the Company or its subsidiaries and the status of matters that raise suspicions related to compliance.

- (9) System to ensure that persons reporting to Audit & Supervisory Board Members not be treated unfavorably because of the report
 - 1) In order to assure reliability of the whistle-blower system, the Company prohibits to treat whistle-blowers that made the report unfavorably, and thoroughly inform Directors and employees to that effect.
- (10) Matters concerning a policy with regard to treatment of costs and liabilities incurred on execution of duties by Audit & Supervisory Board Members
 - Audit & Supervisory Board Members, in accordance with Standards for Audits by Audit & Supervisory Board Members, appropriate a budget for costs that are necessary for their execution of duties in advance. However, Audit & Supervisory Board Members may subsequently request reimbursement for costs incurred in emergent or incidental circumstances.
- (11) Other systems to ensure Audit & Supervisory Board Members' audits are effective
 - 1) The Representative Director regularly holds meetings with Audit & Supervisory Board Members to exchange opinions on matters such as issues that the Company should address, the status of improvement of environment for audit by Audit & Supervisory Board Members, and important audit issues.
 - 2) A three-pronged Auditor Liaison Committee comprised of Audit & Supervisory Board Members, the Internal Auditing Department, and the Accounting Auditor is regularly held to exchange opinions on the results of audits and other businesses.
- (12) System to ensure reliability of financial reporting and to provide such reporting in an appropriate and timely manner
 - 1) The Company provides reliable financial reporting to all stakeholders including shareholders in an appropriate and timely manner, in response to the internal control reporting system regarding financial reporting under the Financial Instruments and Exchange Act.
 - 2) The Company recognizes importance of the role of internal control over financial reporting, and appropriately establishes and operates basic components of internal control (i.e., control environment, risk assessment and response, control activities, information and communication, monitoring, and response to IT).
 - 3) The Company determines a department in charge of related businesses so that internal control over financial reporting works effectively.
- (13) System to eliminate antisocial forces
 - The Company establishes a basic policy and strives to establish an internal consensus for dealing with antisocial forces, in order to prevent the damage caused by so-called antisocial forces, namely groups or individuals that use violence, force, and fraudulent methods in the pursuit of economic gain.
 - 2) The Company ensures Directors and employees have a thorough awareness of the basic policy for dealing with antisocial forces, while also taking a firm stance against antisocial forces and completely forbidding any relationship with such forces.

- 2. Overview of the status of implementation of systems to ensure proper execution of business Overview of the status of implementation of systems to ensure proper execution of business is as follows:
- (1) Matters concerning compliance
 - Under the Compliance Regulations, the Company, by developing a compliance program, has held regular internal training sessions, position-based education sessions and periodic testing according to job classes, and has made efforts to ensure thorough understanding and awareness among officers and employees.
 - Compliance Committee has met monthly in principle to monitor the status of implementation of the compliance program, and to discuss and determine important matters concerning compliance to report to the Board of Directors.
 - Under the Whistle-blower Regulations, the Company has set up multiple external contact points such as a law firm, in addition to an internal contact point to reinforce the consulting system.
- (2) Matters concerning risks
 - Risk Management Committee has met monthly in principle to review the status of occurrence of each risk, status of management and status of implementation of risk management system, analyze risks from various viewpoints including an analysis utilizing the comprehensive risk management system, and make reports to the Board of Directors.
 - The Company has formulated Regulations for Crisis Management that stipulate establishment of crisis management headquarters and Regulations for Business Continuity that stipulate the way of business resumption upon the occurrence of events affecting business continuity such as natural disasters, and has established a system for emergency preparedness.
- (3) Matters concerning execution of duties by Directors
 - The Company has appropriately been storing and managing documents related to Directors' execution of duties in accordance with Regulations on the Storage of Documents and related detailed regulations, etc. Such documents have been made available to Directors and Audit & Supervisory Board Members at any time.
 - The Board of Directors has been receiving reports regarding the status of implementation of the business plan for every quarter, and regarding comparison of budget plan and actual results for every month, and has been overseeing efficient execution of duties by Directors. In addition, the Board of Directors has discussed measures to be taken as necessary, in the event that the result differs from the budget plan.
- (4) Matters concerning Audit & Supervisory Board Members
 - In order to facilitate activities of Audit & Supervisory Board Members, the Company has appointed one dedicated Audit & Supervisory Board Member staff whose duty is to assist Audit & Supervisory Board Members with audits. The appointment of the Audit & Supervisory Board Member staff has been decided in consultation with Audit & Supervisory Board Members, and independence has been ensured for such appointment.
 - Full-time Audit & Supervisory Board Members, under the audit policies and plan developed by the Audit & Supervisory Board, have attended important meetings including the meetings of the Board of Directors and the management meetings, and conducted audits of execution of duties by Directors regarding overall management and individual matters, through conducting interviews to, and receiving reports from, each department as necessary. Also monthly meetings have been held among President & Representative Director, Accounting Auditor and the Internal Auditing Department to exchange opinions.

Balance Sheets (As of March 31, 2019)

Description	Amount	Description	t: million ye Amount
Assets	Amount	Liabilities	Amount
	188,741		30,406
Current assets	-	Current liabilities	
Cash and deposits	175,742	Unearned revenue	16,264
Right to reimbursement	12,266	Deposits received	49
Securities	6,334	Accounts payable - other	1,031
Accounts receivable - other	253	Income taxes payable	6,189
Prepaid expenses	32	Provision for bonuses	295
Other	415	Provision for loss on guarantees	6,453
Allowance for doubtful accounts	(6,302)	Provision for shareholder benefit program	103
Non-current assets	132,490	Other	20
Property, plant and equipment	235	Non-current liabilities	163,826
Buildings	212	Long-term unearned revenue	163,767
Accumulated depreciation	(147)	Provision for stocks payment	59
Vehicles	52	Total liabilities	194,233
Accumulated depreciation	(43)	Net assets	
Tools, furniture and fixtures	468	Shareholders' equity	126,492
Accumulated depreciation	(311)	Capital stock	10,703
Land	4	Capital surplus	637
Intangible assets	583	Legal capital surplus	637
Software	571	Retained earnings	115,394
Software in progress	8	Legal retained earnings	2,055
Other	3	Other retained earnings	113,339
Investments and other assets	131,671	Reserve for loss on guarantees	89,200
Investment securities	107,649	Retained earnings brought forward	24,139
Shares of subsidiaries and associates	62	Treasury shares	(243)
Long-term time deposits	19,000	Valuation and translation adjustments	388
Long-term prepaid expenses	193	Valuation difference on available-for-sale securities	388
Prepaid pension cost	18	Subscription rights to shares	117
Deferred tax assets	4,210		
Other	537	Total net assets	126,998
Total assets	321,232	Total liabilities and net assets	321,232

Statements of Income

(April 1, 2018 - March 31, 2019)

(Amount: million yen)

Description	Amount	
Operating revenue		
Income guarantee fee	43,038	
Other	166	43,204
Operating expenses		
Provision for loss on guarantees	3,034	
Provision of allowance for doubtful accounts	(307)	
Salaries, allowances and bonuses	1,695	
Provision for bonuses	275	
Depreciation	230	
Other	4,046	8,975
Operating income		34,229
Non-operating income		
Interest income	115	
Interest on securities	667	
Dividend income	86	
Gain on investments in money held in trust	16	
Other	61	947
Non-operating expenses		
Commission fee	0	
Other	7	7
Ordinary income		35,169
Extraordinary loss		
Loss on sales of investment securities	5	
Loss on valuation of investment securities	318	324
Income before income taxes		34,844
Income taxes - current	10,671	
Income taxes - deferred	38	10,710
Net income		24,134

Statements of Changes in Equity

(April 1, 2018 - March 31, 2019)

(Amount: million yen)

	Shareholders' equity								
	Caj		Capital surplus Retained earnings						
	Capital stock	capital ca			Other retained earnings			_	Total
			Total capital surplus	Legal retained earnings	Reserve for loss on guarantees	Retained earnings brought forward	Total retained earnings	Treasury shares	shareholders' equity
Balance at beginning of current period	10,684	618	618	2,055	72,600	22,113	96,768	(264)	107,808
Changes of items during period									
Issuance of new shares - exercise of share acquisition rights	18	18	18						37
Dividends of surplus						(5,508)	(5,508)		(5,508)
Provision of reserve for loss on guarantees					16,600	(16,600)	-		-
Net income						24,134	24,134		24,134
Purchase of treasury shares								(0)	(0)
Disposal of treasury shares								21	21
Net changes of items other than shareholders' equity									
Total changes of items during period	18	18	18	-	16,600	2,025	18,625	21	18,684
Balance at end of current period	10,703	637	637	2,055	89,200	24,139	115,394	(243)	126,492

	Valuation and transla	ation adjustments		
	Valuation difference on available-for-sale securities	Total valuation and translation adjustments	Subscription rights to shares	Total net assets
Balance at beginning of current period	194	194	124	108,127
Changes of items during period				
Issuance of new shares - exercise of share acquisition rights				37
Dividends of surplus				(5,508)
Provision of reserve for loss on guarantees				-
Net income				24,134
Purchase of treasury shares				(0)
Disposal of treasury shares				21
Net changes of items other than shareholders' equity	193	193	(7)	186
Total changes of items during period	193	193	(7)	18,870
Balance at end of current period	388	388	117	126,998

Accounting Auditor's Audit Report on the Financial Statements (duplicated copy)

Independent Auditor's Report (English Translation)

May 7, 2019

To the Board of Directors ZENKOKU HOSHO Co., Ltd.

Grant Thornton Taiyo LLC

Certified Public Accountant		
Designated Limited Liability Partner	Satoshi Kirikawa	[Seal]
Engagement Partner		
Certified Public Accountant		
Designated Limited Liability Partner	Masaya Ishii	[Seal]
Engagement Partner		

Pursuant to Article 436, Paragraph 2, Item 1 of the Companies Act, we have audited the financial statements, namely, the balance sheets, the statements of income, the statements of changes in equity, the notes to financial statements and the related supplementary schedules of ZENKOKU HOSHO Co., Ltd. (hereinafter the "Company") applicable to the 39th fiscal year from April 1, 2018 to March 31, 2019.

Management responsibility in respect of non-consolidated financial statements

Management of the Company is responsible for the preparation and appropriate presentation of financial statements and the related supplementary schedules, pursuant to the corporate accounting standards generally accepted in Japan. This includes development and operation of internal control as deemed necessary by the management in ensuring preparation and appropriate presentation of the financial statements and the related supplementary schedules that are free from any material misstatements due to fraud or error.

Responsibility of Accounting Auditor

We as Accounting Auditor are responsible for expressing our opinion in respect of the financial statements and the related supplementary schedules from an independent standpoint, based on the audit we conducted. Our audit was conducted in accordance with auditing standards generally accepted in Japan. The auditing standards require us to develop audit plan and conduct our audit according to the plan in order to obtain reasonable assurance whether any material misstatement exists in the financial statements and the related supplementary schedules or not.

Our audit involves the procedures to obtain audit evidence that verifies if the accurate amounts were duly disclosed in the financial statements and the related supplementary schedules. Audit procedures are selected and applied at our discretion, based on the risk assessment of material misstatements in the financial statements and the related supplementary schedules due to fraud or error. Although expressing our opinion in respect of the effectiveness of the Company's internal control does not constitute the purpose of accounting audit, we examine the internal control in respect of the preparation and appropriate presentation of the financial statements and the related supplementary schedules, with the purpose to develop appropriate audit procedures depending on the situation, when we implement the risk assessment. Our audit also involves examination of the overall presentation of the financial statements and the related supplementary schedules, including assessment of the accounting policies and its application methods as adopted by the management, along with the estimates made by the management.

We believe we have obtained sufficient and appropriate audit evidence that serves as the basis for expression of our opinion.

Audit opinion

In our opinion, the financial statements and the related supplementary schedules referred to above present

fairly, in every significant aspect, the financial position and operating results of the Company for the fiscal year under review in conformity with corporate accounting standards generally accepted in Japan.

Interest

Neither Grant Thornton Taiyo LLC nor any of the Engagement Partners has any interest in the Company which should be disclosed under the provisions of the Certified Public Accountants Act.

Report of the Audit & Supervisory Board

Audit Report

The Audit & Supervisory Board, upon deliberation, prepared this audit report regarding the Directors' execution of their duties during the 39th fiscal year from April 1, 2018 to March 31, 2019, based on the audit reports prepared by each Audit & Supervisory Board Member and hereby reports as follows:

- 1. Auditing Method Employed by Audit & Supervisory Board Members and the Audit & Supervisory Board and Details Thereof
 - (1) The Audit & Supervisory Board established audit policies, audit plan, etc. and received reports from all the Audit & Supervisory Board Members regarding the execution of audits and the results thereof. In addition, we requested reports, and explanations as necessary, from Directors, etc. and the Accounting Auditor regarding the execution of their duties.
 - (2) In accordance with the audit policies, established by the Audit & Supervisory Board, and pursuant to audit policies, audit plan, etc., we attempted communication with Directors, the Audit Department, and other employees, etc., and worked to gather information and establish an auditing environment, and carried out audits in the following manner:
 - 1. We attended the Board of Directors' meetings and other important meetings, received reports from the Directors and other employees, etc. regarding the execution of their duties, requested explanations as necessary, inspected documents, etc., related to important decisions, and examined the operations and assets at the Company's headquarters and principal offices. With regard to the Company's subsidiary, the Audit & Supervisory Board attempted communication with its Directors, Audit & Supervisory Board Members, etc., and received report as necessary from the subsidiary.
 - 2. With respect to the resolution of the Board of Directors concerning the development of the system to ensure the compliance of Directors with laws, regulations and the Articles of Incorporation in the execution of their duties described in the Business Report and other systems required to ensure the properness of the operations of corporate group consisting of joint stock company (kabushiki-kaisha) and its subsidiaries as stipulated in Article 100, Paragraphs 1 and 3 of the Ordinance for Enforcement of the Companies Act, as well as the system (internal control system) developed based on said resolution of the Board of Directors, we received regular reports regarding the status of implementation and operation thereof from the Directors and other employees, sought explanations as necessary, and expressed opinion thereon.
 - 3. We monitored and verified whether the Accounting Auditor had maintained its independence and conducted audits appropriately, and received reports, and sought explanations as necessary, from the Accounting Auditor regarding the execution of its duties. The Audit & Supervisory Board received notification from the Accounting Auditor to the effect that "systems for ensuring appropriate execution of duties" (matters listed in each item of Article 131 of the Ordinance on Accounting of Companies) has been established in accordance with "Quality Control Standards for Auditing" (dated October 28, 2005 by Business Accounting Council), etc., and we requested explanations as necessary.

Based on the above, we examined the Business Report and the related supplementary schedules, the financial statements (the balance sheets, the statements of income, the statements of changes in net assets, and the notes to financial statements) and the related supplementary schedules for the fiscal year under review.

2. Audit Results

- (1) Results of Audit of Business Report, etc.
 - 1. In our opinion, the business report and the supplementary schedules are in accordance with the related laws and regulations and Articles of Incorporation, and fairly represent the Company's condition.
 - 2. No inappropriate conduct concerning the execution of duties by Directors or material facts in violation of laws, regulations or the Articles of Incorporation were found.
 - 3. We found that the Board of Directors' resolutions concerning the internal control system are appropriate in content. We also found no matters requiring note with respect to the description of

the Business Report and the execution of duties by Directors concerning the said internal control system.

(2) Results of Audit of Non-consolidated Financial Statements and Related Supplementary Schedules We found that the methods and the results of the audit conducted by Accounting Auditor, Grant Thornton Taiyo LLC, are appropriate.

May 9, 2019

Audit & Supervisory Board ZENKOKU HOSHO Co., Ltd.

Full-time Audit & Supervisory Board Member	Mamoru Fujino
Outside Audit & Supervisory	
Board Member	Masaharu Hino
Outside Audit & Supervisory	Yasushi Haneda
Board Member	i asusili nalleua
Audit & Supervisory Board	Kenichi Meguro
Member	itemeni Megulo

Reference Documents for the General Meeting of Shareholders

Proposals and References

Proposal: Distribution of Surplus

The Company considers profit distribution to its shareholders as one of the important aspects of its business. Its basic dividend policy is to pay stable, continuous cash dividends based on comprehensive consideration of the entire business, while securing internal reserves to maintain a solid financial foundation as a housing loan guarantee company. Under this policy, the Company proposes the following year-end dividends and distribution of surplus for the fiscal year under review.

- 1. Matters concerning year-end dividends
 - (1) Type of dividend property Cash
 - Matters concerning the allotment of dividend property and the total amount 87 yen per share of common stock Total amount of 5,991,811,278 yen
 - (3) Effective date of distribution of surplus June 17, 2019
- 2. Other matters concerning the distribution of surplus
 - Item and the amount of surplus to be increased Reserve for loss on guarantees
 18,100,000,000 yen
 - (2) Item and amount of surplus to be decreased Retained earnings brought forward 18,100,000,000 yen