

FY2021/3 Third Quarter Results

February 5, 2020



Japan Elevator Service Holdings Co., Ltd.

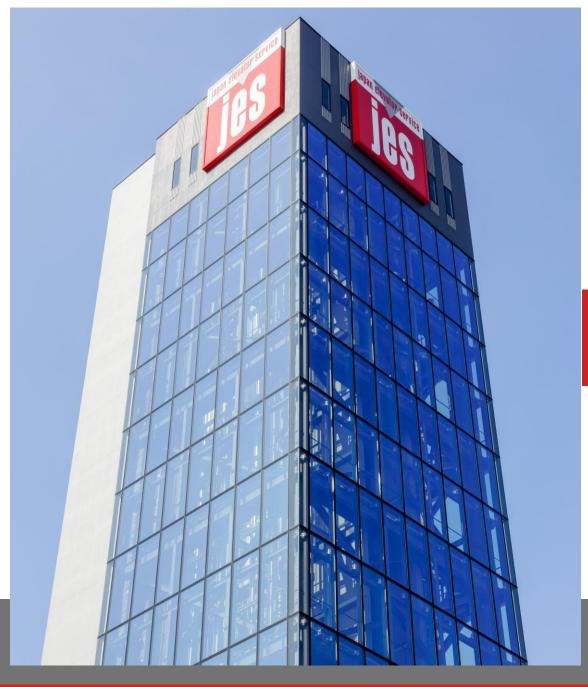
(TSE 1st Section: 6544)



FY2021/3 Third Quarter Results

FY2021/3 Consolidated Financial Forecasts





FY2021/3 Third Quarter Results

FY2021/3 Third Quarter Results (Performance)

(Million yen)

| | FY2020/3 3Q | | FY202: | | |
|---|-------------|--------------------|--------|--------------------|---------|
| | Actual | Ratio to sales (%) | Actual | Ratio to sales (%) | YoY (%) |
| Net sales | 15,732 | 100.0 | 17,230 | 100.0 | 109.5 |
| Cost of sales | 9,968 | 63.4 | 10,478 | 60.8 | 105.1 |
| Gross profit | 5,764 | 36.6 | 6,752 | 39.2 | 117.1 |
| SG&A | 3,794 | 24.1 | 4,174 | 24.2 | 110.0 |
| Operating profit | 1,969 | 12.5 | 2,577 | 15.0 | 130.8 |
| Non-operating income | 14 | 0.1 | 112 | 0.7 | 783.5 |
| Non-operating expenses | 26 | 0.2 | 26 | 0.2 | 101.1 |
| Ordinary profit | 1,957 | 12.4 | 2,663 | 15.5 | 136.0 |
| Extraordinary income | 0 | 0.0 | 14 | 0.1 | _ |
| Extraordinary losses | 1 | 0.0 | 4 | 0.0 | 254.4 |
| Profit before income taxes | 1,956 | 12.4 | 2,673 | 15.5 | 136.7 |
| Profit attributable to owners of parent | 1,201 | 7.6 | 1,712 | 9.9 | 142.6 |

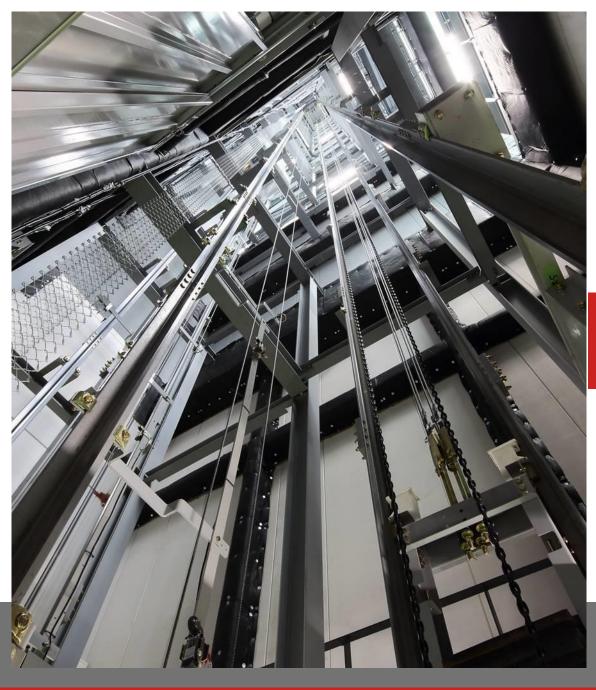
FY2021/3 Third Quarter Results (Sales by Business)



(Million yen)

| | FY2020/3 3Q | | FY2021 | | |
|---------------------------------------|-------------|-----------|--------|-----------|-------|
| | | | | YoY (%) | |
| | Amount | Ratio (%) | Actual | Ratio (%) | |
| Maintenance and Preservation Services | 11,126 | 70.7 | 12,657 | 73.5 | 113.8 |
| Modernization Services | 4,085 | 26.0 | 4,021 | 23.3 | 98.4 |
| Other | 521 | 3.3 | 552 | 3.2 | 105.9 |
| Total | 15,732 | 100.0 | 17,230 | 100.0 | 109.5 |





FY2021/3
Consolidated Financial
Forecasts

FY2021/3 Consolidated Financial Forecasts

| | 1H | | | 2H | | | | Full year | | | | |
|---|----------------|----------------------|---------------|-------|-------------------|-----------------------------------|----------------|-----------|-------------------|-----------------------------------|----------------|-------|
| Unit: million yen; % | FY 2020/3 | FY2021/3 Forecast | FY202 Resi | ult | FY 2020/3 | FY2021/3 Forecast (initial) | FY202 Fored | ast | FY 2020/3 | FY2021/3 Forecast (initial) | FY202 Fored | ast |
| Not color | 10.270 | 11 000 | 10.067 | YoY | 10.000 | 12.000 | 42.022 | YoY | 24 220 | 22,000 | 24.000 | YoY |
| Net sales | 10,370 | 11,000 | 10,967 | 105.8 | 10,968 | 12,000 | 13,033 | 118.8 | 21,339 | 23,000 | 24,000 | 112.5 |
| Operating profit | 1,210 | 1,350 | 1,617 | 133.6 | 1,507 | 1,750 | 1,933 | 128.2 | 2,717 | 3,100 | 3,550 | 130.6 |
| Ordinary profit | 1,205 | 1,350 | 1,703 | 141.3 | 1,498 | 1,750 | 1,947 | 130.0 | 2,703 | 3,100 | 3,650 | 135.0 |
| Profit attributable to owners of parent | 728 | 800 | 1,105 | 151.8 | 971 | 1,100 | 1,195 | 122.8 | 1,700 | 1,900 | 2,300 | 135.2 |
| | Ratio to sales | Ratio to sales | Ratio to | sales | Ratio to sales | Ratio to sales | Ratio to | sales | Ratio to sales | Ratio to sales | Ratio to | sales |
| Gross profit margin | 36.3 | 37.1 | 39. | .0 | 37.0 | 37.8 | 37. | .8 | 36.6 | 37.5 | 38. | 4 |
| SG&A expenses ratio | 24.6 | 24.8 | 24. | .3 | 23.2 | 23.3 | 23. | .0 | 23.9 | 24.0 | 23. | 6 |
| Operating margin | 11.7 | 12.3 | 14. | 7 | 13.7 | 14.6 | 14. | .8 | 12.7 | 13.5 | 14. | 8 |
| Ordinary profit margin | 11.6 | 12.3 | 15. | .5 | 13.7 | 14.6 | 14. | .9 | 12.7 | 13.5 | 15. | 2 |
| Profit margin | 7.0 | 7.3 | 10. | 1 | 8.9 | 9.2 | 9. | 2 | 8.0 | 8.3 | 9.0 | 6 |

FY2021/3 Consolidated Financial Forecasts (Sales by Business)



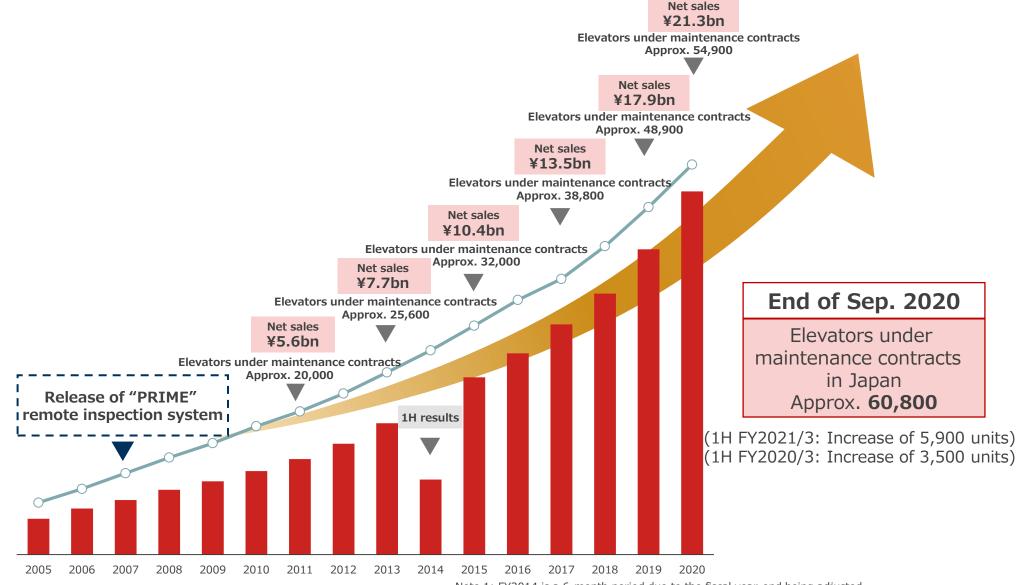
| | 1H | | | 2H | | | Full year | | |
|--|--------------|--------------------|-------|--------------|---|-------|--------------|---------|-------|
| Unit: million yen; % | FY 2020/3 | FY2021/3 Result | | FY 2020/3 | FY2021/3 Forecast (as of November 12, 2020) | | FY 2020/3 | Forcest | |
| | Amount | Amount | YoY | Amount | Amount | YoY | Amount | Amount | YoY |
| Maintenance and Preservation Services | 7,320 | 8,240 | 112.6 | 7,710 | 9,060 | 117.5 | 15,030 | 17,300 | 115.1 |
| Modernization Services | 2,710 | 2,344 | 86.5 | 2,889 | 3,655 | 126.5 | 5,599 | 6,000 | 107.1 |
| Other | 340 | 382 | 112.3 | 368 | 318 | 86.4 | 709 | 700 | 98.8 |
| Total | 10,370 | 10,967 | 105.8 | 10,968 | 13,033 | 118.8 | 21,339 | 24,000 | 112.5 |





Financial Supplement







| | | FY2019/3 | FY2020/3 | FY2021/3 | YoY |
|---------|---|-------------|-------------|-----------------|--------------|
| | | Actual | Actual | Plan | 101 |
| Annua | l dividend amount | ¥13 | ¥18 | ¥22 [¥11] | +¥4 |
| | Year-end dividend | ¥11 | ¥18 | ¥22 [¥11] | +¥4 |
| | Commemorative dividend | ¥2 | - | - | - |
| Total d | lividend amount | ¥523million | ¥729million | YoY ¥969million | +¥240million |
| Payout | t ratio (consolidated) | 41.3% | 42.8% | 133% 41.0% | -1.8p |
| | Except for Commemorative dividend | 34.9% | 42.8% | 41.0% | -1.8p |
| DOE (c | consolidated) | 15.6% | 16.1% | 12.4% | -3.7p |

^{*}We conducted a two-for-one share split of its common shares on January 1,2021.

^{*}The amounts of dividends per share are the amounts before the share split, with the amounts after the share split shown in brackets ("[]").

Reference: First Half Financial Highlights: Solid Increase in New Maintenance Contracts



Elevators under maintenance contracts Net increase in maintenance contracts

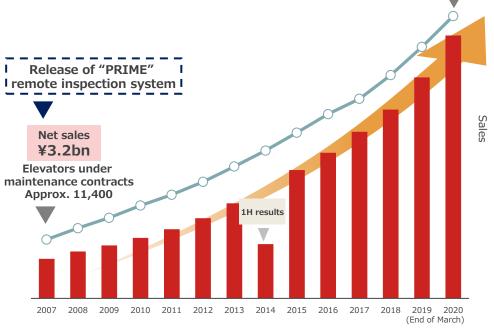
End of Sep. 2020

Elevators under maintenance contracts in Japan Approx. 60,800

(1H FY2021/3: Increase of 5,900 units) (1H FY2020/3: Increase of 3,500 units)

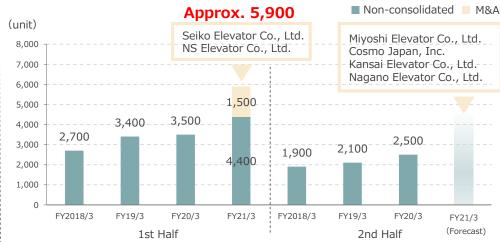
¥21.3bn Elevators under maintenance contracts Approx. 54,900

Net sales



Note 1: FY2014 is a 6-month period due to the fiscal year-end being adjusted

Note 2: Results are on a consolidated basis for FY2015 and onward



Friendly M&A and office openings

Independent M&A completed in FY2021/3

Seiko Elevator Co., Ltd. April 1 office (Kanto) NS Elevator Co., Ltd. August 2 offices (Kansai)

October Miyoshi Elevator Co., Ltd. 6 offices

(Chugoku, Shikoku) Cosmo Japan, Inc. 5 offices(Tohoku) October 1 office (Kansai)

November Kansai Elevator Co., Ltd. November Nagano Elevator Co., Ltd. 1 office (Koshinetsu)

New locations in FY2021/3

Kasugai Service Office (JES Tokai) April

Shiga Service Office (JES Kansai)

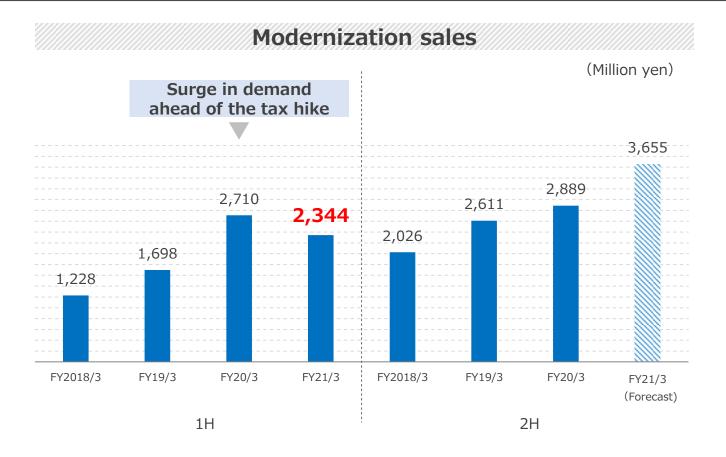
December Sendai Branch Office (JES Josai)

> Following the acquisition of Cosmo Japan, Inc., a local branch was set up for a plan to step up business expansion in Tohoku region.

Reference: First Half Financial Highlights: **Brisk Modernization Business**

One-time Modernization

Performance declined year on year in 1H due to postponement of projects amid the new coronavirus pandemic and the backlash from a last-minute surge before a tax hike in the same period of the previous year, but full-year performance is expected to exceed the previous year's performance level.

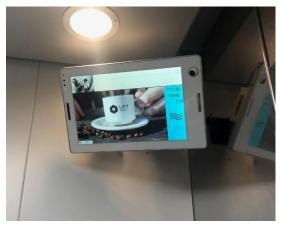


Reference:

First Half Financial Highlights: Solid LiftSPOT Contracts

Increase in equipped units

- OLaunch a Media business for the purpose of providing added value to maintenance business and cultivating a new source of revenue in April 2019
- OAim to increase the number of equipped units as an effective approach to advertisers
 - \Rightarrow Aim for 10,000 equipped units at the earliest possible time
- OAchieved the target number of 3,000 equipped units as of the end of March 2020
 - ⇒ Contracted elevators as of the end of March 2020: about 3,600 units
 - ⇒ Contracted elevators as of the end of September 2020: about 5,300 units



Example of equipped LiftSPOT screen

Advertising performance

*As of November 10, 2020. Excerpt from LiftSPOT media material



INFORICH INC.



menu, Inc.



MouseComputer CO.,LTD.



WOWOW Inc.



SHOCHIKU Co.,Ltd.



GAGA CORPORATION.



TOHO CO.,LTD.



TOHO CO.,LTD.



Gentosha Inc.



Gentosha Inc.

Reference: First Half Financial Highlights: Completion of JES Innovation Center Lab (JIL)



Three-floor building with about 33-meter highrise test tower, Six test elevators

- Relocated development-related division here to improve R&D function
- Enhanced performance inspection capability for parts procured overseas
- Enabled acceleration of development process for Quick Renewal, JES' unique modernization service that reduced costs and shortened time
- Further expanded parts centers to create a structure that allows enhanced capability to respond to failures

Completed on October 2, 2020



Site area: 2,673.64 m2

Gross floor space: 3,525.78 m2

Completed on October 2, 2020 (Wako, Saitama)

Reference: JES Innovation Center (JIC)

Three-floor building with about 50-meter highrise test tower, Four test elevators

- Installed the first high-rise test tower as an independent company
- Enabled development of cutting-edge technology and accelerated upgrading of "PRIME"
- Improved the quality of STEP24, our unique training system, through enhanced training using actual equipment and simultaneous training
- Modernization Business now has a structure to double production volumes
- Control center is now ready for emergency power, photovoltaic power generation and power supply using mobile power supply vehicles (81 hours), and realized equipment that can withstand major disasters by enhancing business continuity plans

Site area: 4,923.61 m2

Gross floor space: 5,608.73 m2

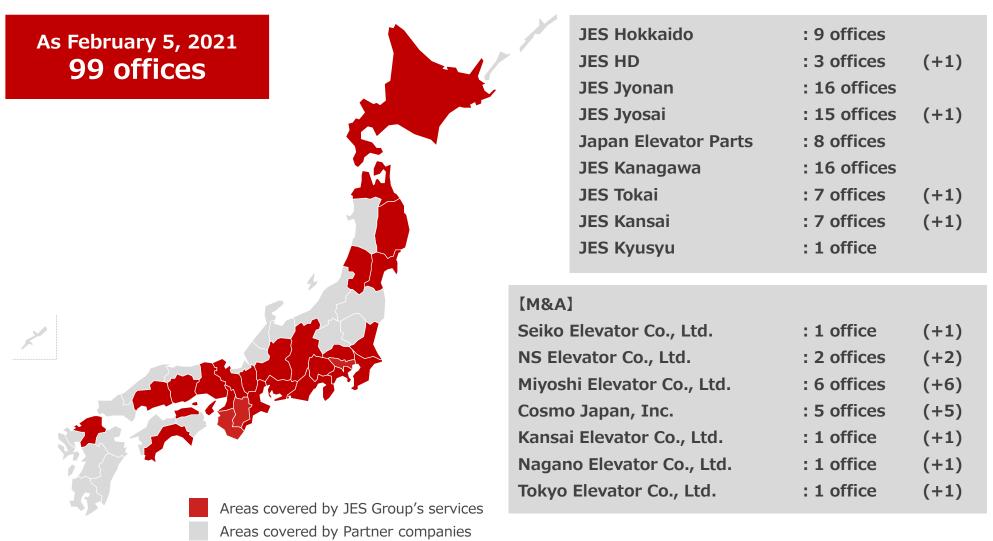
Completed on October 13, 2017 (Wako, Saitama)



Reference: Future Business Development (Aiming to Build Up Global Standard Business)

| Business | Dom | estic | Overseas (mainly Southeast Asia) |
|-------------------------------------|---|---|---|
| Business | Now | Onwards | Now and Onwards |
| Maintenance and Preservation | Steady increase in number of maintenance contracts in areas where we have a presence | Aiming to reach a business scale on par with EV manufacturer-affiliated companies | Conduct research for local needs and market assessments, etc. to explore possibilities including alliance with overseas manufacturers |
| Modernization | One-time Modernization: Reinforced sales to clients and others Quick Renewal: Increasing number of new control cabinets | Provide quality modernization services to meet customer needs | Maintenance / Preservation (Regardless of EV manufacturer) Aiming to build up global standard business |
| New Installation | No plan at present (However, substantial r EV in Modernization bu | | by taking a balanced approach to new Installation, Maintenance, and Modernization businesses. |
| New Business (Media Business) | Launch Media business opportunities in EV and maintenance business There are plans to prora facial recognition sys support functionality | mptly introduce | Developing Media businesses in overseas markets |



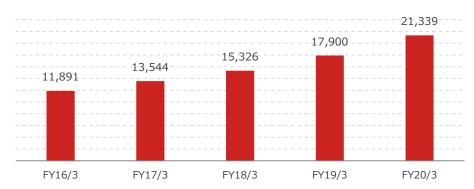


) Number of changes from the end of March 2020



Net sales

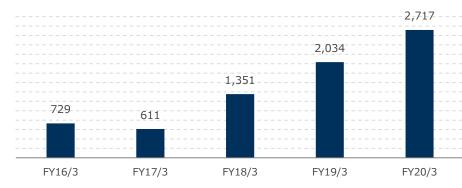
(Million yen)



Note 1: Results are on a consolidated basis for FY2015 and onward

Operating profit

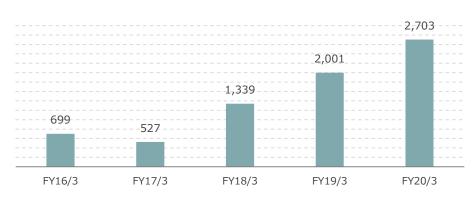
(Million yen)



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Ordinary profit

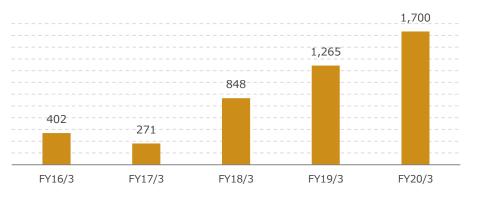
(Million yen)



Note 1: Results are on a consolidated basis for FY2015 and onward

Profit attributable to owners of parent

(Million yen)

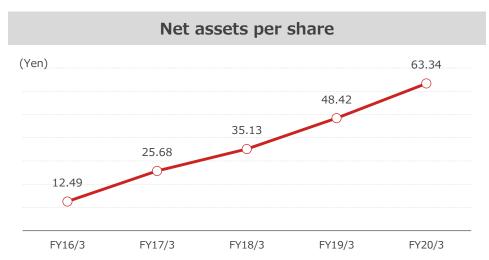


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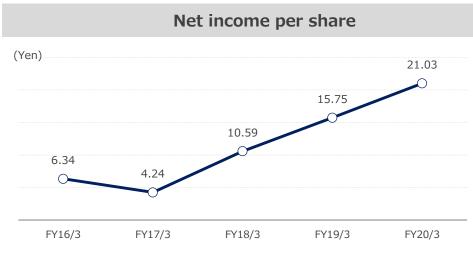


Net assets / total assets (Million yen) Net assets Total assets 14,297 10,624 11,484 7,848 7,848 2,072 793 FY16/3 FY16/3 FY17/3 FY18/3 FY19/3 FY20/3

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Disclaimer and Caution Concerning Forward-looking statements

Disclaimer

- Japan Elevator Service Holdings (the "Company") has prepared these materials for your reference, so that you may understand the current status of the Company
- While these materials have been prepared based on generally-known economic and social conditions and certain assumptions that we have determined to be reasonable, the information contained herein is subject to change without prior notice for reasons such as changes in the business environment

Caution concerning forward-looking statements

- The data and information in this presentation contains forward-looking statements. These statements are based on certain assumptions underlying current expectations, forecasts, and risks, and carry with them uncertainties which could cause actual results to substantially differ from the projected figures
- These risks and uncertainties include general industry and market conditions, as well as general domestic and international economic conditions, such as changes in interest rates and exchange rates
- The Company has no obligation to revise the forward-looking statements contained in this presentation at a later date, even if new information and/or future events emerge