

October 29, 2025

Company name:	JANOME Corporation
Representative:	Makoto Saito, President (Securities Code: 6445 (TSE Prime Market))
Inquiries:	Hitoshi Doi Director, Senior Managing Officer
Phone:	+81-42-661-3071

Notice of Cyberattack at Consolidated Subsidiaries

Our consolidated subsidiaries, Janome Credia Co., Ltd. (Chuo-ku, Tokyo) and Janome America, Inc. (New Jersey, USA), suffered cyberattacks involving unauthorized external access to their respective servers. Each subsidiary, with cybersecurity experts, is working to identify the intrusion path and is taking measures to review and strengthen its security systems and emergency response procedures. We sincerely apologize for the significant concern and inconvenience that this may have caused our customers and all of our shareholders.

1. Janome Credia Co., Ltd.

(1) Background

On June 13, 18 and 27, 2025, we experienced unauthorized access from an external source.

On June 27, 2025, we confirmed that some information stored on our servers had been encrypted.

(2) Impact and Countermeasures

As a result of the investigation, we have confirmed that no personal information has been leaked externally. The data recovery has already been completed, and we have also strengthened information security measures to prevent further unauthorized access.

We are also continuing further investigations regarding certain network systems shared between the company and its group companies.

At this stage, we do not expect any impact on our consolidated business performance as a result of this matter. If disclosure is necessary, we will announce it promptly.

2. Janome America, Inc.

(1) Background

On October 8, 2025, Janome America's network was temporarily disrupted. Upon discovery, Janome America promptly took steps to secure the environment, restore any disrupted operations, as well as began an investigation to learn more about the incident.

(2) Impact and Countermeasures

We have isolated the affected servers from its network and suspended their use. Currently, normal business operations are possible, except for certain shipping activities related to parts and accessories. We are implementing preventive measures, such as enhanced security, to prevent recurrence. We are working with cybersecurity experts to advance our efforts toward normal and secure operations.

(3) Impact to Business Performance

At this stage, we do not expect any impact on our consolidated business performance from this matter. If disclosure is necessary, we will announce it promptly.

This document has been translated from the Japanese original for reference purpose only. In the event of any discrepancy between this translated document and the Japanese original, the original shall prevail.