Note: This document has been translated from the Japanese original for reference purposes only. In the event of any discrepancy between this translated document and the Japanese original, the original shall prevail.

August 25, 2025

Company name: Rakuten Bank, Ltd.

Name of representative: Tomotaka Torin, President & CEO (Securities code: 5838, Prime Market, Tokyo Stock Exchange) Inquiries: Hirokazu Okazaki, General Manager,

Planning Division

(Telephone: +81-(0)50-5581-6120)

Notice of Changes in Executive Positions

Rakuten Bank, Ltd. hereby announces that at the Board of Directors' meeting held on August 25, 2025, the new management structure was resolved as follows.

Executive Officers (as of September 1, 2025)

Title	Name	Responsibilities
President and CEO	Tomotaka Torin	Representative Director
Executive Vice President	Akihito Nohara	Executive Manager of Sales & Product Planning Division (Personal Customers), Concurrently General Manager of Sales & Product Planning Division (Personal Customers), Concurrently Executive Manager of Sales & Product Planning Division (Corporate Customers), Concurrently General Manager of Sales & Product
Managing Executive Officer	Yuichiro Takasugi	Planning Division (Corporate Customers) Executive Manager of Risk Management Division, Concurrently General Manager of Risk Management Division
Managing Executive Officer	Takuya Kato	Executive Manager of Credit Division, Concurrently Executive Manager of Compliance Division
Managing Executive Officer	Kazuhiro Iga	Executive Manager of Tokyo Center Division
Managing Executive Officer	Naoki Mizuguchi	Executive Manager of Finance Division, Concurrently Executive Manager of Planning Division
Managing Executive Officer	Hajime Hayakawa	Executive Manager of Data Intelligence Division, Concurrently Executive Manager of System Division, Concurrently General Manager of System Division
Executive Officer	Mika Matsumoto	Executive Manager of Fukuoka Center Division, Concurrently General Manager of Fukuoka Center Division
Executive Officer	Kenji Takeuchi	General Manager of Data Intelligence Division
Executive Officer	Tatsuya Misawa	Executive Manager of Creative & Web Design Division, Concurrently General Manager of Creative & Web Design Division
Executive Officer	Takuya Mizuno	Executive Manager of General Affairs Division, Concurrently General Manager of General Affairs Division

Title	Name	Responsibilities
Executive Officer	Tamaki Kasuya	Executive Manager of Marketing Division,
		Concurrently General Manager of Marketing Division,
		Concurrently Executive Manager of Innovative Service
		Planning Division
Executive Officer	Masato Tarukado	Executive Manager of Investment Business Division,
		Concurrently General Manager of Investment Business
		Division
Executive Officer	Kosho Ito	General Manager of Innovative Service Planning
		Division
Executive Officer	Kazuma Koike	Executive Manager of Human Resources Division,
		Concurrently General Manager of Human Resources
		Division

(end)