

## **Dexerials Introduces BPO to Strengthen Its Foundation for Growth – Enhancing IT Operations and General Affairs/Facility Capabilities –**

Dexerials Corporation (Headquarters: Shimotsuke-shi, Tochigi; Representative Director and President: Yoshihisa Shinya; hereinafter “Dexerials”) announces that it has introduced Business Process Outsourcing (BPO)\*<sup>1</sup> for certain corporate functions, and it has entered into outsourcing agreements. Dexerials has transferred its IT system operations to QUEST Co., Ltd. (Head Office: Minato-ku, Tokyo; Representative Director: Satoshi Kamata), and its site general affairs and facility management operations to Kajima Tatemono Co., Ltd. (Head Office: Chuo-ku, Tokyo; President, Representative: Kazuo Yamamoto).

In its Medium-Term Management Plan formulated in 2024, Dexerials aims to achieve sustainable growth while flexibly responding to changes in the business environment, including geopolitical risks and the growing demands of society regarding ESG-related issues. To this end, Dexerials has established three key policies: “Expanding businesses in the growth domains,” “Qualitative strengthening businesses in the existing domains,” and “Evolution of the management base.” As part of its efforts to realize the Evolution of its management base\*<sup>2</sup> and further strengthen its global competitiveness, Dexerials has been moving forward with a fundamental review and the improvement of its business processes beyond conventional frameworks.

The partner companies selected to participate in this effort possess high-level expertise, extensive operational experience, and a wealth of specialized personnel. By introducing BPO, the Company aims to ensure the stable operation of these functions, significantly improve productivity, and ensure flexible access to skilled professionals and certified personnel in response to changing business needs.

Dexerials will continue to implement various initiatives to realize the evolution of its management foundation, and it aims to enhance corporate value by collaborating with highly specialized external partners.

\*1 Business Process Outsourcing (BPO) is a system in which companies comprehensively outsource their business processes (such as administrative and call center operations) to external specialists, with the goal of reducing costs, promoting digital transformation (DX), and enabling the companies to focus on core operations.

\*2 [Medium-Term Management Plan “Realizing Evolution” \(FY2024–2028\)](#), p. 21

## 1. About Quest Co., Ltd.

Quest Co., Ltd. is an IT services and solutions company that provides end-to-end services from system development to operation and maintenance, under the philosophy “Pursue technology, create value, and grow together with customers.” The company maintains direct business relationships with major enterprises and offers application development, IT infrastructure construction, and digital transformation (DX) support across various industries, including manufacturing, finance, entertainment, logistics, power, and railways. Quest has continued to grow with sound management without losing money since its establishment.

Company Name: Quest Co., Ltd.

Head Office: msb Tamachi Tamachi Station Tower N 14F, 3-1-1 Shibaura, Minato-ku, Tokyo

Representative Director: Satoshi Kamata

Established: May 1965

Website: <https://www.quest.co.jp/english/>

## 2. About Kajima Tatemono Co., Ltd.

Kajima Tatemono Co., Ltd., established in 1985 as part of the Kajima Group, is a comprehensive building management company. It provides integrated services for various types of buildings, including office buildings, commercial facilities, public facilities, and residential complexes, covering facility management, cleaning, security, operations management, and renovation work. Through advanced technical capabilities and human resource development, the company contributes to extending building lifecycles and creating comfortable environments.

Company Name: Kajima Tatemono Co., Ltd.

Head Office: Ginza 6-chome Square, 6-17-1 Ginza, Chuo-ku, Tokyo

President, Representative: Kazuo Yamamoto

Established: 1985

Website: <https://www.kajima-tatemono.com/en/>

## <Company Profile>

Dexerials Corporation is a functional materials manufacturer specializing in the development, manufacture and sale of electronic components, bonding materials and optical materials. The Group includes subsidiaries engaged in the development and manufacture of photonics products, such as optical semiconductors, and it is committed to achieving sustainable growth and enhancing corporate value. Also, as a starting point in contributing toward the realization of further growth and a sustainable society, the Company has defined its Purpose: “Empower Evolution. Connect People and Technology.” as explained in the website section “About Dexerials” under “[Corporate Philosophy, Vision and Purpose.](#)”

Company name: Dexerials Corporation

Head office: 1724 Shimotsuboyama, Shimotsuke-shi, Tochigi

Representative: Yoshihisa Shinya, Representative Director and President

Established: June 20, 2012

Official website: <https://www.dexerials.jp/en/>

LinkedIn: <https://www.linkedin.com/company/dexerials-corporation/>