

The following information was originally prepared and published by the Company in Japanese as it contains timely disclosure materials to be submitted to the Tokyo Stock Exchange. This English summary translation is for your convenience only. To the extent there is any discrepancy between this English translation and the original Japanese version, please refer to the Japanese version. The following financial information was prepared based on International Financial Reporting Standards ("IFRS").

Consolidated Financial Reports (IFRS) for the nine months ended September 30, 2025

Rakuten Group, Inc.
November 13, 2025

Company name	Rakuten Group, Inc.	Listed	Tokyo Stock Exchange
Code No	4755	URL	https://global.rakuten.com/corp/
Representative	(Title) Chairman and CEO		(Name) Hiroshi Mikitani
Contact person	(Title) Director and Group Executive Vice President and CFO		(Name) Kenji Hirose
Scheduled Start Date of Dividend Payment	—		(TEL) 050-5581-6910

Supplementary materials for financial results: Yes
Financial results information meeting held: Yes (For institutional investors and analysts)

1. Consolidated Results for the nine months ended September 30, 2025 (January 1 - September 30, 2025)

(Yen amounts are rounded to the nearest million)

(1) Consolidated Operating Results

(%, YoY)

	Revenue		Operating income		Income before income tax		Net income	
	Millions of Yen	%	Millions of Yen	%	Millions of Yen	%	Millions of Yen	%
Nine months ended September 30, 2025	1,787,635	10.5	1,346	—	(57,537)	—	(113,446)	—
Nine months ended September 30, 2024	1,617,621	8.5	(51,066)	—	(98,084)	—	(127,141)	—

	Net income attributable to owners of the Company		Comprehensive income		Basic earnings per share attributable to owners of the Company	Diluted earnings per share attributable to owners of the Company
	Millions of Yen	%	Millions of Yen	%	Yen	Yen
Nine months ended September 30, 2025	(151,294)	—	(78,225)	—	(70.01)	(70.02)
Nine months ended September 30, 2024	(150,358)	—	(119,339)	—	(70.04)	(70.04)

(Reference) Other important management indicators

	EBITDA *	
	Millions of Yen	%
Nine months ended September 30, 2025	301,792	42.5
Nine months ended September 30, 2024	211,741	191.2

* Calculated by adding depreciation and amortization expenses, etc. to Non-GAAP operating income. We believe that EBITDA is a useful indicator for evaluating the cash flow generation ability of the Rakuten Group's business activities. For more information on Non-GAAP operating income, please see page 4, "1. Qualitative Information Concerning Quarterly Financial Results (1) Qualitative Information Concerning Consolidated Operating Results".

(2) Consolidated Financial Position

	Total assets	Total equity	Total equity attributable to owners of the Company	Consolidated equity ratio *	Ratio of total equity attributable to owners of the Company to total assets
	Millions of Yen	Millions of Yen	Millions of Yen	%	%
As of September 30, 2025	26,972,715	1,159,473	812,722	4.3	3.0
As of December 31, 2024	26,514,728	1,238,514	927,868	4.7	3.5

* Calculated by dividing total equity by total assets. As the card business, banking business and securities business account for a large proportion of the Rakuten Group's total assets, we believe that using total capital that incorporates non-controlling interests in these businesses is useful in understanding the Rakuten Group's financial position.

2. Dividends

	Dividend per Share				
	1Q	2Q	3Q	4Q	Year
	Yen	Yen	Yen	Yen	Yen
FY2024	—	0.00	—	0.00	0.00
FY2025	—	0.00	—		
FY2025 (Forecast)				—	—

Note: Dividend per share for the fiscal year ending December 31, 2025 has not been decided yet, and there are no changes to the previously disclosed dividend forecast.

3. Estimate of Consolidated Operating Results for the fiscal year 2025 (January 1 to December 31, 2025)

For the estimate of consolidated operating results for the fiscal year 2025, we aim for double-digit growth in consolidated revenue compared to the fiscal year 2024, excluding the securities business whose results are heavily impacted by stock market conditions. (For details, please see page 11, "1. Qualitative Information Concerning Quarterly Financial Results (3) Qualitative Information Concerning Estimate of Consolidated Operating Results".)

Note: There are no changes to the previously disclosed consolidated forecasts for the year ending December 31, 2025.

Notes

(1) Significant Change in Scope of Consolidation for the Current Period: Yes

New: — (Company name) — Excluded: 1 (Company name) Rakuten Energy, Inc.

(2) Changes in Accounting Policies and Changes in Accounting Estimates

1. Changes in accounting policies required by IFRS: No
2. Changes in accounting policies due to other reasons: No
3. Changes in accounting estimates: No

(3) Number of Shares Issued (Common Stock)

1. Total number of shares issued at the end of the period (including treasury stocks)
2,167,268,300 shares (As of September 30, 2025)
2,154,483,600 shares (As of December 31, 2024)
2. Number of treasury stocks at the end of the period
5,391 shares (As of September 30, 2025)
4,096 shares (As of December 31, 2024)
3. Average number of shares for the period (cumulative from the beginning of the year)
2,161,159,695 shares (January 1 - September 30, 2025)
2,146,833,488 shares (January 1 - September 30, 2024)

Review of the Japanese-language originals of the attached Condensed Quarterly Consolidated Financial Statements by certified public accountants or an audit firm: Yes (voluntary)

Explanation about the Appropriate Use of Earnings Forecasts, and Other Special Matters

Consolidated earnings forecasts for the fiscal year ending December 31, 2025 are based on information that is available at the time of writing and involve uncertainties. Therefore, due to various changing factors, the actual performance may differ from these projections.

1. Qualitative Information Concerning Quarterly Financial Results

(1) Qualitative Information Concerning Consolidated Operating Results

The Rakuten Group discloses consolidated operating results in terms of both its internal measures which management relies upon in making decisions (hereinafter the "Non-GAAP financial measures") and those under IFRS Accounting Standards.

Non-GAAP operating income is operating income under IFRS Accounting Standards (hereinafter "IFRS operating income") after deducting unusual items and other adjustments as prescribed by the Rakuten Group. Management believes that the disclosure of Non-GAAP financial measures facilitates comparison between the Rakuten Group and peer companies in the same industry or comparison of its business results with those of prior fiscal years by stakeholders, and can provide useful information in understanding the underlying business results of the Rakuten Group and its future outlook. Unusual items refer to one-off items that the Rakuten Group believes should be excluded for the purposes of preparing a future outlook based on certain rules. Other adjustment items are those that tend to differ depending on the standards applied, and are therefore less comparable between companies, such as share based compensation expenses and amortization of acquisition-related intangible assets.

Note: For disclosure of Non-GAAP financial measures, the Rakuten Group refers to the rules specified by the U.S. Securities and Exchange Commission but does not fully comply with such rules.

i) Operating Results for the nine months ended September 30, 2025 (Non-GAAP basis)

For the nine months ended September 30, 2025, the global economy showed signs of a gradual recovery, with some regions experiencing stagnation. Looking ahead, it is necessary to pay attention to downside risks due to U.S. policy trends, among other factors. In the Japanese economy, there have been signs of recovery in personal consumption and capital investment, and looking ahead, improvements in employment and income conditions, and the effects of various policies are expected to support a moderate economic recovery.

According to the "White Paper on Information and Communications in Japan" (Note), in Japan, which is experiencing population decline and increasingly diverse and complex regional and social challenges, it is necessary to thoroughly utilize digital technologies, including generative AI, to maintain growth potential and accelerate digital transformation (DX). The importance of digital infrastructure, which is indispensable for achieving this is increasing. In response to this situation, the Ministry of Internal Affairs and Communications formulated the "Digital Infrastructure Development Plan 2030" in June 2025, aiming to promote the expansion of high-quality communication services, as well as research, development, and social implementation of Beyond 5G, thereby advancing the establishment of a digital foundation to support an AI society.

Under such an environment, the Rakuten Group is actively developing and deploying services utilizing advanced technologies such as data from both online and offline sources based on membership and common point programs, improving network quality in mobile services, and acquiring users. Furthermore, by further evolving and expanding the Rakuten Ecosystem, we aim to enhance its competitiveness and provide solution services that are uniquely possible due to the accumulation of unique data assets through various services such as Internet Services, FinTech, and Mobile, thereby evolving into an "AI Empowerment Company" and aiming to make people's lives more convenient and prosperous. In addition, amid uncertainties about the future of the economy, such as continued inflation, and exchange rate movements etc., the Rakuten Group, with its diverse business portfolio, will maximize the synergies it can achieve as a strength, accurately capture consumer trends and needs, and seize further growth opportunities.

As a group, while working to increase revenue and reduce costs through the utilization of AI, in the Internet Services segment, we focused on developing services that aim to further grow in transaction value and revenue, acquire new customers, nurture loyal users, promote cross-use primarily among mobile users, and deepen collaboration with local governments and regional businesses, strengthening logistics services to enhance user convenience, and other initiatives. As a result of efforts to improve profitability through cost optimization, coupled with increased demand prior to the "Hometown Tax" rule change, the Rakuten Group achieved increased revenue and profit. In the FinTech segment, efforts to expand the customer base and transaction value in each service resulted in further growth in sales and improvement in segment profit. In the Mobile segment, efficient improvement of network quality through the utilization of in-house and partner networks, marketing activities both online and offline, and an increase in subscribers resulted in expanded revenue, and maintaining cost levels at previous levels, segment losses have steadily decreased compared to the same period of the previous year.

As a result, the Rakuten Group recorded revenue of ¥1,787,635 million, a 10.5% year-on-year increase for the nine months ended September 30, 2025, and a Non-GAAP operating income of ¥58,352 million, compared to a Non-GAAP operating loss of ¥24,931 million in the nine months ended September 30, 2024.

Note: Source: "2025 White Paper on Information and Communications in Japan" (Ministry of Internal Affairs and Communications).

(Non-GAAP)

	Nine months ended September 30, 2024	Nine months ended September 30, 2025	Amount Change YoY	(Millions of Yen) % Change YoY
Revenue	1,617,621	1,787,635	170,014	10.5%
Non-GAAP Operating Income (Loss)	(24,931)	58,352	83,283	—%

ii) Reconciliation of Non-GAAP Operating Income to IFRS Operating Income

For the nine months ended September 30, 2025, amortization of intangible assets of ¥3,865 million and share based compensation expenses of ¥12,393 million were excluded from Non-GAAP operating income. One-off items listed for the nine months ended September 30, 2024 include incurred expenses including maintenance and repair costs for base stations related to the 2024 Noto Peninsula Earthquake of ¥1,154 million, a loss on disposal of intangible assets for a part of the life and general insurance integrated core system and other systems in the insurance business of ¥1,793 million, gains from the sale of shares of Min-Shu, Inc. of ¥1,616 million, a write-down loss due to a review of contracts with certain agents and a revaluation of transactions recognized as assets from costs for contract acquisitions in the mobile business of ¥5,413 million, as well as expenses related to the resolution of litigation with International Business Machines Corporation, etc. Moreover, the write-down loss on assets etc. from the recognition of costs for contract acquisitions in the mobile business is recognized in operating expenses, with income and expenses other than this mainly recorded in other income and other expenses of the Condensed Quarterly Consolidated Statement of Income. One-off items listed for the nine months ended September 30, 2025 include a mid-term cancellation fee of ¥2,459 million, which was incurred in the domestic sports business due to the termination of a consulting agreement that had a significant impact on team operations resulting from a change in the team's operational policy, payment of additional tax and estimated payment of delinquency charges, etc., including those for prior years, totaling ¥4,943 million, arising from the receipt of a correction notice regarding consumption tax on funding transactions related to securitization of card receivables, a loss of ¥853 million (including an estimate) for compensation of customer transactions due to unauthorized access in the securities business, impairment losses on fixed assets, etc., of ¥27,909 million, in the fulfillment center-based online grocery delivery service, resulting from customer acquisition performance significantly falling below initial plans and the decision to withdraw from certain market areas, the reversal of allowance for doubtful accounts of ¥2,234 million due to the collection of sales receivable from a sold overseas subsidiary, for which a provision for doubtful accounts had been made in the past, and a provision for liabilities related to a lawsuit concerning payment claims for debts of a previously sold subsidiary, etc. Moreover, in the Condensed Quarterly Consolidated Statement of Income, payment of additional tax and estimated payment of delinquency charges, etc., including those for prior years, arising from the receipt of a correction notice regarding consumption tax on funding transactions related to securitization of card receivables, are included in operating expenses, while other income and expenses are mainly recorded in other income and other expenses.

	Nine months ended September 30, 2024	Nine months ended September 30, 2025	(Millions of Yen) Amount Change YoY
Non-GAAP Operating Income (Loss)	(24,931)	58,352	83,283
Amortization of Intangible Assets	(5,462)	(3,865)	1,597
Share Based Compensation Expenses	(11,745)	(12,393)	(648)
One-off Items	(8,928)	(40,748)	(31,820)
IFRS Operating Income (Loss)	(51,066)	1,346	52,412

iii) Operating Results for the nine months ended September 30, 2025 (IFRS Accounting Standards basis)

For the nine months ended September 30, 2025, the Rakuten Group recorded revenue of ¥1,787,635 million, a 10.5% year-on-year increase, and an IFRS operating income of ¥1,346 million, compared with an IFRS operating loss of ¥51,066 million in the nine months ended September 30, 2024, and a net loss attributable to owners of the Company of ¥151,294 million, compared with a net loss of ¥150,358 million in the nine months ended September 30, 2024.

(IFRS Accounting Standards)

(Millions of Yen)

	Nine months ended September 30, 2024	Nine months ended September 30, 2025	Amount Change YoY	% Change YoY
Revenue	1,617,621	1,787,635	170,014	10.5%
IFRS Operating Income (Loss)	(51,066)	1,346	52,412	—%
Net Loss Attributable to Owners of the Company	(150,358)	(151,294)	(936)	—%

iv) Segment Information

Business results for each segment are as follows. In terms of the IFRS Accounting Standards management approach, segment profit or loss is presented on a Non-GAAP operating income basis.

Internet Services

In domestic e-commerce, which is a core service, we focused on acquiring new customers, nurturing loyal users, and promoting cross-use primarily among mobile users.

In the internet shopping mall "Rakuten Ichiba", we implemented various initiatives to improve customer convenience and satisfaction, including the development of AI-powered support tools for merchants. Coupled with increased demand prior to the "Hometown Tax" rule change, GMS and revenue grew, and marketing efficiency improved, leading to an increase in profit. Additionally, in the logistics business, the expansion of stores adopting the "Rakuten SAIKYO Next-Day Delivery" service launched in 2024, along with the increase in GMS on "Rakuten Ichiba", contributed to higher delivery volumes etc., leading to revenue growth and a reduction in losses. In the internet travel reservation service "Rakuten Travel", transaction value increased due to rising inbound demand driven by the growth in foreign tourists visiting Japan.

In the international business unit, which operates overseas internet services, the e-book service "Rakuten Kobo" performs well with sales of color-compatible devices launched in 2024 in addition to an expansion of content sales. Additionally, the messaging service "Rakuten Viber" saw an increase in call and advertising revenues, and other businesses continued to grow steadily, contributing to an expansion in segment profit.

As a result, revenue for the Internet Services segment rose to ¥979,618 million, a 8.3% year-on-year increase, while segment profit stood at ¥51,515 million, a 8.7% year-on-year increase.

(Millions of Yen)

	Nine months ended September 30, 2024	Nine months ended September 30, 2025	Amount Change YoY	% Change YoY
Segment Revenue	904,169	979,618	75,449	8.3%
Segment Profit (Loss)				
Before Considering	56,675	62,395	5,720	10.1%
Mobile Ecosystem Contribution	(9,267)	(10,880)	(1,613)	—%
After Considering	47,408	51,515	4,107	8.7%

FinTech

In FinTech, revenue increased across all of the major domestic services of credit card-related, banking, securities, insurance and payment etc. In credit card-related services, the customer base for "Rakuten Card" continued to expand, along with growth in shopping transaction value. In banking services, the increase in managed funds due to an expanding customer base, as well as improved investment yields driven by the Bank of Japan's policy rate hikes, led to a significant expansion in interest income. In securities services, revenue growth continued due to the ongoing expansion of the customer base and diversification of revenue sources. In insurance services, leveraging sales channels tailored to product characteristics proved effective, resulting in expanded insurance premium income. In payment services, the increase in users of "Rakuten Pay" drove growth in transaction value, and efficient marketing initiatives contributed to significant revenue and profit growth.

As a result, the FinTech segment recorded ¥706,780 million in revenue, a 16.9% year-on-year increase, while segment profit stood at ¥142,420 million, a 24.2% year-on-year increase.

(Millions of Yen)

	Nine months ended September 30, 2024	Nine months ended September 30, 2025	Amount Change YoY	% Change YoY
Segment Revenue	604,383	706,780	102,397	16.9%
Segment Profit (Loss)				
Before Considering	125,323	156,302	30,979	24.7%
Mobile Ecosystem Contribution	(10,618)	(13,882)	(3,264)	—%
After Considering	114,705	142,420	27,715	24.2%

Mobile

In Mobile, revenues centered around "Rakuten Mobile" increased and losses were reduced. "Rakuten Mobile" focused on improving network quality and raising awareness, while also implementing marketing initiatives leveraging various services within the Rakuten Ecosystem, such as "Rakuten Ichiba" and "Rakuten Card" and focused on improving shop operational efficiency. As a result, the total number of subscribers as of November 2025 (the sum of MNO, including corporate BCP plans, MVNE, and MVNO) surpassed 9.5 million lines. ARPU (Average Revenue Per User) also increased compared to the same period of the previous year, driven by higher data usage, increased adoption of optional services, and growth in advertising revenue from Rakuten Link.

As a result, the Mobile segment recorded ¥341,537 million in revenue, a 13.5% year-on-year increase, while segment loss stood at ¥126,872 million compared to a loss of ¥168,185 in the nine months ended September 30, 2024.

Going forward, while continuing to focus on further improving network quality through capital investments, etc., work will also be done to expand device lineups and corporate solution services, further increasing subscribers and enhancing customer satisfaction.

(Millions of Yen)

	Nine months ended September 30, 2024	Nine months ended September 30, 2025	Amount Change YoY	% Change YoY
Segment Revenue	300,788	341,537	40,749	13.5%
Segment Profit (Loss)				
Before Considering	(188,070)	(151,634)	36,436	—%
Mobile Ecosystem Contribution	19,885	24,762	4,877	24.5%
After Considering	(168,185)	(126,872)	41,313	—%

(2) Analysis Concerning Financial Position

i) Assets, Liabilities, and Equity

Assets

Total assets as of September 30, 2025 amounted to ¥26,972,715 million, an increase of ¥457,987 million from ¥26,514,728 million at the end of the previous fiscal year. The primary factors were a decrease of ¥843,545 million in cash and cash equivalents, a decrease of ¥85,191 million in property, plant and equipment, and a decrease of ¥48,211 million in derivative assets, offset by an increase of ¥519,096 million in investment securities for banking business, an increase of ¥ 475,833 million in loans for banking business, and an increase of ¥451,043 million in financial assets for securities business.

Liabilities

Total liabilities as of September 30, 2025 amounted to ¥25,813,242 million, an increase of ¥537,028 million from ¥25,276,214 million at the end of the previous fiscal year. The primary factors were a decrease of ¥382,464 million in bonds and borrowings, offset by an increase of ¥567,741 million in deposits for banking business, an increase of ¥195,213 million in borrowings for banking business, and an increase of ¥159,009 million in financial liabilities for securities business.

Equity

Total equity as of September 30, 2025 was ¥1,159,473 million, a decrease of ¥79,041 million from ¥1,238,514 million at the end of the previous fiscal year. The primary factors were an increase of ¥36,105 million in non-controlling interests, and a net increase of ¥35,682 million in other components of equity due to changes on equity instruments measured at fair value through other comprehensive income and changes in foreign currency translation adjustments affected by dollar depreciation and yen appreciation, offset by a decrease of ¥163,390 million in retained earnings due mainly to the recording of ¥151,294 million in net loss attributable to owners of the Company for the nine months ended September 30, 2025.

ii) Cash Flows

Cash and cash equivalents as of September 30, 2025 stood at ¥5,327,343 million, a decrease of ¥843,545 million from the end of the previous fiscal year. Cash flow conditions and their main factors for the nine months ended September 30, 2025 are as follows.

Cash Flows from Operating Activities

Cash flows from operating activities for the nine months ended September 30, 2025 resulted in a cash outflow of ¥81,241 million (compared with a cash inflow of ¥819,503 million for the same period of the previous fiscal year). Main factors included a cash inflow of ¥564,259 million due to an increase in deposits for banking business, depreciation and amortization of ¥238,004 million, a cash inflow of ¥159,245 million due to an increase in financial liabilities for securities business, offset by a cash outflow of ¥474,125 million due to an increase in loans for banking business, a cash outflow of ¥451,113 million due to an increase in financial assets for securities business, and a cash outflow of ¥112,516 million due to a decrease in operating payables.

Cash Flows from Investing Activities

Cash flows from investing activities for the nine months ended September 30, 2025 resulted in a cash outflow of ¥651,788 million (compared with a cash outflow of ¥766,953 million for the same period of the previous fiscal year). Main factors included a net cash outflow of ¥525,021 million due to purchases and sales, etc. of investment securities for banking business (a cash outflow of ¥1,479,300 million due to purchases and a cash inflow of ¥954,279 million from sales and redemption), and a cash outflow of ¥105,973 million due to purchases of intangible assets.

Cash Flows from Financing Activities

Cash flows from financing activities for the nine months ended September 30, 2025 resulted in a cash outflow of ¥103,743 million (compared with a cash inflow of ¥701,528 million for the same period of the previous fiscal year). Main factors included a cash inflow of ¥177,994 million due to short-term borrowings for banking business, a cash inflow of ¥158,751 million due to proceeds from issuance of bonds, offset by a cash outflow of ¥440,172 million due to redemption of bonds.

(3) Qualitative Information Concerning Estimate of Consolidated Operating Results

Currently, for the forecast of consolidated operating results for the current fiscal year, we aim for double-digit growth in consolidated revenue compared to the previous fiscal year, excluding the securities business whose results are heavily impacted by stock market conditions. Additionally, we target achieving profitability in Non-GAAP operating income during the current fiscal year.

The outlook for each segment in the current fiscal year is as follows:

(Internet Services)

In domestic internet services, including e-commerce platforms such as "Rakuten Ichiba", we will continue to focus on acquiring new customers, promoting cross-usage primarily among mobile users, developing services in collaboration with local governments and regional businesses to deepen ties, revitalizing regional economies, and enhancing user convenience through initiatives such as providing "Rakuten SAIKYO Next-Day Delivery". Furthermore, we aim to drive growth in GMS and revenue by creating new markets through the utilization of data and AI, represented by AI agents. In "Rakuten Travel", we will continue to capture the expanding inbound demand and strengthen marketing initiatives to achieve transaction value growth. In overseas internet services, we aim to achieve sustained profitability in this segment by expanding operations and revenue in services such as "Rakuten Rewards" and "Rakuten Kobo".

(FinTech)

In credit card-related services, we aim for further growth in shopping transaction value while pursuing business expansion and enhanced profit margins through strengthened group synergies and marketing initiatives. In banking services, we aim for further growth by diversifying personal loan products, promoting securitization businesses involving monetary claims and real estate held by corporations, and expanding interest income. Additionally, we aim to increase non-interest income by acquiring accounts for salary deposits and direct debit payments, thereby promoting the use of accounts as everyday banking tools. In insurance services, we aim for further growth by increasing the number of new contracts, expanding products with high compatibility with internet services, and strengthening face-to-face channels for life insurance services. In securities services, while forecasts are challenging due to the significant impact of stock market conditions, we aim to diversify and expand revenue sources, such as acquiring new accounts and increasing income from margin trading. In payment services, we aim to expand operations and profits by growing its customer base and continuing efficient marketing initiatives.

(Mobile)

While continuing efforts to improve network quality and raise awareness, we will implement attractive marketing initiatives nationwide leveraging the Rakuten Ecosystem, along with strengthening our customer base. Additionally, we will work to acquire more subscribers by making proposals to corporate clients and local governments nationwide that have business relationships with the Rakuten Group. Furthermore, in looking to improve network quality through initiatives including the deployment of the 700 MHz band (Platinum Band), which began commercial service in June 2024, we will progressively expand the installation of new base stations. Through these initiatives we aim to provide a higher-quality network environment, accelerate subscriber acquisition, and improve the profitability of the mobile business. In "Rakuten Symphony", which provides communication platforms and other solutions using innovative mobile network technologies, we will seize business opportunities and advance its global expansion, while also focusing on operational efficiency amid global trends such as the overhaul of network equipment configurations and the opening of base stations by telecommunications operators.

2. Condensed Quarterly Consolidated Financial Statements and Notes

(1) Condensed Quarterly Consolidated Statement of Financial Position

(Millions of Yen)

	As of December 31, 2024	As of September 30, 2025
Assets		
Cash and cash equivalents	6,170,888	5,327,343
Accounts receivable - trade	421,649	399,553
Financial assets for securities business	5,211,989	5,663,032
Loans for credit card business	3,497,107	3,452,975
Investment securities for banking business	1,930,450	2,449,546
Loans for banking business	4,630,790	5,106,623
Investment securities for insurance business	215,033	215,459
Derivative assets	248,351	200,140
Investment securities	288,973	369,664
Other financial assets	1,035,547	1,028,646
Investments in associates and joint ventures	35,113	26,651
Property, plant and equipment	1,184,182	1,098,991
Intangible assets	1,083,365	1,061,907
Deferred tax assets	116,642	80,274
Other assets	444,649	491,911
Total assets	26,514,728	26,972,715
Liabilities		
Accounts payable - trade	519,149	404,449
Deposits for banking business	11,311,973	11,879,714
Financial liabilities for securities business	5,512,292	5,671,301
Derivative liabilities	54,968	52,114
Bonds and borrowings	2,052,809	1,670,345
Borrowings for securities business	115,000	187,000
Bonds and borrowings for credit card business	587,893	693,487
Borrowings for banking business	2,706,011	2,901,224
Other financial liabilities	1,610,584	1,487,479
Income taxes payable	55,837	36,920
Provisions	325,910	377,579
Insurance contract liabilities	148,063	140,969
Employee retirement benefit liabilities	47,345	49,162
Deferred tax liabilities	20,302	27,093
Other liabilities	208,078	234,406
Total liabilities	25,276,214	25,813,242
Equity		
Equity attributable to owners of the Company		
Common stock	452,647	458,337
Capital surplus	649,389	656,262
Other equity instruments	398,717	398,717
Retained earnings	(824,700)	(988,090)
Treasury stock	(4)	(5)
Other components of equity	251,819	287,501
Total equity attributable to owners of the Company	927,868	812,722
Non-controlling interests	310,646	346,751
Total equity	1,238,514	1,159,473
Total liabilities and equity	26,514,728	26,972,715

(2) Condensed Quarterly Consolidated Statement of Income and Comprehensive Income
Condensed Quarterly Consolidated Statement of Income
(For the nine months ended September 30, 2024 and 2025)

(Millions of Yen)

	Nine months ended September 30, 2024 (January 1 to September 30, 2024)	Nine months ended September 30, 2025 (January 1 to September 30, 2025)
Continuing Operations		
Revenue	1,617,621	1,787,635
Operating expenses	1,659,095	1,739,768
Other income	12,674	13,510
Other expenses	22,266	60,031
Operating income (loss)	(51,066)	1,346
Financial income	40,893	25,766
Financial expenses	80,936	77,294
Share of losses of investments in associates and joint ventures	(6,975)	(7,355)
Loss before income tax	(98,084)	(57,537)
Income tax expenses	29,057	55,909
Net loss	(127,141)	(113,446)
Net loss attributable to:		
Owners of the Company	(150,358)	(151,294)
Non-controlling interests	23,217	37,848
Net loss	(127,141)	(113,446)
		(Yen)
Losses per share attributable to owners of the Company		
Basic	(70.04)	(70.01)
Diluted	(70.04)	(70.02)

Condensed Quarterly Consolidated Statement of Income
(For the three months ended September 30, 2024 and 2025)

(Millions of Yen)

	Three months ended September 30, 2024 (July 1 to September 30, 2024)	Three months ended September 30, 2025 (July 1 to September 30, 2025)
Continuing Operations		
Revenue	566,713	628,562
Operating expenses	564,908	593,187
Other income	6,658	8,181
Other expenses	7,926	35,600
Operating income	537	7,956
Financial income	19,634	26,622
Financial expenses	71,587	23,486
Share of losses of investments in associates and joint ventures	(3,362)	(2,382)
Income (loss) before income tax	(54,778)	8,710
Income tax expenses	11,260	20,199
Net loss	(66,038)	(11,489)
Net loss attributable to:		
Owners of the Company	(74,396)	(26,859)
Non-controlling interests	8,358	15,370
Net loss	(66,038)	(11,489)
		(Yen)
Losses per share attributable to owners of the Company		
Basic	(34.60)	(12.40)
Diluted	(34.60)	(12.41)

Condensed Quarterly Consolidated Statement of Comprehensive Income
(For the nine months ended September 30, 2024 and 2025)

(Millions of Yen)

	Nine months ended September 30, 2024 (January 1 to September 30, 2024)	Nine months ended September 30, 2025 (January 1 to September 30, 2025)
Net loss	(127,141)	(113,446)
Other comprehensive income		
Items that will not be reclassified to net income		
Changes in equity instruments measured at fair value through other comprehensive income	(1,493)	83,187
Remeasurement of defined benefit plans	0	(228)
Other comprehensive income of investments in associates and joint ventures	(10)	62
Total items that will not be reclassified to net income	(1,503)	83,021
Items that may be reclassified to net income		
Foreign currency translation adjustments	13,512	(45,680)
Changes in debt instruments measured at fair value through other comprehensive income	(1,115)	(6,858)
Cash flow hedges	(3,410)	8,243
Changes on insurance contracts due to changes in interest rates not recognized in profit or loss	210	220
Changes on reinsurance contracts due to changes in interest rates not recognized in profit or loss	(327)	(977)
Other comprehensive income of investments in associates and joint ventures	435	(2,748)
Total items that may be reclassified to net income	9,305	(47,800)
Total other comprehensive income, net of tax	7,802	35,221
Comprehensive income	(119,339)	(78,225)
Comprehensive income attributable to:		
Owners of the Company	(141,226)	(114,333)
Non-controlling interests	21,887	36,108
Comprehensive income	(119,339)	(78,225)

Condensed Quarterly Consolidated Statement of Comprehensive Income
(For the three months ended September 30, 2024 and 2025)

(Millions of Yen)

	Three months ended September 30, 2024 (July 1 to September 30, 2024)	Three months ended September 30, 2025 (July 1 to September 30, 2025)
Net loss	(66,038)	(11,489)
Other comprehensive income		
Items that will not be reclassified to net income		
Changes in equity instruments measured at fair value through other comprehensive income	(1,193)	8,386
Remeasurement of defined benefit plans	1	44
Other comprehensive income of investments in associates and joint ventures	(10)	28
Total items that will not be reclassified to net income	(1,202)	8,458
Items that may be reclassified to net income		
Foreign currency translation adjustments	(95,674)	17,624
Changes in debt instruments measured at fair value through other comprehensive income	2,558	(2,536)
Cash flow hedges	2,048	5,942
Changes on insurance contracts due to changes in interest rates not recognized in profit or loss	129	(507)
Changes on reinsurance contracts due to changes in interest rates not recognized in profit or loss	213	(127)
Other comprehensive income of investments in associates and joint ventures	(3,795)	(61)
Total items that may be reclassified to net income	(94,521)	20,335
Total other comprehensive income, net of tax	(95,723)	28,793
Comprehensive income	(161,761)	17,304
Comprehensive income attributable to:		
Owners of the Company	(168,177)	3,127
Non-controlling interests	6,416	14,177
Comprehensive income	(161,761)	17,304

(3) Condensed Quarterly Consolidated Statement of Changes in Equity
(For the nine months ended September 30, 2024)

(Millions of Yen)

	Equity attributable to Owners of the Company							Non-controlling Interests	Total Equity
	Common Stock	Capital Surplus	Other Equity Instruments	Retained Earnings	Treasury Stock	Other Components of Equity	Total Equity attributable to Owners of the Company		
As of January 1, 2024	446,769	541,520	317,316	(643,991)	(0)	174,958	836,572	251,151	1,087,723
Comprehensive income									
Net loss	—	—	—	(150,358)	—	—	(150,358)	23,217	(127,141)
Other comprehensive income, net of tax	—	—	—	—	—	9,132	9,132	(1,330)	7,802
Total comprehensive income	—	—	—	(150,358)	—	9,132	(141,226)	21,887	(119,339)
Transactions with owners etc.									
Distributions to owners of other equity instruments	—	—	—	(11,590)	—	—	(11,590)	—	(11,590)
Reclassified from other components of equity to retained earnings	—	—	—	(473)	—	473	—	—	—
Acquisition of treasury stock	—	—	—	—	(3)	—	(3)	—	(3)
Exercise of share acquisition rights	4,525	(4,525)	—	—	—	—	0	—	0
Share based compensation expenses	—	12,005	—	229	—	—	12,234	—	12,234
Equity transactions with non-controlling interests	—	18	—	—	—	(13)	5	1,585	1,590
Others	—	—	—	(11)	—	—	(11)	—	(11)
Total transactions with owners etc.	4,525	7,498	—	(11,845)	(3)	460	635	1,585	2,220
As of September 30, 2024	451,294	549,018	317,316	(806,194)	(3)	184,550	695,981	274,623	970,604

(For the nine months ended September 30, 2025)

(Millions of Yen)

	Equity attributable to Owners of the Company							Non-controlling Interests	Total Equity
	Common Stock	Capital Surplus	Other Equity Instruments	Retained Earnings	Treasury Stock	Other Components of Equity	Total Equity attributable to Owners of the Company		
As of January 1, 2025	452,647	649,389	398,717	(824,700)	(4)	251,819	927,868	310,646	1,238,514
Comprehensive income									
Net loss	—	—	—	(151,294)	—	—	(151,294)	37,848	(113,446)
Other comprehensive income, net of tax	—	—	—	—	—	36,961	36,961	(1,740)	35,221
Total comprehensive income	—	—	—	(151,294)	—	36,961	(114,333)	36,108	(78,225)
Transactions with owners etc.									
Distributions to owners of other equity instruments	—	—	—	(13,637)	—	—	(13,637)	—	(13,637)
Reclassified from other components of equity to retained earnings	—	—	—	1,279	—	(1,279)	—	—	—
Acquisition of treasury stock	—	—	—	—	(1)	—	(1)	—	(1)
Exercise of share acquisition rights	5,690	(5,690)	—	—	—	—	0	—	0
Share based compensation expenses	—	12,558	—	236	—	—	12,794	—	12,794
Equity transactions with non-controlling interests	—	5	—	—	—	0	5	56	61
Others	—	—	—	26	—	(0)	26	(59)	(33)
Total transactions with owners etc.	5,690	6,873	—	(12,096)	(1)	(1,279)	(813)	(3)	(816)
As of September 30, 2025	458,337	656,262	398,717	(988,090)	(5)	287,501	812,722	346,751	1,159,473

(4) Condensed Quarterly Consolidated Statement of Cash Flows

(Millions of Yen)

	Nine months ended September 30, 2024 (January 1 to September 30, 2024)	Nine months ended September 30, 2025 (January 1 to September 30, 2025)
Cash flows from operating activities		
Loss before income tax	(98,084)	(57,537)
Depreciation and amortization	236,516	238,004
Other loss (income)	95,689	129,076
Decrease (Increase) in operating receivables	42,496	14,020
Decrease (Increase) in loans for credit card business	(70,880)	44,304
Increase (Decrease) in deposits for banking business	841,381	564,259
Net decrease (increase) in call loans for banking business	9,656	(93,907)
Decrease (Increase) in loans for banking business	(416,471)	(474,125)
Net decrease (increase) in receivables under securities borrowing transactions	21,677	74,044
Increase (Decrease) in operating payables	(61,888)	(112,516)
Decrease (Increase) in financial assets for securities business	(750,155)	(451,113)
Increase (Decrease) in financial liabilities for securities business	905,835	159,245
Increase and decrease in derivative assets and liabilities	(37,081)	(18,841)
Others	139,701	(22,533)
Income tax paid	(38,889)	(73,621)
Net cash flows from operating activities	819,503	(81,241)
Cash flows from investing activities		
Payments in time deposits	(12,731)	(18,194)
Proceeds from time deposits	9,800	11,991
Purchases of property, plant and equipment	(68,773)	(51,067)
Purchases of intangible assets	(128,229)	(105,973)
Acquisitions of subsidiaries	(1)	—
Acquisitions of investments in associates and joint ventures	(400)	(1,461)
Proceeds from sales of investments in associates and joint ventures	3,793	4,462
Purchases of investment securities for banking business	(1,307,347)	(1,479,300)
Proceeds from sales and redemption of investment securities for banking business	758,177	954,279
Purchases of investment securities for insurance business	(37,205)	(85,352)
Proceeds from sales and redemption of investment securities for insurance business	77,334	93,611
Purchases of investment securities	(67,459)	(7,913)
Proceeds from sales and redemption of investment securities	3,720	16,890
Other payments	(5,732)	(10,618)
Other proceeds	8,100	26,857
Net cash flows from investing activities	(766,953)	(651,788)

(4) Condensed Quarterly Consolidated Statement of Cash Flows (Continued)

(Millions of Yen)

	Nine months ended September 30, 2024 (January 1 to September 30, 2024)	Nine months ended September 30, 2025 (January 1 to September 30, 2025)
Cash flows from financing activities		
Net increase (decrease) in short-term borrowings	(2,626)	(570)
Net increase (decrease) in commercial papers	62,000	(12,100)
Proceeds from long-term borrowings	186,750	56,729
Repayments of long-term borrowings	(102,065)	(115,210)
Proceeds from issuance of bonds	601,313	158,751
Redemption of bonds	(208,407)	(440,172)
Net increase (decrease) in short-term borrowings for securities business	47,000	72,000
Repayments of long-term borrowings for securities business	(18,600)	—
Net increase (decrease) in short-term borrowings for credit card business	(3,027)	16,111
Net increase (decrease) in commercial papers for credit card business	21,600	(7,100)
Proceeds from long-term borrowings for credit card business	105,191	103,351
Repayments of long-term borrowings for credit card business	(119,400)	(116,226)
Proceeds from issuance of bonds for credit card business	—	109,354
Net increase (decrease) in short-term borrowings for banking business	91,252	177,994
Proceeds from long-term borrowings for banking business	132,200	16,900
Distributions to owners of other equity instruments	(10,039)	(12,258)
Capital contribution from non-controlling interests	1,306	—
Repayments of lease liabilities	(46,568)	(51,192)
Interest paid	(39,698)	(59,359)
Others	3,346	(746)
Net cash flows from financing activities	701,528	(103,743)
Effect of change in exchange rates on cash and cash equivalents	5,123	(6,773)
Net increase (decrease) in cash and cash equivalents	759,201	(843,545)
Cash and cash equivalents at the beginning of the period	5,127,674	6,170,888
Cash and cash equivalents at the end of the quarterly period	5,886,875	5,327,343

(5) Assumptions for Going Concern

For the nine months ended September 30, 2025 (January 1 to September 30, 2025)

No items to report.

(6) Notes to the Condensed Quarterly Consolidated Financial Statements**(Basis of Presentation)**

The Rakuten Group's Condensed Quarterly Consolidated Financial Statements have been prepared in accordance with Article 5, Paragraph 2 of the Standards for the Preparation of Quarterly Financial Statements of the Tokyo Stock Exchange, Inc. (with the use of the omitted disclosures as specified in Article 5, paragraph 5 of the same standards). The Condensed Quarterly Consolidated Financial Statements are prepared in accordance with IAS 34 'Interim Financial Reporting', but some of the disclosure items and notes required by IAS 34 have been omitted. Therefore, the Condensed Quarterly Consolidated Financial Statements do not conform to a set of Condensed Financial Statements in accordance with IAS 34. As this summary does not contain all the information required in annual consolidated statements, it is advised to be used in combination with the consolidated financial statements for the fiscal year ended December 31, 2024.

(Significant Changes in the Scope of Consolidation and the Scope of Equity Method Application)

For the nine months ended September 30, 2025 (January 1 to September 30, 2025)

With the exception of the following, there have been no significant changes in the scope of consolidation and the scope of application of the equity method in these Condensed Quarterly Consolidated Financial Statements from the Consolidated Financial Statements for the fiscal year ended December 31, 2024.

During the three months ended March 31, 2025, Rakuten Energy, Inc., which was a consolidated subsidiary of the Company, was excluded from the scope of consolidation as it was dissolved through an absorption-type merger with Rakuten Mobile, Inc., also a consolidated subsidiary of the Company, as the surviving company.

(Material Accounting Policies)

Material accounting policies adopted by the Rakuten Group in the Condensed Quarterly Consolidated Financial Statements for the nine months ended September 30, 2025 remain the same as those adopted in the consolidated financial statements for the previous fiscal year. In addition, income tax expenses for the nine months ended September 30, 2025 are calculated based upon an estimated annual effective tax rate.

(Significant Accounting Estimates and Judgments)

In preparing the Condensed Quarterly Consolidated Financial Statements under IFRS Accounting Standards for the nine months ended September 30, 2025, the Rakuten Group uses judgments, accounting estimates, and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income, and expenses. These estimates and assumptions are based on the best judgment of management, made by gathering past experience and available information and in consideration of various factors that are considered reasonable as of the closing date. However, the figures based on these estimates and assumptions by their nature may differ from actual results.

Estimates and the underlying assumptions are continuously reviewed. The effects of any revisions to estimates are recognized in the period in which the estimates are revised and in future periods.

Estimates and judgments that have a significant impact on the amounts in the Condensed Quarterly Consolidated Financial Statements for the nine months ended September 30, 2025 remain the same as those for the previous fiscal year.

(Segment Information)

(1) General Information

As a global innovation company engaged in the three main activities of Internet Services, FinTech, and Mobile, the Rakuten Group is organized into three reportable segments: "Internet Services", "FinTech", and "Mobile". Operating segments are not aggregated in determining reportable segments.

For the reportable segments, separate financial information on the operational units of the Rakuten Group is available, and such financial information is subject to periodic review for the Board of Directors to decide on the distribution of management resources and evaluate performance.

The "Internet Services" segment comprises businesses providing various e-commerce sites including internet shopping mall "Rakuten Ichiba", online cash-back sites, travel booking sites, portal sites, and digital content sites, along with provision of messaging services, sales of advertising, etc. on these sites, and management of professional sports teams, etc.

The "FinTech" segment comprises businesses providing services related to credit cards, banking and securities over the Internet, crypto asset (virtual currency) spot transactions, life insurance, general insurance, and payment services, etc.

The "Mobile" segment comprises businesses providing communication services and technologies, operating electricity supply services, and making investments related to the Mobile segment, etc.

(2) Measurement of Segment Revenue and Segment Profit (Loss) by Operating Segments

The accounting treatment of the reported operating segment is based on IFRS Accounting Standards, and operating segment revenue and segment profit (loss) are those before intercompany eliminations without consideration of consolidation adjustments, except for certain subsidiaries. Non-GAAP operating income, the internal measures management uses in making decisions, is calculated by adjusting the nonrecurring items and other adjustment items prescribed by the Rakuten Group from the operating income recorded in accordance with IFRS Accounting Standards.

Management believes that the disclosure of Non-GAAP financial measures facilitates comparison between the Rakuten Group and peer companies in the same industry or comparison of their business results with those of prior fiscal years by stakeholders, and can provide useful information in understanding the underlying business results of the Rakuten Group and their future outlook. Nonrecurring items refer to one-off items that the Rakuten Group believes should be excluded in preparing a future outlook based on certain rules. Other adjustment items are those that tend to differ depending on the standards applied, and are therefore less comparable between companies, such as share based compensation expenses and amortization of acquisition-related intangible assets.

The Rakuten Group does not allocate assets and liabilities to the operating segment information used by the chief operating decision maker.

Considering the expanding mutual contribution effects between segments within the Rakuten Ecosystem, mutual contribution effects and mutual customer referral effects (hereinafter "Mobile Ecosystem Contribution") have been reflected in the segment profit and loss to allow for a more precise performance evaluation.

Mobile Ecosystem Contribution

The Mobile Ecosystem Contribution is calculated based on the contribution effect derived from the tendency of Rakuten Mobile MNO subscribers to use various services of the Rakuten Group more than non-subscribers, minus the customer referral effect received from each segment. This calculation has been reflected in the segment information.

Mobile Ecosystem Contribution = i) Gross profit uplift effect of Rakuten Mobile MNO subscribers - ii) Customer referral effect from group companies to the mobile business

Calculation Method of Uplift Effect and Customer Referral Effect between Segments

i) Gross profit uplift effect of Rakuten Mobile MNO subscribers

Depending on the characteristics of each business of the Rakuten Group, the monthly amount is calculated using one of the following methods.

(a) The difference in the monthly average revenue per user over the past year between Rakuten Mobile MNO individual subscribers and non-subscribers in each business of the Rakuten Group \times The gross profit margin of each business for each month \times The number of Rakuten Mobile MNO individual subscribers at the end of each month

(b) The difference in annual usage rates in each business of the Rakuten Group between Rakuten Mobile MNO individual subscribers and non-subscribers \times Monthly average revenue per user over the past year for each business \times The gross profit margin of each business for each month \times The number of Rakuten Mobile MNO individual subscribers at the end of each month

ii) Referral effect from group companies to the mobile business

Number of Rakuten Mobile MNO individual subscribers each month who signed up through group company sites \times Referral cost

* Target businesses for uplift effect calculation

The calculation targets 18 businesses: Rakuten Ichiba, Rakuten Books, Rakuten 24, Rakuten Bic, Rakuten Kobo, Rakuten Fashion, Rakuten Travel, Rakuten Mart, Rakuten Beauty, Rakuten Pay app payments, Rakuten Pay online payments, Rakuten Edy, Rakuten Point Card, Rakuten Card, Rakuten Bank, Rakuten Securities, Rakuten Life Insurance, and Rakuten General Insurance.

Nine months ended September 30, 2024 (January 1 to September 30, 2024)

(Millions of Yen)

	Internet Services	FinTech	Mobile	Total
Segment Revenue	904,169	604,383	300,788	1,809,340
Segment Profit (Loss)				
Before Considering	56,675	125,323	(188,070)	(6,072)
Mobile Ecosystem Contribution	(9,267)	(10,618)	19,885	—
After Considering	47,408	114,705	(168,185)	(6,072)

Nine months ended September 30, 2025 (January 1 to September 30, 2025)

(Millions of Yen)

	Internet Services	FinTech	Mobile	Total
Segment Revenue	979,618	706,780	341,537	2,027,935
Segment Profit (Loss)				
Before Considering	62,395	156,302	(151,634)	67,063
Mobile Ecosystem Contribution	(10,880)	(13,882)	24,762	—
After Considering	51,515	142,420	(126,872)	67,063

Three months ended September 30, 2024 (July 1 to September 30, 2024)

(Millions of Yen)

	Internet Services	FinTech	Mobile	Total
Segment Revenue	314,570	208,229	105,987	628,786
Segment Profit (Loss)				
Before Considering	24,212	43,772	(55,501)	12,483
Mobile Ecosystem Contribution	(3,043)	(3,778)	6,821	—
After Considering	21,169	39,994	(48,680)	12,483

Three months ended September 30, 2025 (July 1 to September 30, 2025)

(Millions of Yen)

	Internet Services	FinTech	Mobile	Total
Segment Revenue	349,602	250,517	118,709	718,828
Segment Profit (Loss)				
Before Considering	27,661	60,113	(46,938)	40,836
Mobile Ecosystem Contribution	(3,429)	(4,949)	8,378	—
After Considering	24,232	55,164	(38,560)	40,836

Reconciliation from Segment Revenue to Consolidated Revenue

(Millions of Yen)

	Nine months ended September 30, 2024 (January 1 to September 30, 2024)	Nine months ended September 30, 2025 (January 1 to September 30, 2025)
Segment Revenue	1,809,340	2,027,935
Intercompany Transactions, etc.	(191,719)	(240,300)
Consolidated Revenue	1,617,621	1,787,635

(Millions of Yen)

	Three months ended September 30, 2024 (July 1 to September 30, 2024)	Three months ended September 30, 2025 (July 1 to September 30, 2025)
Segment Revenue	628,786	718,828
Intercompany Transactions, etc.	(62,073)	(90,266)
Consolidated Revenue	566,713	628,562

Reconciliation from Segment Profit (Loss) to Income (Loss) before Income Tax

(Millions of Yen)

	Nine months ended September 30, 2024 (January 1 to September 30, 2024)	Nine months ended September 30, 2025 (January 1 to September 30, 2025)
Segment Profit (Loss)	(6,072)	67,063
Intercompany Transactions, etc.	(18,859)	(8,711)
Non-GAAP Operating Income (Loss)	(24,931)	58,352
Amortization of Intangible Assets	(5,462)	(3,865)
Share Based Compensation Expenses	(11,745)	(12,393)
One-off Items (Note)	(8,928)	(40,748)
Operating Income (Loss)	(51,066)	1,346
Financial Income and Expenses	(40,043)	(51,528)
Share of Losses of Investments in Associates and Joint Ventures	(6,975)	(7,355)
Loss before Income Tax	(98,084)	(57,537)

Note: One-off items listed for the nine months ended September 30, 2024 include incurred expenses including maintenance and repair costs for base stations related to the 2024 Noto Peninsula Earthquake of ¥1,154 million, a loss on disposal of intangible assets for a part of the life and general insurance integrated core system and other systems in the insurance business of ¥1,793 million, gains from the sale of shares of Min-Shu, Inc. of ¥1,616 million, a write-down loss due to a review of contracts with certain agents and a revaluation of transactions recognized as assets from costs for contract acquisitions in the mobile business of ¥5,413 million, as well as expenses related to the resolution of litigation with International Business Machines Corporation, etc. Moreover, the write-down loss on assets etc. from the recognition of costs for contract acquisitions in the mobile business is recognized in operating expenses, with income and expenses other than this mainly recorded in other income and other expenses of the Condensed Quarterly Consolidated Statement of Income. One-off items listed for the nine months ended September 30, 2025 include a mid-term cancellation fee of ¥2,459 million, which was incurred in the domestic sports business due to the termination of a consulting agreement that had a significant impact on team operations resulting from a change in the team's operational policy, payment of additional tax and estimated payment of delinquency charges, etc., including those for prior years, totaling ¥4,943 million, arising from the receipt of a correction notice regarding consumption tax on funding transactions related to securitization of card receivables, a loss of ¥853 million (including an estimate) for compensation of customer transactions due to unauthorized access in the securities business, impairment losses on fixed assets, etc., of ¥27,909 million, in the fulfillment center-based online grocery delivery service, resulting from customer acquisition performance significantly falling below initial plans and the decision to withdraw from certain market areas, the reversal of allowance for doubtful accounts of ¥2,234 million due to the collection of sales receivable from a sold overseas subsidiary, for which a provision for doubtful accounts had been made in the past, and a provision for liabilities related to a lawsuit concerning payment claims for debts of a previously sold subsidiary, etc. Moreover, in the Condensed Quarterly Consolidated Statement of Income, payment of additional tax and estimated payment of delinquency charges, etc., including those for prior years, arising from the receipt of a correction notice regarding consumption tax on funding transactions related to securitization of card receivables are included in operating expenses, while other income and expenses are mainly recorded in other income and other expenses.

(Millions of Yen)

	Three months ended September 30, 2024 (July 1 to September 30, 2024)	Three months ended September 30, 2025 (July 1 to September 30, 2025)
Segment Profit (Loss)	12,483	40,836
Intercompany Transactions, etc.	(141)	(2,235)
Non-GAAP Operating Income	12,342	38,601
Amortization of Intangible Assets	(1,691)	(1,265)
Share based Compensation Expenses	(4,059)	(3,947)
One-off Items (Note)	(6,055)	(25,433)
Operating Income	537	7,956
Financial Income and Expenses	(51,953)	3,136
Share of Losses of Investments in Associates and Joint Ventures	(3,362)	(2,382)
Income (Loss) before Income Tax	(54,778)	8,710

Note: One-off items listed for the three months ended September 30, 2024 include the recording of a disposal loss related to a part of the insurance business system of ¥619 million, and a write-down loss due to a review of contracts with certain agents and a revaluation of transactions recognized as assets from costs for contract acquisitions in the mobile business of ¥5,413 million etc. Moreover, the write-down loss on assets etc. from the recognition of costs for contract acquisitions in the mobile business is recognized in operating expenses, with income and expenses other than this mainly recorded in other income and other expenses of the Condensed Quarterly Consolidated Statement of Income. One-off items listed for the three months ended September 30, 2025 include impairment losses on fixed assets, etc., of ¥27,909 million, in the fulfillment center-based online grocery delivery service, resulting from customer acquisition performance significantly falling below initial plans and the decision to withdraw from certain market areas, and the reversal of allowance for doubtful accounts of ¥2,234 million due to the collection of sales receivable from a sold overseas subsidiary, for which a provision for doubtful accounts had been made in the past, etc. Moreover, in the Condensed Quarterly Consolidated Statement of Income, these income and expenses are mainly recorded in other income and other expenses.

(Breakdown of Operating Expenses)

The breakdown of operating expenses is as follows:

(Millions of Yen)

	Nine months ended September 30, 2024 (January 1 to September 30, 2024)	Nine months ended September 30, 2025 (January 1 to September 30, 2025)
Advertising and promotion expenditures	243,452	249,164
Employee benefits expenses	271,905	284,418
Depreciation and amortization	247,413	249,251
Communication and maintenance expenses	53,571	48,789
Consignment and subcontract expenses	93,571	97,614
Allowance for doubtful accounts charged to expenses	21,093	31,493
Cost of sales of merchandise and services rendered	484,176	487,476
Interest expenses for finance business	22,954	40,365
Commission fee expenses for finance business	20,734	22,762
Insurance service expenses	34,956	37,596
Others	165,270	190,840
Total	1,659,095	1,739,768

(Other Income and Other Expenses)**(1) Details**

The breakdown of other income and other expenses is as follows:

(Millions of Yen)

	Nine months ended September 30, 2024 (January 1 to September 30, 2024)	Nine months ended September 30, 2025 (January 1 to September 30, 2025)
Gains on sales of investments in associates and joint ventures	3,793	719
Foreign exchange gains	—	2,404
Gains on sales of property, plant and equipment and intangible assets	—	4,375
Gain on bad debts recovered (Note 1)	9	2,245
Others (Note 2)	8,872	3,767
Total other income	12,674	13,510
Foreign exchange losses	1,835	—
Losses on disposal of property, plant and equipment and intangible assets (Note 3, 4)	5,974	3,040
Losses on valuation of investment securities	5,532	10,062
Impairment losses (Note 3, 8)	1,984	33,279
Others (Note 3, 5, 6, 7, 8)	6,941	13,650
Total other expenses	22,266	60,031

Note 1: The reversal of allowance for doubtful accounts due to the collection of sales receivable from a sold overseas subsidiary, for which a provision for doubtful accounts had been made in the past, was included for the nine months ended September 30, 2025.

Note 2: Gains from the sale of shares of Min-Shu, Inc. were included for the nine months ended September 30, 2024.

Note 3: Incurred expenses including maintenance and repair costs for base stations related to the 2024 Noto Peninsula Earthquake were included for the nine months ended September 30, 2024.

Note 4: Losses on disposal of intangible assets for a part of the life and general insurance integrated core system and other systems in the insurance business were included for the nine months ended September 30, 2024.

Note 5: Expenses related to the resolution of litigation with International Business Machines Corporation were included for the nine months ended September 30, 2024.

Note 6: A mid-term cancellation fee, which was incurred in the domestic sports business due to the termination of a consulting agreement that had a significant impact on team operations resulting from a change in the team's operational policy, was included for the nine months ended September 30, 2025.

Note 7: A loss (including an estimate) for compensation of customer transactions due to unauthorized access in the securities business, and a provision for liabilities related to a lawsuit concerning payment claims for debts of a previously sold subsidiary, etc., were included for the nine months ended September 30, 2025.

Note 8: Impairment losses on fixed assets, etc., in the fulfillment center-based online grocery delivery service, resulting from customer acquisition performance significantly falling below initial plans and the decision to withdraw from certain market areas, were included for the nine months ended September 30, 2025. For details, please refer to (2) Impairment losses.

(2) Impairment losses

In December 2023, the Company made Rakuten Seiyu Netsuper, Inc. a wholly-owned subsidiary and continued to operate Rakuten Seiyu Netsuper, Inc. and the fulfillment center-based online grocery delivery service. Subsequently, in September 2024, the service name was changed from "Rakuten Seiyu Netsuper" to "Rakuten Mart", refreshing the brand image. Furthermore, the Company has implemented a wide range of initiatives, including rebuilding the product procurement process and promoting various measures to expand the customer base. However, building the product procurement process took longer than anticipated. Furthermore, while the e-commerce penetration rate for fresh food in Japan is steadily increasing, the end of the COVID-19 pandemic has led to a trend of consumers returning to physical stores in the supermarket industry. These combined environmental changes have resulted in customer acquisition for our online grocery delivery service falling significantly short of initial projections. In light of this business situation, the Company has decided to withdraw from the Ibaraki warehouse (Kansai area) for the three months ended September 30, 2025.

As a result of these events, impairment indicators were identified. Following an impairment test, it was determined that the recoverable amount is expected to fall below the carrying amount, and in the Internet Services segment an impairment loss of ¥27,027 million (¥26,166 million for property, plant and equipment, ¥861 million for intangible assets) was recognized. The recoverable amount for this asset group is measured using its value in use. Since the future cash flows for this cash-generating unit are negative, the value in use has been calculated as zero. The discount rate is omitted as the undiscounted future cash flows are negative.

(Financial Income and Financial Expenses)

The breakdown of financial income and financial expenses is as follows:

(Millions of Yen)

	Nine months ended September 30, 2024 (January 1 to September 30, 2024)	Nine months ended September 30, 2025 (January 1 to September 30, 2025)
Interest income	2,161	3,243
Gains on valuation of investment securities (Note 1)	68	4,240
Gains on valuation of derivatives (Note 2, 3)	37,568	14,261
Foreign exchange gains (Note 4)	—	3,523
Others (Note 5)	1,096	499
Total financial income	40,893	25,766
Interest expenses (Note 6)	60,112	64,804
Losses on valuation of investment securities (Note 1)	8,931	—
Losses on valuation of derivatives (Note 3)	—	7,192
Foreign exchange losses (Note 4)	2,805	—
Others	9,088	5,298
Total financial expenses	80,936	77,294

Note 1: Losses on valuation of investment securities related to an investment in Lyft, Inc. of ¥8,882 million were recorded for the nine months ended September 30, 2024. Gains on valuation of investment securities related to an investment in Lyft, Inc. of ¥3,952 million were recorded for the nine months ended September 30, 2025.

Note 2: Gains on valuation of derivatives from currency swaps related to foreign currency denominated permanent subordinated bonds of ¥23,920 million and of ¥13,494 million were recorded for the nine months ended September 30, 2024 and the nine months ended September 30, 2025, respectively.

Note 3: Gains on valuation of derivatives from the collar contract for the prepaid variable share forward transactions of shares of Lyft, Inc. of ¥13,567 million were recorded for the nine months ended September 30, 2024. Gains on valuation of derivatives due to a partial redemption of ¥767 million and losses on valuation derivatives due to an early redemption and other factors of ¥7,127 million were recorded for the nine months ended September 30, 2025.

Note 4: Foreign exchange losses of ¥2,805 million arising from liabilities relating to funds raised from the utilization of shares of Lyft, Inc. were recorded for the nine months ended September 30, 2024. Foreign exchange gains of ¥3,523 million arising from liabilities relating to funds raised from the utilization of shares of Lyft, Inc. were recorded for the nine months ended September 30, 2025.

Note 5: Redemption gains of ¥415 million arising from the settlement of the prepaid variable share forward transactions of Lyft, Inc. shares were recorded for the nine months ended September 30, 2025, as a result of the early termination of the forward sales contract for Lyft, Inc. shares, using all of the Company's holdings of Lyft, Inc. shares as the source of repayment.

Note 6: Interest expenses incurred from financial liabilities measured at amortized cost relating to financing under the prepaid variable share forward transactions of shares of Lyft, Inc. of ¥826 million and of ¥307 million were recorded for the nine months ended September 30, 2024 and the nine months ended September 30, 2025, respectively.

(Notes on Significant Subsequent Events)

Issuance of Unsecured Undated Bonds with Interest Payment Deferral and Optional Redemption Clauses (With Special Subordination Clauses Applicable in Liquidation Bankruptcy Proceedings)

On October 23, 2025, the Company issued Rakuten Group, Inc. The first series of unsecured undated bonds with interest payment deferral and optional redemption clauses (with special subordination clauses applicable in liquidation bankruptcy proceedings) (hereinafter "the Bonds").

Given that the Bonds have no fixed redemption date and may be redeemed at the discretion of the Company, in addition to the fact that interest may be deferred at will and other factors, they are classified as equity instruments under IFRS Accounting Standards. Accordingly, they will be recorded under "Equity" in the Company's Consolidated Statements of Financial Position.

The outline of the Bonds is as follows:

Type	Rakuten Group, Inc. The first series of unsecured undated bonds with interest payment deferral and optional redemption clauses (with special subordination clauses applicable in liquidation bankruptcy proceedings)
Toal issue amount	JPY 82,000 Million
Issue price	¥100 per ¥100 of each bond amount
Interest rate (%)	Up to October 23, 2030: 4.691% per year. Between the date immediately following October 23, 2030 and October 23, 2045 (or October 23, 2050 if it is announced that the issuer credit rating by S&P will be BBB- or above): the interest rate obtained by adding 3.750% to the One-year JGB Yield. After the date immediately following October 23, 2045 (or October 23, 2050 if it is announced that the issuer credit rating by S&P will be BBB- or above): the interest rate obtained by adding 4.500% to the One-year JGB Yield.
Interest payment date	April 23 and October 23 every year The Company may wholly or partially defer at its discretion payment of interest on the Bonds.
Maturity date	No fixed redemption date. However, optional redemption for all (but not part) of the Bonds is possible on each interest payment date on and after the first optional redemption date.
First optional redemption date	October 23, 2030
Collateral	No collateral or guarantee is attached to this bond issue and there is no particular asset set aside for the issue.
Financial covenants	There is no special financial clause attached.
Special subordination clauses	In the issuer's liquidation or bankruptcy proceedings, or liquidation proceedings, bankruptcy proceedings, or proceedings equivalent to liquidation or bankruptcy proceedings under laws other than Japanese laws, each of the bondholders of the Bonds shall have subordinated claim rights. Any clause of the agreement pertaining to the Bonds cannot be changed in any way to the disadvantage of the creditors of senior obligations.
Purpose of use	Funds for refinancing the USD-denominated 5-year non-call undated subordinated notes (with an interest deferral clause) issued in 2021

(For Translation Purposes Only) Independent Auditor's Interim Review Report

November 13, 2025

The Board of Directors
Rakuten Group, Inc.

Ernst & Young ShinNihon LLC
Tokyo, Japan

Tomoko Tanabe
Designated Engagement Partner
Certified Public Accountant

Isamu Ando
Designated Engagement Partner
Certified Public Accountant

Mitsutaka Kumagai
Designated Engagement Partner
Certified Public Accountant

Kentaro Koyama
Designated Engagement Partner
Certified Public Accountant

Auditor's Conclusion

We have reviewed the accompanying Condensed Quarterly Consolidated Financial Statements of Rakuten Group, Inc. and its subsidiaries (the Group), which comprise the Condensed Quarterly Consolidated Statement of Financial Position as of September 30, 2025, and the Condensed Quarterly Consolidated Statements of Income and Comprehensive Income for the three-month and nine-month periods ended September 30, 2025, and the Condensed Quarterly Consolidated Statements of Changes in Equity and Cash Flows for the nine-month period ended September 30, 2025, and notes to the Condensed Quarterly Consolidated Financial Statements included in the "attachment" of Consolidated Financial Reports. Based on our review, nothing has come to our attention that causes us to believe that the accompanying Condensed Quarterly Consolidated Financial Statements are not prepared, in all material respects, in accordance with Article 5, Paragraph 2 of the Tokyo Stock Exchange, Inc.'s Standards for the Preparation of Quarterly Financial Statements (the Standards), applying the provisions for reduced disclosures as set forth in Article 5, Paragraph 5 of the Standards.

Basis for Auditor's Conclusion

We conducted our review in accordance with review standards for interim financial statements generally accepted in Japan. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Review of the Condensed Quarterly Consolidated Financial Statements section of our report. We are independent of the Group in accordance with the ethical requirements that are relevant to our review of the Condensed Quarterly Consolidated Financial Statements in Japan (Including regulations applicable to the audit of financial statements of Public Interest Entities.), and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the evidence we have obtained provides a basis for our conclusion.

Responsibilities of Management, the Audit & Supervisory Board Members and the Audit & Supervisory Board for the Condensed Quarterly Consolidated Financial Statements

Management is responsible for the preparation of these Condensed Quarterly Consolidated Financial Statements in accordance with Article 5, Paragraph 2 of the Standards, applying the provisions for reduced disclosures as set forth in Article 5, Paragraph 5 of the Standards and for the internal controls as management determines are necessary to enable the preparation of Condensed Quarterly Consolidated Financial Statements that are free from material misstatement, whether due to fraud or error.

In preparing the Condensed Quarterly Consolidated Financial Statements, management is responsible for assessing the Group's ability to continue as a going concern, including the disclosures related to matters of going concern, as required by Article 5, Paragraph 2 of the Standards, applying the provisions for reduced disclosures as set forth in Article 5, Paragraph 5 of the Standards.

The Audit & Supervisory Board Members and the Audit & Supervisory Board are responsible for overseeing the Group's financial reporting process.

Auditor's Responsibilities for the Review of the Condensed Quarterly Consolidated Financial Statements

Our responsibility is to express a conclusion on these Condensed Quarterly Consolidated Financial Statements based on our review.

As part of a review in accordance with review standards for interim financial statements generally accepted in Japan, we exercise professional judgment and maintain professional skepticism throughout the review. We also:

- Make inquiries, primarily of management and persons responsible for financial and accounting matters and apply analytical and other interim review procedures. A review is substantially less in scope than an audit conducted in accordance with auditing standards generally accepted in Japan.
- Conclude based on the evidence obtained whether anything has come to our attention that causes us to believe that the Condensed Quarterly Consolidated Financial Statements are not prepared in accordance with Article 5, Paragraph 2 of the Standards, applying the provisions for reduced disclosures as set forth in Article 5, Paragraph 5 of the Standards, should we determine that a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. Additionally, if we conclude that a material uncertainty exists, we are required to draw attention in our auditor's interim review report to the related disclosures in the Condensed Quarterly Consolidated Financial Statements or, if such disclosures are inadequate, to modify our conclusion. Our conclusions are based on the evidence obtained up to the date of our auditor's interim review report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate whether anything has come to our attention that causes us to believe that the overall presentation and disclosure of the Condensed Quarterly Consolidated Financial Statements are not prepared in accordance with Article 5, Paragraph 2 of the Standards, applying the provisions for reduced disclosures as set forth in Article 5, Paragraph 5 of the Standards.
- Obtain evidence regarding the financial information of the entities or business activities within the Group as a basis for expressing a conclusion on the Condensed Quarterly Consolidated Financial Statements. We are responsible for the direction, supervision and review of the documentation of the interim review. We remain solely responsible for our conclusion.

We communicate with the Audit & Supervisory Board Members and the Audit & Supervisory Board regarding the planned scope and timing of the review and significant review findings. We also provide the Audit & Supervisory Board Members and the Audit & Supervisory Board with a statement that we have complied with the ethical requirements regarding independence that are relevant to our review of the Condensed Quarterly Consolidated Financial Statements in Japan, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, actions taken to eliminate threats or safeguards applied to reduce threats to an acceptable level.

Interest Required to Be Disclosed by the Certified Public Accountants Act of Japan

Our firm and its designated engagement partners do not have any interest in the Group which is required to be disclosed pursuant to the provisions of the Certified Public Accountants Act of Japan.

(Notes)

1. The Company (a company disclosing the quarterly consolidated financial reports) separately holds the original of the above interim review report.
2. XBRL data and HTML data are not included in the scope of the interim review.

Note:

The English version of the financial statements consists of an English translation of the reviewed Japanese financial statements. For the Independent Auditor's Interim Review Report of the English financial statements, the Japanese original is the official text, and the English version is a translation of that text. Should there be any inconsistency between the translation and the official Japanese text, the latter shall prevail.