

InfiniVAN, IPSPRO and India's Gnani Form Three-Country Digital Infrastructure Partnership to Expand AI Agent Services in Japan and the Philippines

InfiniVAN, Inc. (hereinafter "InfiniVAN"), the Philippine telecommunications subsidiary of IPS, Inc. (hereinafter the "Company") and IPS Pro, Inc. (hereinafter "IPS Pro"), the Japanese domestic telecommunications subsidiary of the Company, announced a trilateral digital infrastructure partnership with India's advanced AI technology company Gnani Innovations Private Limited (hereinafter "Gnani") on March 2, 2026. A joint signing ceremony was held in Manila, the capital of the Philippines. Details are as follows.

As announced in the Company's November 7, 2025 news release titled "IPS Pro and InfiniVAN Launch Voice AI Operator Support Service: Begin Licensing Sales for Gnani, India's Leading AI Technology Company," InfiniVAN and IPSPRO have entered into a licensed sales agency agreement for the "AI Agent Service" (hereinafter the "Service") utilizing Voice AI technology developed by Gnani. This Service represents a groundbreaking initiative enabling the complete automation of corporate customer relations using AI and automated voice response (Voicebot), thereby achieving operational efficiency and improved customer service quality.



From left in the photo: Shigeki Nakahara, President of InfiniVAN; Koji Miyashita, Chairman of InfiniVAN; Ananth Nagaraj, Co-Founder and CTO of Gnani; and Yoshihiko Tanaka, President and CEO of IPS Pro.

Through this partnership, the Group will actively pursue the provision of AI-related services as the next-generation social infrastructure following telecommunications infrastructure. Against the backdrop of economic development and population growth, we will further expand the provision of digital infrastructure and AI-related services in Southeast Asia and Japan, where demand is expected to grow significantly across many sectors, while contributing to the sustainable development of the Indo-Pacific region.

Koji Miyashita, Chairman of InfiniVAN, stated, "We are now at the era of AI technology. Gnani has authority. I believe this is only the first chapter of a much bigger story."

Ananth Nagaraj, Co-Founder and CTO of Gnani, stated, "What we believe in Gnani is that our voice is the most fundamental form of human communication. We believe that human machine interaction across all layers will be controlled through voice in the future."

The signing ceremony was attended by numerous stakeholders, including representatives from the Board of Investments (BOI), an agency under the Philippine Department of Trade and Industry, the Embassy of Japan in the Philippines and the Embassy of India in the Philippines and the University of the Philippines.

[Overview of Service]

leveraging cutting-edge technology such as over 99% Japanese speech recognition accuracy and a 0.8-second response time (industry average: 2.5 seconds), they will provide the following services in a single package:

- Voice Authentication: Customer authentication via voice
- Automatic Response: AI voicebot providing automated voice responses
- Operator Support: Real-time summarization of customer requests and suggested responses
- Call Analysis: Emotion analysis and quality of service assessment

The Service can be implemented in as little as one week, covering system construction, development, and customization, enabling a low-cost initial launch. They will visualize customer information, enhance corporate productivity, and support improved customer satisfaction.

[Service Targets]

The Service is characterized by its versatility in meeting customer needs, enabling provision across a wide range of industries and sectors including finance, insurance, manufacturing, telecommunications, and e-commerce. Gnani also boasts numerous implementation cases with major global automotive companies, financial institutions, and consumer goods manufacturers.

■ About InfiniVAN

In the Philippines, InfiniVAN is working to solve social issues and reduce regional disparities through the construction of telecommunications infrastructure. In 2023, the Philippine Domestic Submarine Cable Network (PDSCN), connecting the Philippine islands, was completed. InfiniVAN now provides telecommunications services throughout the Philippines, from Luzon Island to the Central Visayas region and southern Mindanao Island.

■ About IPS Pro

A subsidiary of IPS, Inc., IPS Pro focuses on services for call center operators in Japan. Its unique solution services, centered on licensing the “AmeyoJ” platform—developed by an Indian company that unifies customer management and call center systems—are highly regarded.

■ About Gnani

Gnani is an Indian technology company specializing in AI technology, founded in 2016. Its team of exceptional experts develops AI agents supporting over 40 languages. The company has been selected as one of the startups responsible for building foundation AI models under the Government of India’s “IndiaAI Mission,” a support program aimed at fostering the AI industry.

■ Contact for Inquiries

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