

May 25, 2026

Kanamic Network Co., Ltd.  
 President and CEO, Takuma Yamamoto  
 (Securities code: 3939 Tosho Prime)

**KANAMIC ANNOUNCES PILOT COLLABORATION WITH ELDERCARE PARTNERS IN SINGAPORE TO EXPLORE AI-ENABLED CARE SOLUTIONS**



**The pilot will explore the use of AI technologies to support care processes and operational workflows in collaboration with partner eldercare providers in Singapore.**

In Pilot Partnership With:



SINGAPORE - JAPAN  
 DIPLOMATIC RELATIONS  
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**KWONG WAI SHIU HOSPITAL**  
 廣惠肇留醫院  
 Since 1910



SINGAPORE — May 22, 2026 — In a first-of-its-kind initiative under the recently established [Japan-Singapore Strategic Partnership](#), Kanamic Network Co., Ltd., a leading Japanese eldercare digital transformation (DX) company, is undertaking a joint development of specialized operational software solutions in collaboration with local care providers including Kwong Wai Shiu Hospital (KWSH) and Lions Befrienders. This cross-border partnership will explore the potential of AI-enabled operational solutions in Singapore’s eldercare context, to allow frontline healthcare professionals to focus more on caring for patients.

Senior Minister of State, Ministry of Digital Development and Information & Ministry of Health of Singapore, Mr. Tan Kiat How graced the launch at Sands Expo & Convention Centre as the guest-of-honor, alongside the Ambassador of Japan to Singapore, H.E. Ishikawa Hiroshi, who attended as the Distinguished Guest. Their presence underscored the strong bilateral commitment to advancing practical innovation in eldercare.

As Singapore enters a "super-aged" society this year, optimizing frontline healthcare manpower is critical to sustaining quality care. Combining Kanamic's expertise and experience in Japan's nursing care AI solutions with the operational insights of KWSH (spanning nursing homes and centre-based care) and Lions Befrienders (specializing in centre-based care and home care), the pilot will co-develop and trial smart workflow innovations grounded in day-to-day care delivery.

Associate Professor Dr. Kelvin Tan Cheng Kian of the Singapore University of Social Sciences (SUSS) serves as a consultant to the initiative, ensuring it is firmly rooted in local academic and practical requirements.

### Pilot Scope: Assessing AI Applications for Eldercare Operations

The one-year joint development aims to create an "innovation showcase" tailored to local needs, focusing on testing localized operational AI capabilities such as smart voice-to-text care documentation, predictive daily scheduling, and automated multidisciplinary task handovers. It will demonstrate how AI-enabled workflows can complement Singapore's healthcare IT infrastructure by reducing administrative load on frontline staff.

Over the course of the pilot, efforts will focus on three areas:

- **Reducing administrative burden:** automating routine documentation and internal processes to ease workload pressures.
- **Assessing care team coordination:** empowering internal care teams with smart workflow AI to ensure accurate and holistic care delivery.
- **Optimizing workforce efficiency:** streamlining daily operational workflows to support safer, more effective care delivery and optimize staff-to-patient capacity.



“Our mission is to contribute meaningfully to Singapore’s healthcare ecosystem through shared learning and co-creation,” said Mr. Takuma Yamamoto, CEO of Kanamic Network Co., Ltd. “We are deeply honored to learn from the operational excellence of esteemed local institutions like KWSH and Lions Befrienders. By exploring AI-driven workflow concepts together in a sandbox environment, we aim to generate practical insights that can help the sector increase the “time-to-care” ratio, allowing caregivers to focus on what matters most — the seniors.”

Dr. Mok Ying Jang, Chief Executive Officer of Kwong Wai Shiu Hospital, said: “We are pleased to be part of this strategic cross-border collaboration with Kanamic Network and our community care partners. As Singapore transitions into a super-aged society, the future of care will depend on how effectively we redesign workflows to better support our people. This pilot provides an opportunity to explore how AI-enabled systems can reduce administrative burden and strengthen operational efficiency, enabling our teams to spend more time delivering quality care.”

Ms. Karen Wee, Executive Director of Lions Befrienders, added: “At the heart of community care is human connection. This sandbox gives us the opportunity to test how smart, everyday workflow assistants can give time back to our community and home care staff. We are glad to contribute to an effort that supports the sector and allows more time and attention for seniors.”

“With Singapore becoming a newly minted super-aged country, we continue to be curious about how Japan has advanced the integration of technology to increase productivity in the healthcare sector. The number of businesses adopting AI across OECD countries has nearly quadrupled over the past five years. The pilot is important for us to learn how we can advance the adoption of AI in traditional sectors such as healthcare, particularly in supporting active ageing within Age Well SG neighbourhoods. A successful pilot will allow Singapore to better understand how practical AI technologies can be applied within the community, and potentially lead to greater investment in AI for healthcare, contributing to a thriving ecosystem of innovation,” said Dr Kelvin Tan.

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### **About Kanamic Network Co., Ltd.**

Founded in 2000 and headquartered in Tokyo, Japan, Kanamic Network Co., Ltd. is a major Japanese healthcare DX provider of medical and nursing care business management software in the eldercare sector listed on the Tokyo Stock Exchange Prime Market. The company specializes in cloud-based information-sharing platforms that connect local government staff, doctors, nurses, care managers, and long-term care providers. The Kanamic Cloud Service is a caregiving DX/AI service that has been successfully implemented in 52,000 medical and nursing care facilities throughout Japan. It is utilized by major organizations including Nichii Holdings, which operates the largest number of care facilities in the country.

For more information, visit [www.kanamic.net/en/](http://www.kanamic.net/en/)

### **About Kwong Wai Shiu Hospital**

Founded in 1910, Kwong Wai Shiu Hospital (KWSH) is a leading provider in Singapore’s community care sector, delivering accessible and impactful care for the nation’s ageing population. KWSH operates an integrated network of services comprising two nursing homes, six active ageing and care centres, two traditional Chinese medicine centres, and home-based care. A significant proportion of patients are lower-income patients, with fees heavily subsidised by the hospital.

As one of Singapore’s largest nursing home operators, KWSH is expanding its capacity to more than 2,000 beds by 2029 to meet growing nation demand. Beyond care delivery, KWSH Academy advances training, research, and innovation to strengthen capabilities across the community care sector.

For more information, visit [www.kwsh.org.sg](http://www.kwsh.org.sg)

### **About Lions Befrienders Service Association**

Established in 1995, Lions Befrienders Service Association (Singapore) (LBSA) is a social service agency dedicated to providing holistic care and support to help seniors age healthily in place with community participation, enabling them to enjoy purposeful and meaningful lives. Through the active involvement of about 1,000 regular volunteers, LBSA engages close to 13,000 seniors via a spectrum of integrated eldercare services catering to their social, emotional, mental, physical and spiritual needs. LBSA currently operates 10 Active Ageing Centres, two Community Case Management Services regions (East & West), Home Personal Care (HPC) and enhanced Home Personal Care (HPC+) [Queenstown, Clementi & Tampines] services, as well as a Befriending arm that reaches out to socially isolated seniors.

For more information, visit [www.lionsbefrienders.org.sg](http://www.lionsbefrienders.org.sg)

#### **【Company Profile】**

Company Name : Kanamic Network Co., Ltd. (Tosho Prime : 3939)  
Address : 4-20-3 Ebisu, Shibuya-ku, Tokyo Ebisu Garden Place Tower 31F  
Representative : Takuma Yamamoto  
Founding Date : October, 2000

Company Name : The World Management Pte Ltd.  
Address : No. 100 Lorong 23 Geylang #06-01 D' Centennial, Singapore 388398  
Representative : Takuma Yamamoto  
Founding Date : January, 1980

#### **【Contact for inquiries regarding this matter】**

Kanamic Network Co., Ltd. Management Department  
Address 〒150-6031 4-20-3 Ebisu, Shibuya-ku, Tokyo Ebisu Garden Place Tower 31F  
TEL: 03-5798-3955  
FAX: 03-5798-3951  
Email: [global-pr@kanamic.net](mailto:global-pr@kanamic.net)