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Representative:	Masayuki Aoki, CEO (Securities code: 3937; TSE Standard Market)
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### Insurance Knowledge Platform, a Solution Addressing Challenges in the Insurance Industry Newly Adopted for Business Use by Asahi Mutual Life Insurance Company

Ubicom Holdings, Inc. (Headquarters: Chiyoda-ku, Tokyo; CEO: Masayuki Aoki; Securities code: 3937; hereinafter “the Company”) hereby announces that its Insurance Knowledge Platform, which improves the efficiency and speed of insurance benefit claim assessment operations, has commenced business use at Asahi Mutual Life Insurance Company (Headquarters: Shinjuku-ku, Tokyo; President and Representative Director: Kenichiro Ishijima; hereinafter “Asahi Life”) as of January 2026.

With this adoption, Asahi Life becomes the fifth insurer to implement the platform, following four insurers currently in the implementation phase, including Zurich Life Insurance Japan Company and The Neo First Life Insurance Co., Ltd.,



#### 1. Background of the Adoption and Future Outlook

The Insurance Knowledge Platform is a claim assessment support platform that centrally integrates the information and knowledge required for benefit claim assessment operations in the insurance industry.

Asahi Life has introduced the Company’s Insurance Knowledge Platform together with “Smart OCR Medical Statement,” provided by IRRC Corporation (Headquarters: Bunkyo-ku, Tokyo; President & CEO: Ryuji Katsumoto; Securities Code: 7325).

By combining the Company’s medical data infrastructure supporting solutions used by medical institutions with an approximate 49% hospital market share with IRRC Corporation’s AI-OCR technology, the solution enhances and streamlines the entire operational process from benefit claims to assessment and payment. Within Asahi Life’s benefit payment assessment, image data of receipts and medical statements submitted by policyholders are converted into text data by “Smart OCR Medical Statement,” after which the Insurance Knowledge Platform analyzes the data and uses AI to propose treatment details. This process significantly improves the efficiency of document data entry operations and contributes to the acceleration of benefit payment procedures.

Going forward, as one of the offerings under the Company’s AI-driven subscription model in its

Medical Business, the Company will promote horizontal deployment to 41 domestic life insurance companies<sup>※1</sup>. In addition, through the expansion of platform-based businesses leveraging medical data, the Company aims to establish a stable and sustainable revenue base.

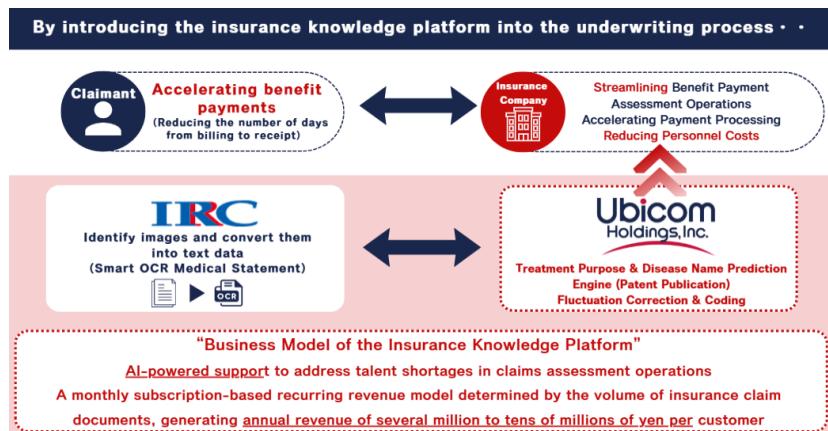
Furthermore, by promoting the cross-selling of additional optional services to existing customers, the Company will seek to increase the average revenue per contracted life insurance company and steadily build recurring revenue.

※ 1 Financial Services Agency, "List of Licensed Life Insurance Companies" (as of April 1, 2024)

## 2. About the Insurance Knowledge Platform

In the insurance industry, while Financial Services Agency is calling for faster benefit payments, the process from document receipt to assessment and final payment confirmation involves numerous operational steps, and the shortage of skilled claim assessment personnel is becoming increasingly serious. The Insurance Knowledge Platform is a claim assessment support platform that centrally integrates the knowledge and information required for claim review operations, including medical procedures, pharmaceuticals, diagnoses, advanced medical treatments, and information on legal and regulatory changes. Based on the Company's track record of providing solutions to more than 22,000 medical institutions, the platform combines the Company's proprietary medical database with AI technologies such as "Fluctuation Correction"<sup>※2</sup> to deliver a high level of practicality and effectiveness. As a result, insurance companies can prevent the over-reliance on individual assessors, standardize the quality of assessment operations, and expect cost reductions in areas such as personnel expenses, mailing costs, and document management costs.

※ 2 "Fluctuation Correction" refers to a technology that corrects variations in the expressions of medical procedures and disease names found in medical and pharmacy statements and medical certificates, enabling the accurate extraction and coding of medical information after OCR processing.



## 3. About Ubicom Holdings, Inc.

The Company is a unique business innovation company committed to anticipating the needs of the times and delivering IT solutions that address pressing social issues. Guided by this corporate philosophy, the Company operates two high-growth businesses, Medical Business and Technology Consulting Business.

In Medical Business, the Company is pioneers in supporting hospitals and clinics with IT solutions built on an AI-powered subscription model. The Company's offerings include "MightyChecker® EX," a claims-checking system that supports physicians' workstyle reform, and "Mighty QUBE® Hybrid," an electronic medical record integration system. Leveraging a robust customer base of over 22,000 medical institutions cultivated over more than 30 years, as well as proprietary medical databases and intellectual property, the Company is expanding into new platform business. The Company has also launched the "Insurance Knowledge Platform" for life and non-life insurance companies.

In Technology Consulting Business, the Company has over 30 years of experience in offshore development based in the Philippines. The Company hires and develops more than 900 highly skilled global IT personnel fluent in both English and Japanese. Utilizing technologies such as AI and IoT, the Company provides comprehensive support across a wide range of industries, including

healthcare, finance/public sectors, automotive (EV), mobile, and real estate. As a core initiative of this business, the Company is now establishing an AI-driven development framework at the Company's Philippines base to further enhance the Company's capabilities.

- Trade name : Asahi Mutual Life Insurance Company
- Name of representative : Kenichiro Ishijima, President and Representative Director
- Establishment date : March 1, 1888
- Address : 〒160-8570 1-6-1 Yotsuya, Shinjuku-ku, Tokyo
- Description of Business : Sale and underwriting of life insurance
  - Provision of life insurance products for individuals
  - Provision of life insurance products for corporations and organizations
  - Asset management of insurance premiums
  - Agency services and administrative outsourcing for other insurance companies
- U R L : <https://www.asahi-life.co.jp/>

- Trade name : IRRC Corporation
- Name of representative : Ryuji Katsumoto, President & CEO
- Establishment date : July, 1995
- Address : 〒113-0033 4F Hongo Center Building, 2-27-20 Hongo, Bunkyo-ku, Tokyo
- Description of Business : Insurance clinic business operating the "Hoken Clinic®" brand
  - Solution services for insurance sales companies
  - Financial advisory (FA) services supporting customers' asset management and life planning
  - System development business, including the development and sale of "Insurance IQ System®" and ADX products
- U R L : <https://www.irrc.co.jp/>

- Trade name : UbiCom Holdings, Inc.
- Name of representative : Masayuki Aoki, CEO
- Establishment date : December 8, 2005
- Address : 〒102-0082 7F Ichiban cho Tokyu Bldg., 21 Ichiban-cho, Chiyoda-ku, Tokyo
- Description of Business : Providing medical IT solutions such as receipt inspection, medical safety support, data analysis, cloud services, development support, and consulting to hospitals and clinics throughout Japan. Embedded software/application development, testing/quality assurance services with a long track record, and in recent years, the development of unique solutions incorporating 3A technology (AI Artificial Intelligence / Analytics Analysis / Automation/RPA Automation).
- U R L : <https://www.ubicom-hd.com/>

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