

December 1, 2025

To whom it may concern,

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(Code No.: 2678, Tokyo Stock Exchange Prime Market)
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November 2025 Operating Results

ASKUL Corporation releases monthly operating results for November of the fiscal year ending May 20, 2026. For details on non-consolidated net sales see the information below.

Net sales

Non-consolidated net sales for November (from October 21, 2025 to November 20, 2025) decreased by 95.1% year-on-year to 1,698 million yen. Non-consolidated net sales of the mainstay ASKUL Business decreased by 94.6 % year-on-year to 1,700 million yen.

Non-consolidated net sales of LOHACO Business decreased by 99.9 % year-on-year to 3 million yen. LOHACO continues to suspend both order and shipment operations.

Notes:

1. The total of non-consolidated net sales includes net sales of the Logistics Business.
2. For monthly operating results, accounts are settled as of the 20th of each month on a provisional basis.
3. For the schedule of the release of our monthly operating results, please see the following page of our Investor Relations website: <https://www.askul.co.jp/corp/english/investor/calendar/>
4. The operating results disclosed herein have not been audited by certified public accountants or auditing firms. Therefore, figures may differ from those in our quarterly and full-year financial statements.

Reference: Recovery Plan and Progress for ASKUL Business
(Excerpt from the press releases dated November 28)

■ Status as of November 28*1

		ASKUL service	SOLOEL ARENA service
Ordering Method	FAX	Certain customers (scheduled for Expansion)	All Customers (Web-based ordering is recommended.)
	Website	Order placement is unavailable. (Scheduled to resume during the first week of December)	All Customers
Target Products:	Box(case)-unit order	Approximately 230 items*2,*3	
	Single-unit order	500 medical products, including medical devices and sanitary materials *4,*5 (Orders via website only)	
	Direct shipments from suppliers	Order placement is unavailable. (When the website resumes operation, the orders listed in the right column will become available.)	Approximately 2 million items *6 (Orders via website only)

Note 1: Shipping Trial is operated without the use of the Warehouse Management System (WMS).

Note 2: Items include copy paper, paper towels, toilet paper, garbage bags, adult diapers, nursing care products, beverages, detergents, and other related products.

Note 3: Shipments will be made from 7 distribution centers — Shinkiba distribution center, ASKUL Osaka DC, ASKUL Sendai DC, ASKUL Yokohama DC, ASKUL Nagoya DC, ASKUL Kansai DC, and ASKUL Fukuoka DC.

Note 4: Injection needles, syringes, catheters, disinfectant ethanol, alcohol swabs, high-concentration hand sanitizers, gauze, cotton pads, examination gloves, COVID-19 antigen test kits, tongue depressors, pulse oximeters, etc. (including products that can only be purchased by customers whose medical-related facilities have been verified)

Note 5: Shipments will be made from ASKUL Tokyo DC (1 distribution center).

Note 6: Shipping (1) conventional direct-delivery products from suppliers (approximately 2 million items) and (2) products switched from ASKUL inventory to direct delivery from suppliers (approximately 6,000 items), delivered from a total of 10 suppliers.

■ Progress for the Full-Scale Recovery Phase for ASKUL Business

- ✓ Orders via the ASKUL website are expected to resume during the first week of December. Regarding the number of items available for sale, we will continue to expand sequentially from the same situation as of November 28 mentioned above.
- ✓ The resumption of shipments of inventory items using the warehouse management system from certain distribution centers is scheduled for mid-December or later. Products and shipping locations will be expanded progressively. In addition, until stable operations are confirmed, delivery requires more days than the standard service.