# Third Quarter of Fiscal Year Ending March 31, 2024 (FY2023)

# Results of Operations

January 31, 2024

SB Technology Corp.

Security Code: 4726

https://www.softbanktech.co.jp/en/

#### Disclaimer:

This is an English translation of the captioned release. This translation is prepared and provided for the purpose of the reader's convenience. All readers are recommended to refer to the original version in Japanese of the release for complete information.



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# Financial Results

**SB Technology** 

FY23Q3 Financial Results Sales decreased due to restrained investment in Telecommunication and the deconsolidation of Fontworks, Inc.

SG&A expenses increased due to increased hiring, but profit margin improved.

Orders Received Q3 orders received fell by -\footnotes 2.1 billion year on year, mainly due to the impact of the Telecommunication, but the order backlog at the end of December was a record high of \footnotes 26.6 billion.

FY23 Forecast By the impact of revised earnings forecasts for Cybertrust Japan Co., Ltd. and the transfer of Fontworks, Inc. shares

Revised Sales -1 billion yen/Operating income -0.3 billion yen /Net income +0.1 billion yen

# Consolidated P/L (Apr-Dec Cumulative)

## FY2023 Q3

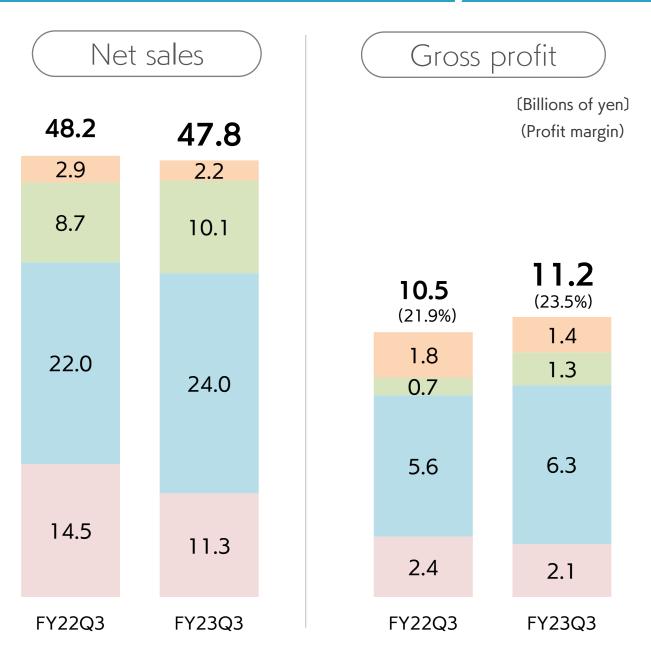
- Sales decreased due to restrained investment in Telecommunication and the exclusion of Fontworks, Inc. from consolidation.
   Profitability improved and operating income increased.
- Increase of ¥5 billion in Net profit due to costs and gains associated with the transfer of Fontworks, Inc.'stocks, etc.

[Millions of yen] (Profit margin)	FY23Q3	FY22Q3	Change	Change %
Net sales	47,839	48,231	<b>▲</b> 391	▲0.8%
Operating income	3,607 (7.5%)	3,541 (7.3%)	+66	+1.9%
Ordinary income	3,453	3,489	<b>▲</b> 35	<b>▲1.0</b> %
Profit attributable to owners of parent Net profit	7,166 (15.0%)	2,108 (4.4%)	+5,057	+239.9%
EBITDA *	4,862	4,778	+84	+1.8%

<sup>4</sup> 

# Net Sales and Gross Profit by Market

## | FY2023 Q3



#### Consumer: Decrease in both sales and profits

 Impact of the change in the contract with NortonLifeLock Co., Ltd. and the exclusion of Fontworks, Inc. from consolidation

#### Public Sector: Increase in both sales and profits

- Steady growth in DX strategic projects established by the Ministry of Agriculture, Forestry and Fisheries
- Profits increased due to increased operation of Local Government Information SC.\*1, etc

#### Enterprise: Increase in both sales and profits

- Cloud projects for focus customers remained solid.
- MSS<sup>\*2</sup> sales continue to grow with YoY1.5 times

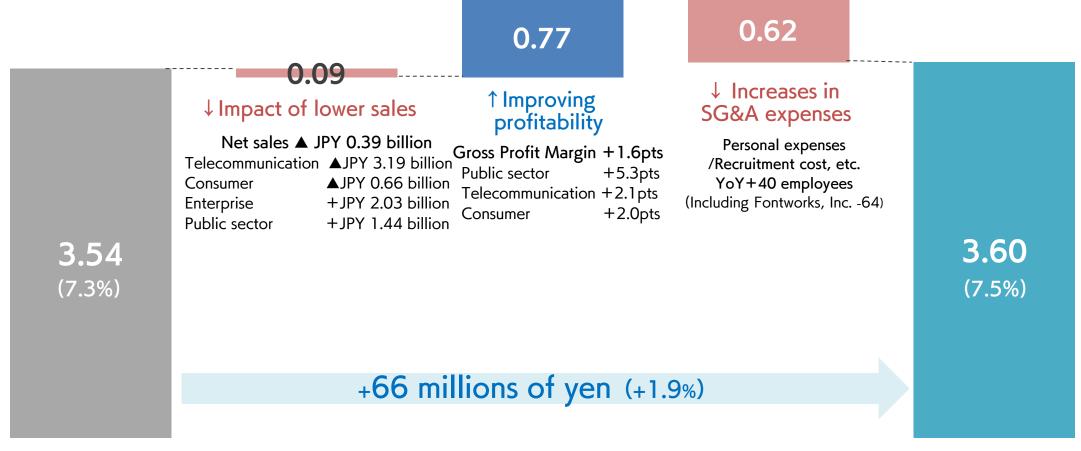
# Telecommunication: Decrease in both sales and profits

 Although sales and profits decreased due to a decrease in vendor management projects and the impact of restrained investment, the profit margin improved due to the streamlining of system development and a change in the sales composition ratio.

※1 : Abbreviation for Security Cloud

※2 : Abbreviation for Managed Security Service

- Gross profit margin up 1.6 percentage points due to continued improvement in profitability despite lower sales of Telecommunication and Consumer
- Reinforcement of resources, such as recruitment, led to an increase in sales pipe costs, and an increase of 104 personnel, excluding Fontworks, Inc.



FY22Q3 Cumulative

FY23Q3 Cumulative

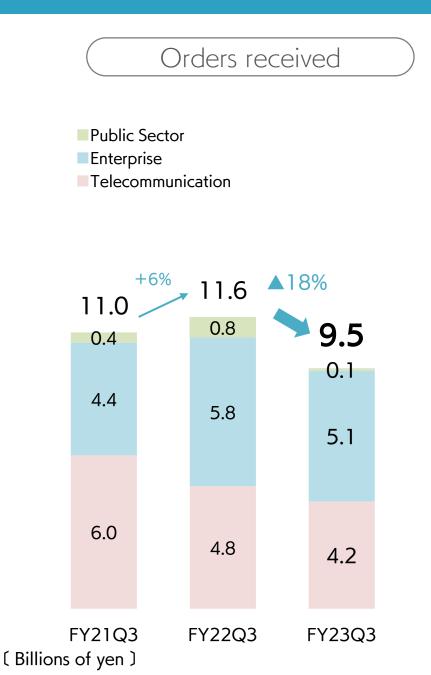
23.6 +8%

11.3

6.9

5.3

**FY21Q3** 





12.1

8.9

4.5

**FY22Q3** 

25.6<sup>+4%</sup> **26.6** 

14.3

8.5

3.7

**FY23Q3** 





#### FY23Q3 Main orders

- Enterprise: Sales of thin, large-scale licenses dissipated (approx. ¥0.8 billion), and cloud construction projects increased
- Telecommunication: Reduction in both "Steady development of internal systems" and "Vendor management projects"
- Approximately 50% of the order backlog is expected to generate sales in FY23

# FY23 Full-year Earnings Forecasts

## FY2023 Q3

Downward revision of Earnings Forecasts

- Revision of Net sales of -¥1 billion and Operating income of -¥0.3 billion due to revision of earnings forecast of subsidiary Cybertrust Japan Co., Ltd.
- Net profit: +¥0.1 billion due to the effect of transfer of Fontworks, Inc. stocks, etc.

[Millions of yen] (Profit margin)		FY23 earnings				YoY		
		forecast ('23/7/19 revision)	FY23 earnings forecast (Revised this time)	Change	FY22	Change	Change %	
Ν	et sales	68,000	67,000	<b>▲</b> 1,000	67,227	▲227	▲0.3%	
	Telecommunication	16,300	16,050	▲250	19,575	▲3,525	▲18.0%	
	Enterprise	35,400	34,400	<b>▲</b> 1,000	30,356	+4,043	+13.3%	
	Public Sector	14,000	14,000	0	13,224	+775	+5.9%	
	Consumer	2,300	2,550	+250	4,070	<b>▲</b> 1,521	▲37.4%	
C	perating income	5,900 (8.7%)	5,600 (8.4%)	<b>▲</b> 300	<b>5,557</b> (8.3%)	+43	+0.8%	
C	ordinary income	<b>5,750</b> (8.5%)	<b>5,450</b> (8.1%)	<b>▲</b> 300	<b>5,499</b> (8.2%)	▲49	▲0.9%	
	ofit attributable to vners of parent Net profit	8,200 (12.1%)	8,300 (12.4%)	+100	3,497	+4,803	+137.3%	

<sup>\*</sup> Fontworks Inc. is not subject to consolidation after Q3

# Progress of Medium-Term Management Plan

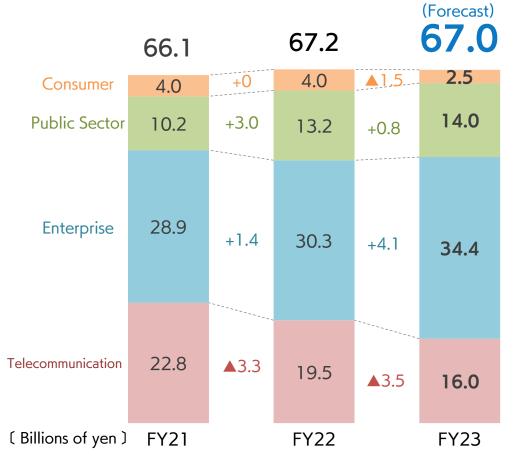
4th Medium-Term Management Plan (FY22-FY24)

**SB Technology** 

## Progress of the Fourth Medium-Term Business Plan

## FY2023 Q3





#### Consumer

• Transfer of stock of Fontworks, Inc. for "Focus on cloud & security"

#### **Public Sector**

- Expansion of business in the application/map domain centered on the Ministry of Agriculture, Forestry and Fisheries, and acquisition of Digital Agency projects
- In Local Government businesses as well, Information SC expanded from 4 prefectures to 12 prefectures and the opportunity expanded.

#### Enterprise

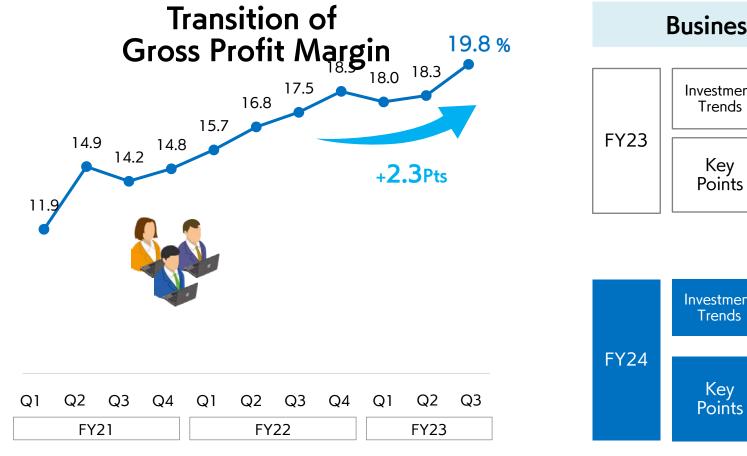
- Significant sales growth due to "focus on cloud & security"
- MSS, our in-house service, continued to grow by 1.5 times year-on-year and grew steadily

#### **Telecommunication**

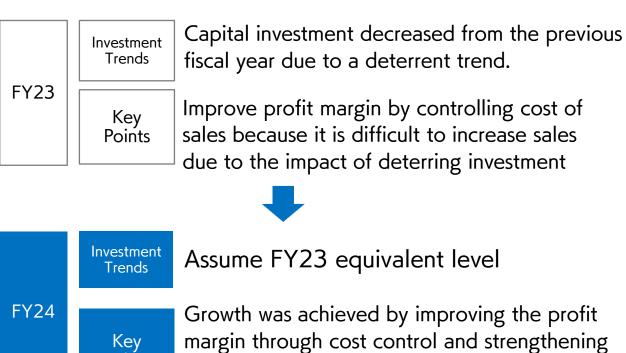
- Ratio of parent company business declined due to return of vendor management projects/restraint of investment
- Shift to a structure that can generate steady profits through cost controls

Implement measures in each market in order to "grow significantly" in the future.

As a result, the business portfolio has changed significantly in three years,
and Public Sector and Enterprise have expanded.



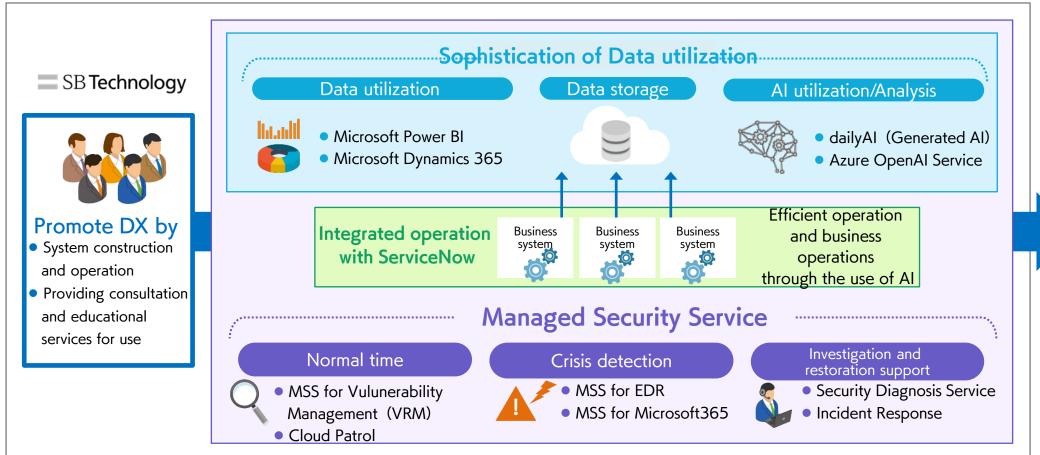
#### **Business Trends of Telecommunication**



proposal activities for the corporate business,

which is a growth area of SoftBank Corp.

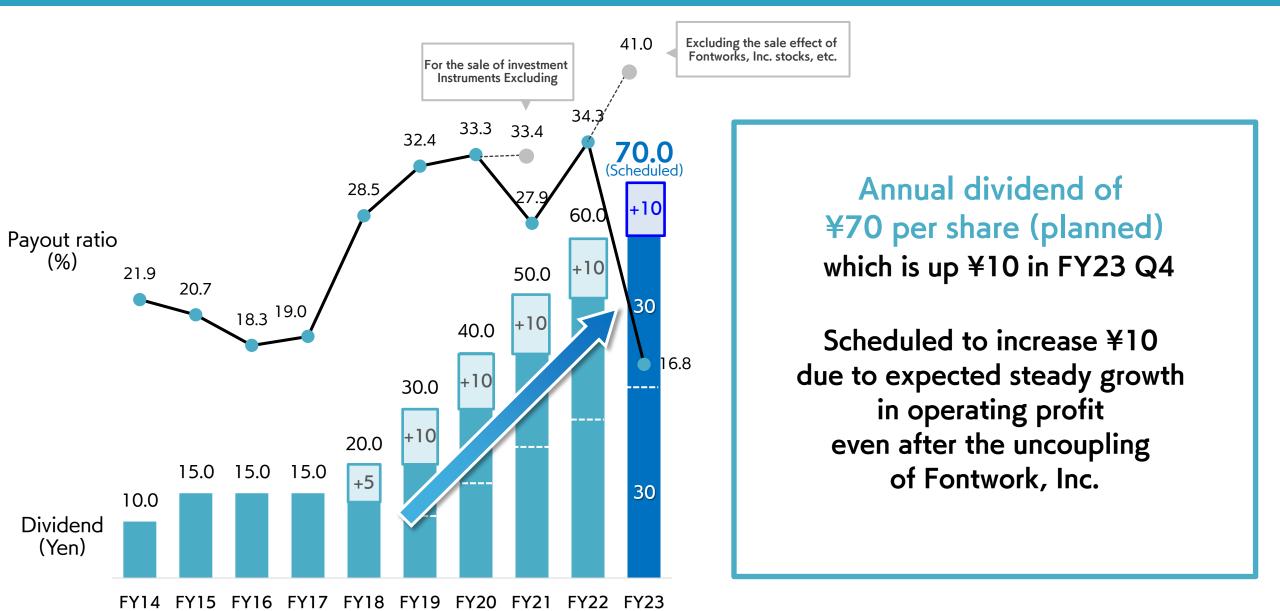
Cost control initiatives achieved steady results and profit margin improved In the next fiscal year, we will increase activities to acquire projects in growth areas and create projects.





To become a partner to promote customer DX through the consistent use of data in a secure environment

# Shareholder Returns



# Information Revolution - Happiness for everyone

- Technologies Design the Future -



# Appendix

**SB Technology** 

- Sales decreased due to restraint of investment in the Telecommunication domain, return of vendor management projects, and deconsolidation of Fontwork, Inc.
- Operating income increased by ¥53 million due to growth in Enterprise and Public Sector

[Millions of yen] (Profit margin)	FY23Q3	FY22Q3	Change	Change %
Net sales	15,633	16,524	<b>▲</b> 891	<b>▲5.4</b> %
Operating income	1,324	1,271 (7.7%)	+53	+4.2%
Ordinary income	1,271 (8.1%)	1,266 (7.7%)	+4	+0.4%
Profit attributable to owners of parent Net profit	Record High 893 (5.7%)	<b>762</b> (4.6%)	+131	+17.2%
EBITDA *	1,705	1,685	+20	+1.2%

<sup>17</sup> 

From this fiscal year, we have changed the following to make it easier to understand how our business portfolio is transformed and how our business performance is compared to the external environment and other companies.

**Market Classification** 

Telecommunication
Enterprise
Public Sector
Consumer

**Solution Classification** 

Cloud Solutions
Security Solutions
Technical Solutions
Equipment/License

**Profit Indicators** 

**Gross profit** 

Till FY21

**After** 

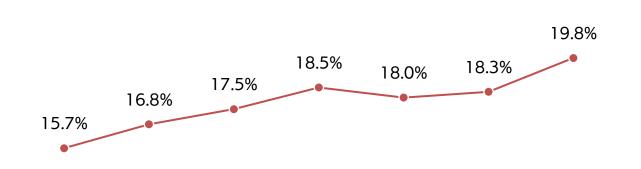
**FY22** 

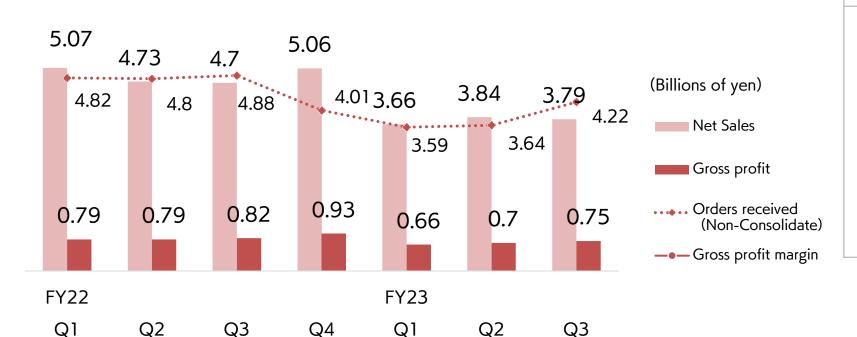
SB Group
Enterprise/Public
Consumer

Business IT Solution
Cooperate IT Solution
Technical Solution
EC Solution

Marginal income

# FY2023 Q3





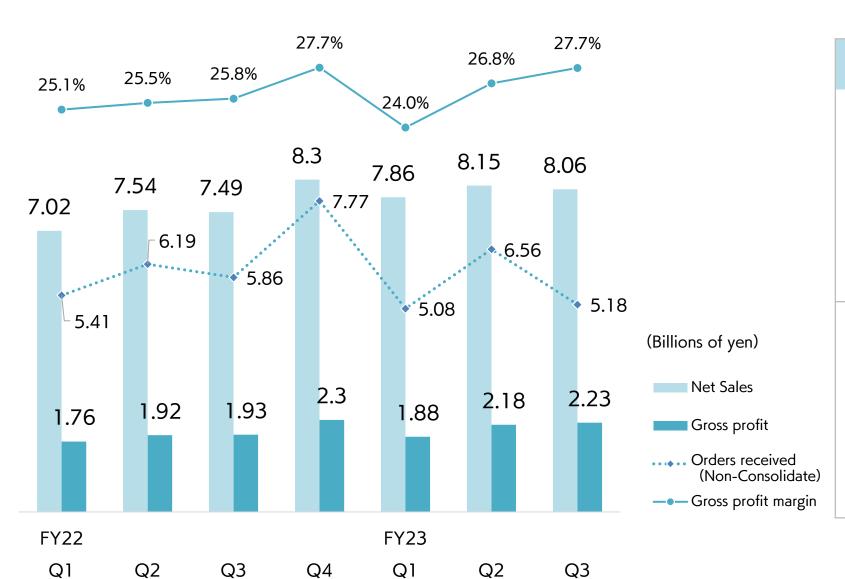
#### **Telecommunication** (QoQ)

#### Orders received (Non-Consolidated)

Reduction in steady development of internal systems and vendor management projects

#### Net sales/Gross profit

- Sales decreased due to vendor management projects and investment restraints.
- Improved profitability due to progress in streamlining system development, etc.



#### Enterprise (QoQ)

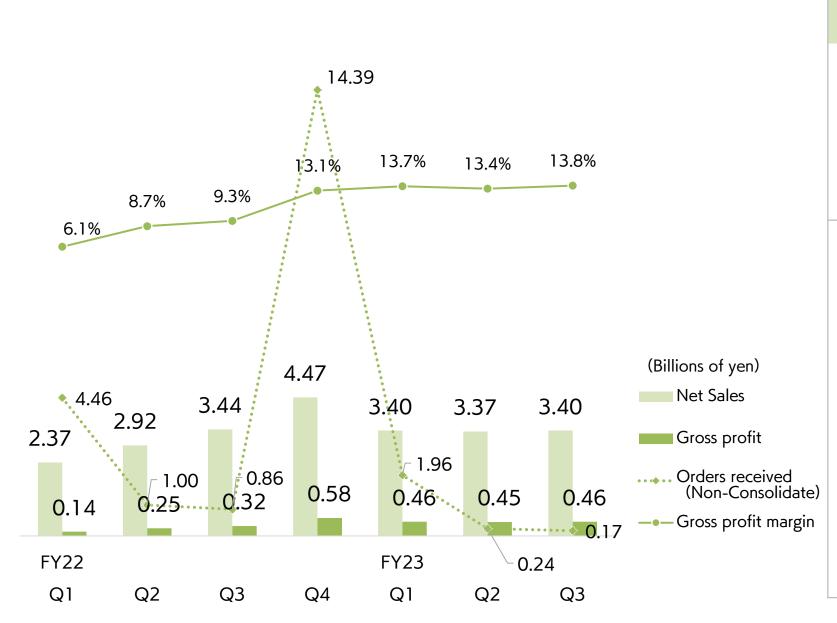
#### Orders received (Non-Consolidated)

 Slight sales of large-scale licenses dissipated, and cloud construction projects increased

#### Net sales/Gross profit

- Improved profitability of cloud development projects mainly for focus customers due to improved quality control
- MSS% sales are steadily growing at about 1.5 times YoY.

※ Acronym for Managed Security Service



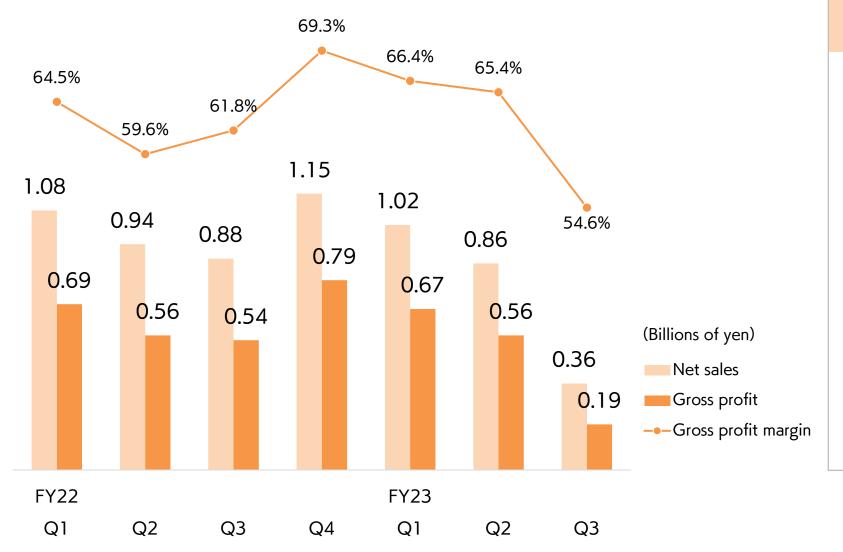
#### Public Sector (QoQ)

#### Orders received (Non-Consolidated)

 Focus on activities to obtain the next fiscal year budget

#### Net sales/Gross profit

- Although the number of DX strategic projects proposed by the Ministry of Agriculture, Forestry and Fisheries will increase, sales will decrease due to the transition to the operation phase of Local Government Information SC\*.
- Increased profits due to increased operation of Local Government Information SC and Ministry of Agriculture, Forestry and Fisheries DX strategic projects



#### Consumer (QoQ)

#### Net sales/Gross profit

 Decrease in sales and earnings due to the impact of Norton Store's contract changes and the deconsolidation of Fontwork, Inc. from Q3

		FY22Q1	FY22Q2	FY22Q3	FY22Q4	FY22	FY23Q1	FY23Q2	FY23Q3
	Net sales	15,560	16,145	16,524	18,996	67,227	15,958	16,247	15,633
Consolidated performance (Millions of yen)	Gross profit	3,405	3,538	3,625	4,625	15,194	3,693	3,904	3,655
(Willions of yell)	Profit margin	21.9%	21.9%	21.9%	24.3%	22.6%	23.1%	24.0%	23.4%
	Net sales	5,079	4,731	4,701	5,062	19,575	3,669	3,846	3,797
Telecommunication	Gross profit	797	794	821	935	3,348	660	702	752
	Profit margin	15.7%	16.8%	17.5%	18.5%	17.1%	18.0%	18.3%	19.8%
	Net sales	7,021	7,540	7,493	8,300	30,356	7,862	8,158	8,066
Enterprise	Gross profit	1,764	1,925	1,933	2,302	7,926	1,887	2,183	2,236
	Profit margin	25.1%	25.5%	25.8%	27.7%	26.1%	24.0%	26.8%	27.7%
	Net sales	2,374	2,927	3,442	4,478	13,224	3,403	3,376	3,407
Public Sector	Gross profit	145	254	321	587	1,309	465	451	468
	Profit margin	6.1%	8.7%	9.3%	13.1%	9.9%	13.7%	13.4%	13.8%
Consumer/License	Net sales	1,084	946	886	1,153	4,070	1,023	867	361
	Gross profit	699	563	547	799	2,610	679	566	197
	Profit margin	64.5%	59.6%	61.8%	69.3%	64.1%	66.4%	65.4%	54.6%

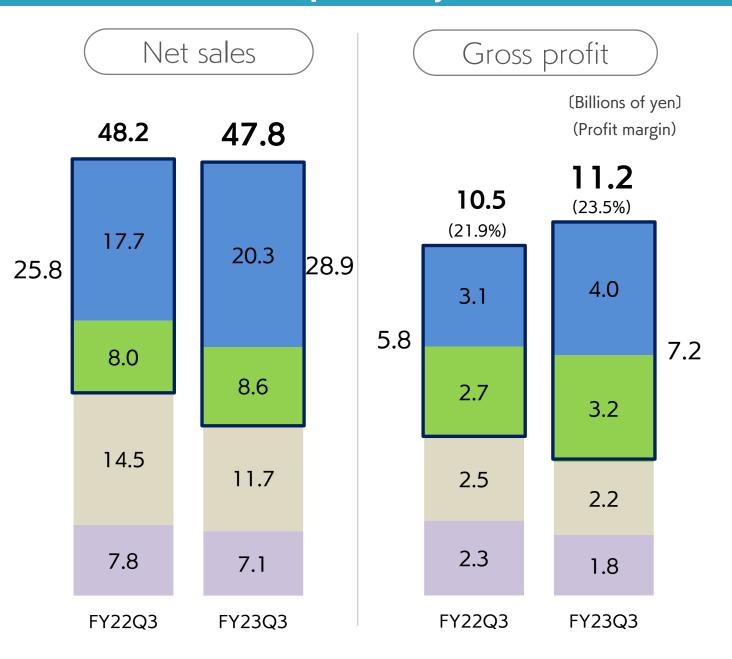
QoQ							
Change	Change %						
▲891	<b>▲</b> 5.4%						
+29	+0.8%						
+1.5pt	-						
<b>▲</b> 904	<b>▲</b> 19.2%						
<b>▲</b> 69	▲8.4%						
+2.3pt	_						
+572	+7.6%						
+302	+15.6%						
+1.9pt	-						
▲35	<b>▲</b> 1.0%						
+146	+45.7%						
+4.5pt	-						
<b>▲</b> 525	<b>▲</b> 59.3%						
▲350	<b>▲</b> 64.0%						
<b>▲</b> 7.2pt	_						

									Qd	pQ
Consolidated performance (Millions of yen)	FY22Q1	FY22Q2	FY22Q3	FY22Q4	FY22	FY23Q1	FY23Q2	FY23Q3	Change	Change %
Net sales	15,560	16,145	16,524	18,996	67,227	15,958	16,247	15,633	▲891	<b>▲</b> 5.4%
Telecommunication	5,079	4,731	4,701	5,062	19,575	3,669	3,846	3,797	▲904	<b>▲</b> 19.2%
Enterprise	7,021	7,540	7,493	8,300	30,356	7,862	8,158	8,066	+572	+7.6%
Public Sector	2,374	2,927	3,442	4,478	13,224	3,403	3,376	3,407	▲35	<b>▲</b> 1.0%
Consumer /License	1,084	946	886	1,153	4,070	1,023	867	361	<b>▲</b> 525	<b>▲</b> 59.3%
Cost of sales	12,154	12,607	12,899	14,370	52,032	12,265	12,343	11,978	<b>▲</b> 921	<b>▲</b> 7.1%
Gross profit	3,405	3,538	3,625	4,625	15,194	3,693	3,904	3,655	+29	+0.8%
SG&A expenses	2,320	2,353	2,354	2,609	9,637	2,636	2,678	2,330	▲23	<b>▲</b> 1.0%
Operating income	1,085	1,184	1,271	2,015	5,557	1,057	1,225	1,324	+53	+4.2%
Other Income and Expenses	<b>▲</b> 15	<b>▲</b> 32	<b>▲</b> 4	<b>▲</b> 5	<b>▲</b> 58	▲2	<b>▲</b> 98	<b>▲</b> 53	<b>▲</b> 48	_
Ordinary income	1,070	1,152	1,266	2,009	5,499	1,054	1,127	1,271	+4	+0.4%
Extraordinary gain/loss	7	23	3	<b>▲</b> 77	<b>▲</b> 42	<b>▲</b> 133	6,594	84	+81	_
Net profit attributable to owners of parent	646	699	762	1,388	3,497	505	5,767	893	+131	+17.2%
EBITA	1,494	1,599	1,685	2,438	7,217	1,505	1,651	1,705	+20	+1.2%
Non-Consolidated Order Backlog	29,602	27,921	25,641	35,939	35,939	33,388	30,375	26,654	+2,454	+4.0%

<sup>\*\*</sup>Segment classifications were reviewed for certain projects and are calculated in accordance with the current accounting method

# Net sales/Gross profit by Solution

## | FY2023 Q3



#### Cloud Solutions: Increase in both sales and profits

- Digital maps and common applications for the Ministry of Agriculture, Forestry and Fisheries increased.
- Increase cloud development for Enterprise-focused customers

#### Security Solutions: Increase in both sales and profits

Sales of Enterprise MSS
 were strong.

# Technical Solutions : Decrease in both sales and profits

 Due to a decrease in vendor management projects and restrained investment. Despite lower sales, profitability steadily improved due to progress in efficiency improvement

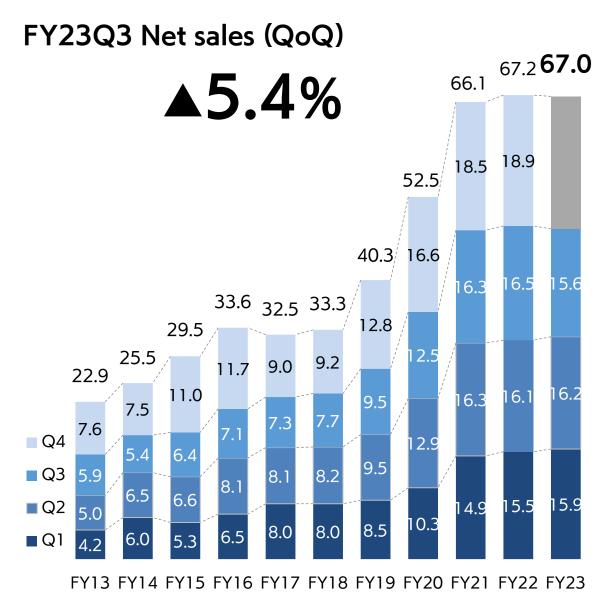
# Equipment/License: Decrease in both sales and profits

• Sales and profits decreased due to the deconsolidation of Fontwork, Inc. and the selection of licensing sales projects.

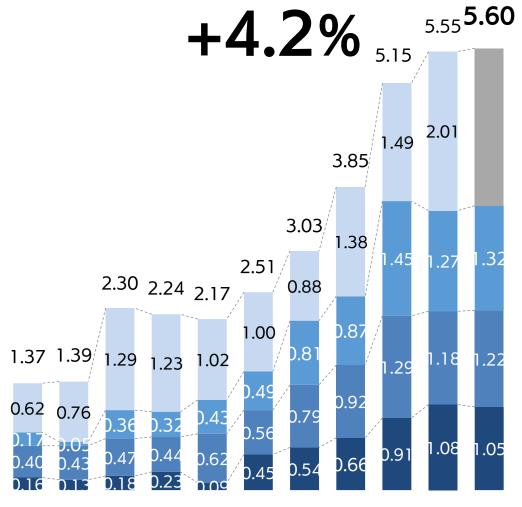


		FY22Q1	FY22Q2	FY22Q3	FY22Q4	FY22	FY23Q1	FY23Q2	FY23Q3	
Consolidated	Net sales	15,560	16,145	16,524	18,996	67,227	15,958	16,247	15,633	
performance	Gross profit	3,405	3,538	3,625	4,625	15,194	3,693	3,904	3,655	
(Millions of yen )	Profit margin	21.9%	21.9%	21.9%	24.3%	22.6%	23.1%	24.0%	23.4%	
	Net sales	5,225	6,140	6,427	7,928	25,722	6,536	6,824	6,972	
Cloud Solutions	Gross profit	825	1,147	1,099	2,195	5,268	1,187	1,381	1,440	
	Profit margin	15.8%	18.7%	17.1%	27.7%	20.5%	18.2%	20.3%	20.7%	
	Net sales	2,566	2,551	2,903	2,818	10,840	2,758	2,853	3,027	
Security Solutions	Gross profit	883	870	981	555	3,290	1,007	1,065	1,144	
	Profit margin	34.4%	34.1%	33.8%	19.7%	30.4%	36.5%	37.3%	37.8%	
	Net sales	5,093	4,773	4,675	5,134	19,677	3,816	3,966	3,936	
Technical Solutions	Gross profit	822	830	854	968	3,475	694	729	772	
	Profit margin	16.1%	17.4%	18.3%	18.9%	17.7%	18.2%	18.4%	19.6%	
	Net sales	2,674	2,679	2,518	3,114	10,987	2,847	2,603	1,696	
Equipment/License	Gross profit	874	689	690	907	3,160	804	727	297	
	Profit margin	32.7%	25.7%	27.4%	29.1%	28.8%	28.3%	28.0%	17.5%	
					·			·		_
	Net sales	7,792	8,692	9,330	10,747	36,562	9,294	9,677	10,000	
Management Indicators <sup>*1</sup> Total	Gross profit	1,709	2,018	2,081	2,750	8,558	2,194	2,447	2,585	
1 3 (2)	Profit margin	21.9%	23.2%	22.3%	25.6%	23.4%	23.6%	25.3%	25.9%	

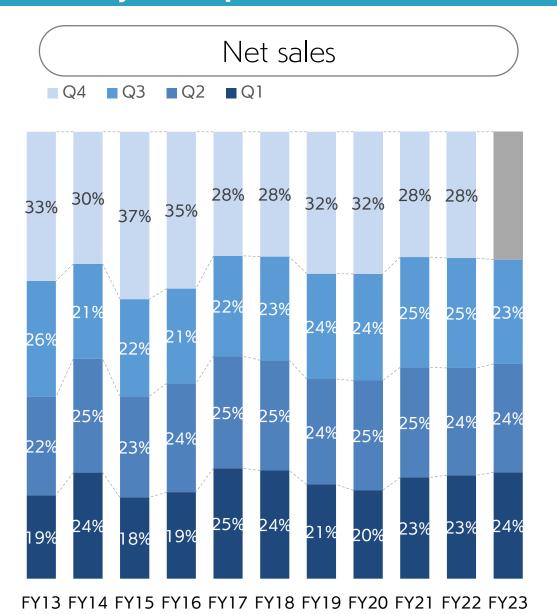
QoQ Change Change % ▲891 **▲**5.4% +29 +0.8% +1.4pt +545 +8.5% +31.0% +340 +3.6pt +4.3% +124 +163 +16.6% +4.0pt **▲**739 **▲**15.8% **▲**9.5% **▲**81 +1.3pt ▲32.6% **▲**821 ▲393 **▲**56.9% **▲**9.9pt +7.2% +669 +504 +24.2% +3.6pt



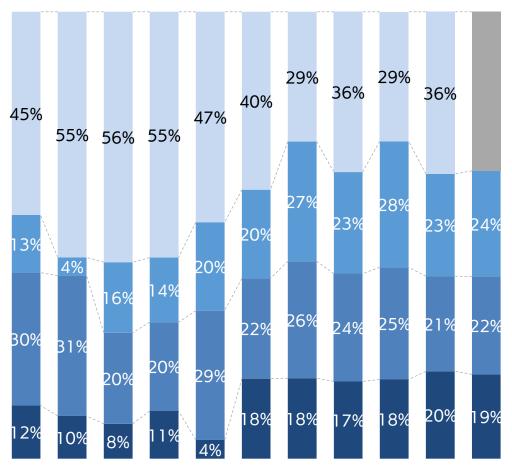
FY23Q3 Operating income (QoQ)



FY13 FY14 FY15 FY16 FY17 FY18 FY19 FY20 FY21 FY22 FY23



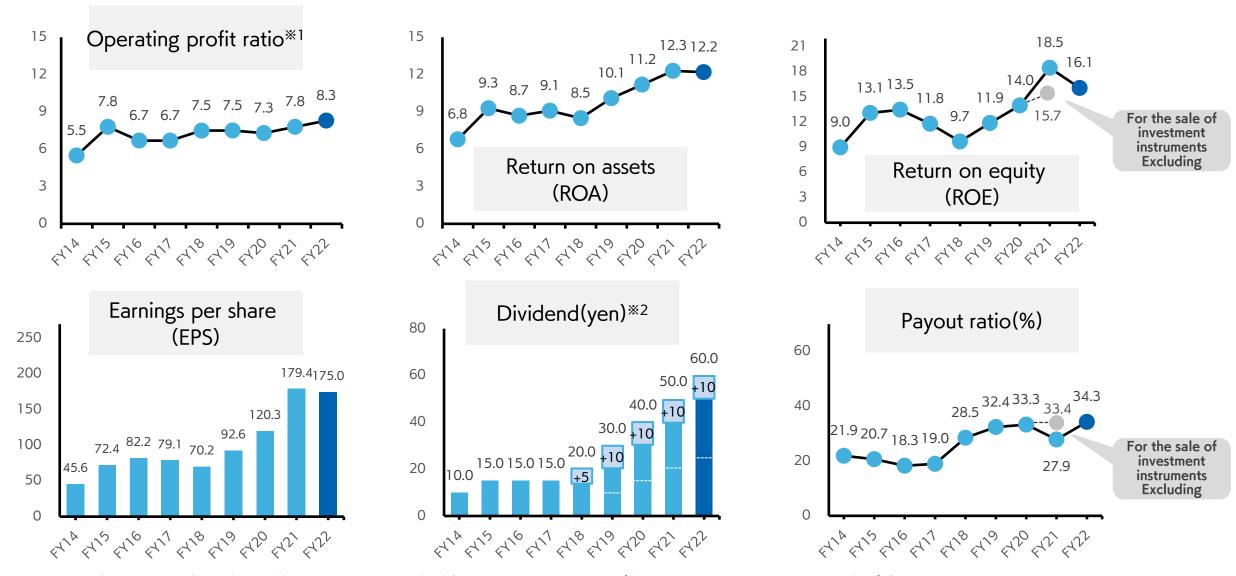
Operating income



FY13 FY14 FY15 FY16 FY17 FY18 FY19 FY20 FY21 FY22 FY23

# **Consolidated Balance Sheet**

(Millions of yen]	End of September, 2022	End of March, 2023	End of December, 2023	Since end of previous term	QoQ
Current assets	31,623	35,622	38,969	3,346	7,345
Cash and deposits	8,903	8,221	12,857	4,635	3,953
Accounts receivable and other receivables	19,071	24,133	20,027	△ 4,106	955
Fixed assets	9,491	9,842	9,759	△ 82	268
Tangible fixed assets	1,969	1,681	1,330	△ 350	△ 638
Intangible fixed assets	4,305	4,120	3,504	△ 615	△ 800
Investments and other assets	3,216	4,040	4,924	883	1,708
Total assets	41,116	45,466	48,729	3,263	7,612
Current liabilities	15,851	18,590	16,112	△ 2,477	261
Long-term liabilities	1,617	1,708	1,226	△ 481	△ 390
Net assets	23,647	25,167	31,389	6,222	7,742



\*1: The Company has adopted the "Accounting Standard for Revenue Recognition" (the new revenue recognition standard) from FY21Q1.

Operating profit margin when net sales of NortonLifeLock, which is the main impact, are displayed from the past

\*2: The Company conducted a 2-for-1 stock split of common stock on June 1, 2017, and the amount of dividends paid prior to the split has been adjusted

# Corporate Information

**SB Technology** 

## Corporate Data

#### SB Technology

#### Corporate Data

(As of March 31, 2023)

SB Technology Corp. (\*) Trade Name

27-30, Shinjuku 6-chome, Shinjuku-ku, Address

Tokvo

Description of ICT services business Businesses Establishment October 16, 1990 JPY 1.270 mn Common stock Number of Consolidated 1.417 (Non-consolidated 918) employees

(\*) The company name was changed to SB Technology Corporation as of October 1, 2019.





ISMS Certified Organizations: Headquarters, Shibadaimon, Tennozu, Osaka, Nagoya, Fukuoka, Toyama

#### Management philosophy

#### Mission

#### Information Revolution, Happiness for everyone

~ Technologies Design the Future ~

#### Vision

Generating New Value to the World by Leading **Technologies and Creativeness** with Diverse Work Styles and Opportunity-full Culture

#### Value

Three Actions Accept Diversity Three Perspectives







#### Officers

#### (As of June 19, 2023)

Representative Director Shinichi Ata

Shigeo Suzuki

Yuka Miyagawa

& Supervisory Director CSO Mitsuhiro Sato Board

Director CFO Masaaki Okazaki

Kunihiro Fujinaga Director External Member of the

Board

External Member of the

Yoshie Munakata Board Yukari Tominaga

**Board of Directors** 

External Member of the Board

External Member of the Board

**Board** 

**Executive Officers** 

President & CEO

External Member of the

Madoka Sawa

#### The official title in English is as follows:

Senior Executive Vice CEO: Chief Executive Officer Mistuhiro Sato President & CSO CSO: Chief Strategy Officer **Executive Vice President &** Masaaki Okazaki CFO CFO: Chief Financial Officer **Executive Vice President** Akira Kitamura CIO: Chief Information Officer Executive Vice President & Masaki CCO: Chief Compliance Officer

Shinichi Ata

Watanabe

Vice President CCO Seiichi Masaoka Vice President Makoto Aoki

Vice President Takuya Miyazawa Vice President CDO Kengo Kanazawa

Vice President CMO Ikuma Uehara

#### Organization chart

General Meeting of Shareholders

**Board of Directors** 

President & CEO

(As of April 1, 2023)

**Group Business** 

Enterprise DX Technica

Public Sector Business

Sales & Marketing

Security & Technology **Business Innovation** 

Corporate Planning

Human Resource

#### **Auditors**

Chairman of Audit

Mitsumasa Ueno

Audit &

Supervisory Board Haruhiko Hirose

Audit &

Michiaki Supervisory Board

Audit & Takashi Supervisory Board

CDO: Chief DX Officer

CMO: Chief Marketing Officer

#### Certification and accreditation

(As of August31, 2023)







Audit & Supervisory

**Business Unit** 

Service Unit

Management Unit



えるぼし くるみん

令和4年度 「テレワーク先駆者百選」

健康経営優良法人2023



DX認定



FTSE Blossom Japan Index





FTSE Blossom Japan Index Series

SoftBank Group Corp.

#### Parent company: SoftBank Corp. SoftBank

Number of shares 10,735,000

Shareholding ratio\* 54.04%

(As of March 31, 2023)

SB Technology

Group Companies (従業員数は2023年3月31日時点、Representative as of June 30, 2023)



#### M-SOLUTIONS, Inc.

Providing cloud services and system design, development, operation and maintenance services primarily focused on smart devices



#### Kan Corporation

Providing educational content that employs cloud services to achieve internal business improvement and innovations in communication.



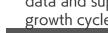
#### CyberTrust Japan Co., Ltd.

Providing of IoT services, OSS/Linux services, and certification/security services



#### REDEN Corp.

Providing a platform to promote the use of agricultural data and support the acceleration of the agricultural growth cycle



#### DENEN Co. Ltd.

Providing system consulting and web system development solutions, primarily for the telecommunications sector and

local governments.



DENEN

#### I/O SYSTEM INTEGRATION CO., LTD

Development, sales and maintenance of information processing systems

Representatives: Manabu Uekusa

Shareholding ratio: 100% Number of employees: 56

Representatives: Saori Aoki Shareholding ratio: 100% Number of employees: 10

Representatives: Yuji Kitamura

Shareholding ratio: 58.01% Number of employees: 225

Ikuma Uehara Representatives:

Shareholding ratio: 82.57%

Number of employees: 2

Representatives: Kiminori Konaka

Shareholding ratio: 100% Number of employees: 76

Masayuki Sekiguchi Representatives:

Shareholding ratio: 100% Number of employees: 27

# With Cloud and Security Support customer DX

**ICT** Service Business

#### **Telecommunication**

- Construction, operation and maintenance of on-premises systems (including private cloud)
- Cloud consulting/Migration assistance/Construction/Operation
- Security monitoring operation service, etc

#### **Enterprise**

- Cloud consulting/Migration assistance/Construction/Operation/IT education service, Al/IoT/DX Solution
- Security consulting/Introduction support/Monitoring operation service, Electronic authentication solution, etc

#### **Public Sector**

- Cloud migration assistance/Construction/Operation/IT education service, AI/IoT/DX Solution
- Security consulting/Introduction support/Monitoring operation service, etc

#### Consumer

EC site operation Substitute such as Norton Store, etc



# Top-class domestic implementation track record, and technical capacity recognized by Microsoft

We started the cloud business in 2009, when cloud services began to become popular, and have been introducing and operating cloud solutions, including the introduction of Microsoft 365 and support for construction in Microsoft Azure environments, mainly for enterprise companies. Based on this cloud solution, we provide a wide range of DX support that meets our customers' challenges, such as using even more data and cultivating and creating DX human resources.

#### Performance

With a track record of deploying cloud solutions of more than 1000 companies, the company has accumulated a wealth of development results and expertise. Support is provided for various industries, including the manufacturing and construction industries.

Introduced to a large number of major companies, including construction, manufacturing, and educational institutions



Awarded for ten consecutive years since 2014

#### External evaluation

Received an award given by Microsoft Japan to its partners for ten consecutive years. In 2023, we won "Defend against threats with SIEM plus XDR" in the securityrelated field.

Microsoft Japan Partner of the Year

Microsoft Worldwide Partner Award



Japan's first quadruple crown

#### Service

clouXion is our cloud solution brand for utilizing Microsoft 365. It was born for the concrete problem solution of "work style reform".



As of August, 2023



# Provide total solutions for information security

As a countermeasure against sophisticated and diverse cyber-attacks, we provide a wide range of one-stop services to support customers' critical information-asset protection and business continuity, from security introduction support to managed security services (MSS) to monitor the operation of security systems, to support the construction of CSIRT 1 by experienced specialists and consulting to support comprehensive corporate security.

#### Performance

We provide MSS to more than a few hundred enterprise customers. For local governments, 405 municipalities in 12 prefectures are provided with the construction, operation, and the providing MSS of the "Local Government Information Security Cloud," which is promoted by the Ministry of Internal Affairs.



#### External evaluation

SBT's security services are used by many companies and organizations. We are ranked No. 1 in terms of sales in various domestic market surveys.



Ranked No.1 share of sales by vendor in "Microsoft 365 Operation Monitoring Service" and "SIEM Operation Analysis Service/Managed XDR Service" markets\*\*2

Ranked No.1 share of sales in "SIEM Operation Service" market\*\*3

#### Service

The Security Monitoring Centre provides MSS for professional security analysts to monitor customer-environment security systems and networks 24 hours a day, 365 days a year, to protect against cyber-attacks and unauthorized accessibility.



Security Monitoring Centre

<sup>\*1</sup> Abbreviation for "Computer Security Incident Response Team" and refers to a team that responds when an incident occurs, such as malware transmission or intrusion.

<sup>\*2:</sup> Source: ITR"ITR Market View: Endpoint-security/information-leakage SOC Services Marketing 2022" FY2021)

<sup>\*3:</sup> Source: Deloitte Tohmatsu MIC Research Institute Co., Ltd. "Managed Security Services Market Status and Forecast 2023 Edition" (Published in June ,2023) https://mic-r.co.jp/mr/02800



## One-Stop Support for Utilization of Data and AI through Cloud Infrastructure

Starting businesses in the data domain in 2014, we will provide solutions in the cloud infrastructure, from the construction of data platforms to analysis/visualization using BI tools and AI utilization. We can provide a wide range of support, from installation support to in-house production and operation support after introduction, in a one-stop manner. We contribute to DX of our customers through consulting by data scientists.

#### Strengths

We are strong in providing support in cloud infrastructure using Azure, such as Azure Machine Learning, Microsoft Power Bl. Especially in the manufacturing industry, we support our customers' businesses based on data, such as the construction of systems and predictive models using machine learning.







#### External evaluation

Power Apps &BI was awarded to Microsoft Japan Partner of the Year 2021 for assessment in the data-domain. In 2023, the company was awarded the Top Engineer Award for its achievements in solving problems in Dynamics 365 and Power Platform.



#### Service

Develop core-technology to improve the accuracy of answers to generated Al through internal use and demonstration with customers. We have released dailyAl, a generation Al service that incorporates this technique into our services and can be used in daily operations. As a generator Al servicing that combines the functions required for all business-scenes, it contributes to the improvement of customer productivity.



# Information Revolution - Happiness for everyone - Technologies Design the Future -

The SBT Group aims to realize a sustainable society.

We will work to solve various social issues through our business and corporate activities.



By creating innovation through the provision of ICT services, We will contribute to the creation of value for our customers.



Do not forget the challenge of growth to meet shareholder expectations, We will disclose transparent and fair information.





Employees' fulfillment, pride, and individuality are utilized, Equal and diverse, regardless of gender, age, nationality, etc. We will make the environment rich and challenging.



Prevent all forms of corruption, including corruption and bribery, Build fair business relationships with business partners



To the reduction of greenhouse gas emissions in response to climate change Improving energy efficiency and reducing the use of water and other resources.

Efforts will be made for efficiency and biodiversity

Fostering the next generation and enhancing



information security, Through disaster countermeasures and reconstruction assistance, Contribute to the realization of a rich information-oriented society



We comply with international norms, laws and regulations, Conduct honest business activities.



#### 2023/12/13 ITR survey report acquired No. 1 for the second consecutive year in two SOC servicing sectors



In the "ITR Market View: Endpoint/Security Measures/Information Leak Prevention SOC Service Market 2023" issued by ITR Co., Ltd. (ITR) on November 21, 2023, the Company was ranked No. 1 in the sales amount shares by vendor in the two fields of "SIEM Operation Analysis Service/Managed XDR Service Market" and "Microsoft 365 Operation Monitoring Service Market" in fiscal 2022, marking the second consecutive year of No. 1 share in the market. In addition, we ranked second in the domestic market for ID control security operation monitoring services. This market grew rapidly by 226% compared to the previous fiscal year . From ITR, "the performance of the servicing is increasing due to the positive deployment of security-monitoring personnel, etc.

#### 2024/01/12 Notification of support for the 2024 (6th year of Reiwa) Noto Peninsula Earthquake

**SB Technology** 

In order to support the victims of the 2024 Noto Peninsula Earthquake that occurred on January 1, 2024, and to contribute to the reconstruction of the disaster-stricken areas, we donated 10 million yen through the Central Community Chest of Social Welfare Corporation. We would like to express our heartfelt sympathy to all those affected by the 2024 Noto Peninsula Earthquake, and We sincerely pray for the souls of those who lost their lives. We would also like to express our deepest respect to those who are making efforts in relief and recovery activities, and sincerely pray for the earliest possible recovery of the affected areas.

#### 2024/01/15 [Case Study]Kao Corporation adopts "Web accessibility consulting service"



The Kao Group, which has as many as 700 sites globally, has adopted the Web Accessibility Consultation Service, which is offered by qualified personnel. In order to reduce the burden of answering operations by increasing inquiries from Web site-related personnel and to realize Web sites that are easy for anyone to use, consultation by qualified personnel of the Accessibility Testing Engineer Examination of SBT was conducted. This has helped to reduce inquiry response times equivalent to about 50 hours per month and to raise awareness and expertise regarding the accessibility of Web production personnel.

#### 2024/01/25 Launched CentOS Extension Package, a security measure after CentOS is maintained



On January 25, 2024, we began providing CentOS Extension Packages, a modified package that provides security-related measures for organizations that use CentOS Linux (hereinafter referred to as CentOS) 6, 7, 8) at NOZ SHOP, a SBT own EC website.

This service allows CentOS security packages provided by Cybertrust Japan Co., Ltd., a SBT subsidiary that develops LinuxOS, to be used within a contract interval of at least three months to meet customer needs. For CentOS 6, 8 that have already been maintained by the community and CentOS 7 that will be terminated, a security package is provided for four years from the end date of each.

#### 2024/01/25 Notification of NOZ SHOP Open



On January 25, 2024, we opened NOZ SHOP online shop, which handles services centering on solutions for corporations.

NOZ SHOP is a EC website related to NOZ, a comprehensive brand of in-house services. In the future, we will expand our lineup of solutions as needed.

Online shop "NOZ SHOP"

URL : https://noz-shop.jp/

# SB Technology by Numbers

\*Items not marked as "consolidated" are statistics for SBT alone

\*Items that are not included in this report are as of the end of March 2023.



#### **Employees**

SBT consolidated Number of Employees

1,417

2023rd
New Graduate
76
(consolidated basis)

Average age 38.4

#### Working Style

Reduction of overtime by improving productivity

 $\underset{\text{FY2015}}{42 \text{ hours}} \Rightarrow \underset{\text{FY2022}}{27 \text{ hours}}$ 

Percentage of paid leave taken per employee

**70%** (FY2022)

Remote working rate
60%

(FY22H2 achievements)

#### **Growth Support**

Use of Skill Development Leave (FY2022)

Number of employees

Total days accompany to the company accompany accompany to the company accompany accompan

Number of employee who have acquired Total days acquired

242

536

PMP Holder CBAP Holder 52

#### **Technical Personnel**

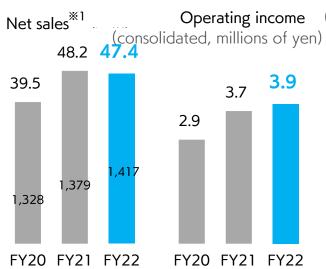
Ratio of job types
7:2:1

(Technology) (Sales) (Management)

**Development partners** 

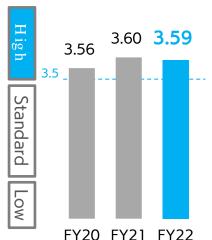
2,800

#### Index per Employee



# Comprehensive Employee Satisfaction

(5-Level Evaluation)



#### **PMP** (Project Management Professional)

An international standard qualification for project management that requires broad knowledge and practical experience as a project manager. Twenty percent of SBT technical employees possess this certification.

#### **CBAP** (Certified Business Analysis Professional)

Qualification exams that authorize experienced business analysis practitioners with more than five years of experience.

One of the most important indicators for our employees is the sense that their work is rewarding. Every year, each index in the survey related to rewarding work is rated high.

### Materials to be Considered

- 1. The figures shown in the various graphs in this document may differ from the figures in the various graphs due to the relationship between the fractional processing and the figures in the financial results report.
- 2. The Company has adopted the "Accounting Standard for Revenue Recognition" (the new revenue recognition standard) from the previous consolidated fiscal year. Net sales before March, 2021 are stated unaudited reference value based on historical net sales figures for the Norton business, which is the main impact.

### Disclaimer

Statements made in this presentation with respect to plans, estimates and other statements that are not historical facts are forward-looking statements based on information available at the time the presentation was prepared and involve various risks and uncertainties. Actual results may differ materially from these forecasts due to a variety of factors, including changes in the business environment.

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